



CITY OF HENDERSON
240 Water Street
P. O. Box 95050
Henderson, NV 89009-5050

March 1, 2022



Mr. Joe Smith
123 Anywhere Street
Anytown, Nevada 89015

Subject: Service Lateral Replacement Project – FY21

Dear Homeowner:

The City of Henderson will be replacing some of the publicly owned water service laterals in your neighborhood, including the line that serves your home. This work will start in April 2022 and is anticipated to last approximately two and a half months. However, work in front of each residence may take approximately 1-2 days for the lateral replacement and temporary asphalt patch. The contractor will return at a later date within the project timeframe to install the permanent asphalt patch which may take approximately 1-2 days. **There is no cost to you nor further action required from you for these water service improvements.**

The City is replacing water service laterals from the water main in the street to the meter box in the sidewalk. The laterals are nearing the end of their useful life and the City is proactively replacing them to avoid potential water leaks. Some water service laterals in your neighborhood have already been replaced, therefore not every lateral in your area is part of this project.

The contractor hired by the City will notify you at least 24 hours prior to a water service interruption by hanging a message on your door. Typically, water service interruptions may be up to 4 hours.

Please be aware that the water service line from the meter box to your home is privately owned and will not be replaced as part of this project. It is recommended that you hire a licensed plumber to evaluate, and if required, replace the private portion of the service lateral.

We are pleased to be improving water service to your home and thank you for your understanding during construction. For more information, please scan the QR Code above, or with specific questions, please email utilitiescommunications@cityofhenderson.com.

Sincerely,

Department of Utility Services