

2020



HENDERSON POLICE DEPARTMENT **ANNUAL REPORT**

A commitment to service and excellence.





The City of Henderson has been recognized for more than 20 years as one of America's safest cities. This year we were ranked the #2 safest large city in America by both MoneyGeek and Advisorsmith, and our incredible Henderson Police Department can be credited with that achievement. The Henderson Police Department faced the many challenges of this past year with bravery, compassion and dedication. We are proud of the men and women in blue that serve and protect our community every day and we thank them for their service. They help to make Henderson a great place to live, learn, work and play and A Place to Call Home.

A handwritten signature in black ink that reads "Debra March".

Debra March
Mayor



Henderson is recognized as one of the safest cities in America thanks to the leadership, professionalism, and bravery exhibited each day by the men and women of the Henderson Police Department. And I note with pride that the Department has not only met but exceeded community expectations in its response to the unparalleled challenges brought on by the COVID-19 pandemic. As first responders, HPD's commitment to excellence as well as the City's values is visible in each interaction with the community, from the beat officer to the members of the leadership team. With this in mind, I want to thank Police Chief Thedrick Andres for his outstanding management and the courageous HPD staff for their enduring dedication to our City.

A handwritten signature in black ink that reads "Richard Derrick".

Richard Derrick
City Manager



CHIEF'S ADDRESS

Dear City of Henderson Community,

The Henderson Police Department's 2020 Annual Report provides a recap of the fantastic work that the men and women of the HPD have accomplished over the past year.

This annual report demonstrates the vision and values of the police department and our commitment to serve our community with Honor, Professionalism, and Dedication. The HPD is committed to serving and protecting our community by involving stakeholders as partners in our fight to reduce crime and improve the quality of life in the City of Henderson. The HPD follows the tenets of Procedural Justice by ensuring all our interactions leave people with their dignity and respect during all contacts with the community.

The sworn and professional staff members of HPD are true professionals dedicated to serving this premier community and representing the noble profession of policing. The men and women of HPD are devoted to this community and often work weekends, holidays, and nights to keep our community safe.

The officers' unwavering courage and dedication to public service is a credit to them and symbolic of our steadfast commitment to Henderson being one of the safest cities in America.

A handwritten signature in black ink, appearing to read 'Thedrick Andres'.

Thedrick Andres
Chief of Police



COUNCILWOMAN MICHELLE ROMERO, WARD I

“I’m especially proud of the geographic policing model implemented within the Henderson Police Department that has already had an impact on violent crime trends in Ward I and is having positive effects throughout our City.”

COUNCILMAN DAN SHAW, WARD II

“I’m excited to see development of the new substation in West Henderson. In addition to providing better proximity to reduce call times, the new facility will house the Henderson Police Academy and will include a state-of-the-art communications center.”



COUNCILMAN JOHN F. MARZ, WARD III

“It’s important that we measure our level of service against the best standards of industry. The Henderson Police Department is accredited by CALEA – the Commission on Accreditation for Law Enforcement Agencies.”

COUNCILMAN DAN H. STEWART, WARD IV

“The training our officers receive through the Henderson Police Academy is what sets us apart from other communities. This training is second to none and in 2020, it paid off in ways we couldn’t have imagined, all for the benefit of our residents.”



HENDERSON POLICE DEPARTMENT



MAKING A DIFFERENCE

PURPOSE

- **TO SERVE AND PROTECT OUR COMMUNITY**

VALUES

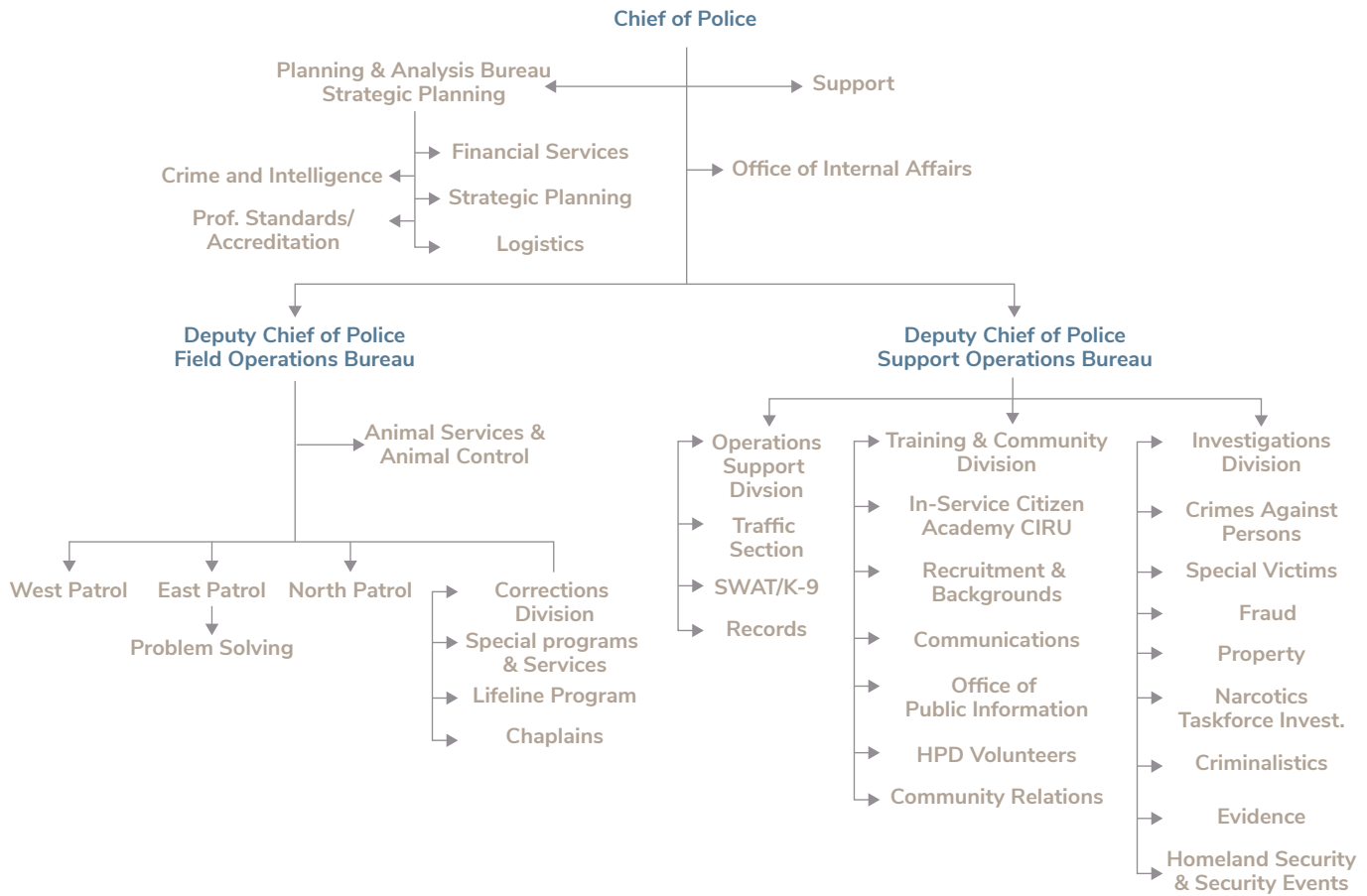
- **HONOR** DRIVEN BY INTEGRITY
- **PROFESSIONALISM** IN COLLABORATION
- **DEDICATION** TO EXCELLENCE

PILLARS

- **REDUCE CRIME** CRIME REDUCTION STRATEGY
- **PROCEDURAL JUSTICE** TREAT EVERYONE WITH DIGNITY AND RESPECT
- **COMMITMENT TO GROWTH**
 - COMMUNICATION
 - COMMUNITY CONNECTIVITY
 - PROFESSIONAL DEVELOPMENT
 - ORGANIZATIONAL DEVELOPMENT
 - TECHNOLOGY



ORGANIZATION CHART



DIVERSITY

The Henderson Police Department has continued its regular cultural diversity training designed to educate officers on how to recognize stereotypes, prejudices, discrimination, oppression that could encompass various communities, and increased efforts have been made to build relationships with minority groups and minority chambers of commerce. Our goal is to increase candidate diversity in future recruitments. Expanded advertis-

ing efforts targeting African-American, Asian, Women, LGBTQ and Hispanic communities will help to attract more minority candidates than in the past.

Currently, the Henderson Police Department employees 381 police officers, 81 corrections officers and 157 full-time civilian employees.

2020 Sworn Personnel		Entry Level	Supervisory (Sgt/Lt)	Executive (Capt/Above)	Totals
Male	American Indian and Alaska Native	1	0	0	1
	Asian	14	1	0	15
	Black or African American	18	5	3	28
	Hispanic or Latino	53	6	0	59
	Native Hawaiian and Other Pacific Islander	4	0	0	4
	Two or more races	14	1	0	15
	White	238	51	6	295
	TOTAL	344	64	9	417
Female	American Indian and Alaska Native	1	0	0	1
	Asian	2	0	0	2
	Black or African American	1	0	0	1
	Hispanic or Latino	11	1	0	12
	Native Hawaiian and Other Pacific Islander	1	0	0	1
	Two or more races	2	0	0	2
	White	38	4	1	43
	TOTAL	56	5	1	62
2020 Non-Sworn Personnel		Clerical	Supervisory/ Technical	Managerial	Totals
Male	American Indian & Alaska Native	0	0	0	0
	Asian	0	1	0	1
	Black or African American	2	2	0	4
	Hispanic or Latino	3	3	0	6
	Native Hawaiian & Other Pacific Islander	0	0	0	0
	Two or more races	2	0	0	2
	White	9	7	0	16
	TOTAL	16	13	0	29
Female	American Indian & Alaska Native	0	0	0	0
	Asian	7	2	0	9
	Black or African American	2	3	0	5
	Hispanic or Latino	9	4	1	14
	Native Hawaiian & Other Pacific Islander	0	0	0	0
	Two or more races	6	1	0	7
	White	61	33	4	98
	TOTAL	85	43	5	133
TOTAL					641

IN THE COMMUNITY



Community Partnership

Community building events have increased participation in:

Talk Shop with Cops

Henderson residents were invited to meet with Henderson Police Officers to learn more about what the officers are doing to help keep the community safe. Talk Shop with Cops is a relaxed and casual event where the community can meet and talk one-on-one with the officers who work to protect and serve the community. This bimonthly event provides an opportunity to ask questions about any topic while enjoying a cup of coffee or a tasty treat with officers. The meetings also give residents a chance to voice concerns and share ideas on issues in their neighborhoods.

Know What You Own

Know What You Own is a free citizen property inventory system that lets people securely store serial numbers, item descriptions, pictures and scans of receipts so that their items may be more easily identified in the event of their theft or loss. Each Know What You Own account can store up to 100 items and is only accessible by the account holder using a username and password. When police recover a

stolen item that has been registered with Know What You Own, the rightful owner will receive an email letting them know the property has been found.

Job Mentoring Program

The Henderson Police Department have worked with students at Foothills High School for the past 9 years to provide mentorship and professional development for those interested in a career in the law enforcement field. Each year, students are provided demonstrations and sit-a-longs with our Crime Scene Analysts, Communications, Municipal Court, SWAT and K-9. This outreach is just part of our youth diversity efforts to educate local students and create a better understanding of what the Henderson Police Department has to offer them professionally.

Social Media

The Henderson Police Department connects with the community through social media. The department has a social media footprint on Facebook (with 11,500 likes and 14,200 followers), Twitter (with 9,100 followers) Instagram (2,400 followers), YouTube, and the HPD app. Henderson Police is also on Nextdoor where we communicate with 84,000 Henderson residents.

COMMUNITY RELATIONS UNIT (CRU)

D.R.E.A.M.

The Henderson Police Department, in conjunction with the Clark County School District, presents a positive youth development drug resistance program at local elementary schools. D.R.E.A.M: Decisions, Responsibilities, Education, Achievements, and Motivation, is an adaptive, non-clinical, positive youth development program that guides youth on making positive and healthy life decisions.

The five week-program is presented by a uniformed police officer and covers topics such as decision making (good and bad decisions), the dangers of drugs and alcohol, peer pressure, bullying, online safety and goal setting. The program reinforces the reality of consequences of poor decision making and the benefits of good decision-making while fostering connectivity with youth.

The program is organized into five lessons:

- Lesson 1 – Introduction and assignment of the D.R.E.A.M. board promoting self-reflection
- Lesson 2 – Effects of drugs and alcohol on the brain
- Lesson 3 – Tobacco, electronic vapor cigarettes, marijuana and a lung demonstration
- Lesson 4 – Alcohol, prescription pills, peer pressure, the power of “no” and how to say it
- Lesson 5 – Digital citizenship: Online reputation and safety, bullying and cyber-bullying, and practical application through scenarios
- Graduation – presented with certificates and D.R.E.A.M. school pouches

2020 D.R.E.A.M. PARTICIPANTS

Participants (students)	4,500
Graduates	4,500
Public Schools	32
Charter Schools	5

Every 15 Minutes

The CRU presents the Every15 Minutes program to all five high schools in Henderson every other year, which allows all students the opportunity to experience the program in either their junior or senior

year of high school. The program demonstrates the affects how one decision could impact an entire community when driving impaired. Students and parents take part in a retreat and then allow all participants to share their experience with a noticeable change in attitude towards drinking and driving.

Due to the Covid-19 Pandemic all Every 15 Minutes events were cancelled in 2020. The program is expected to resume in 2021 and alternative options are being considered if the pandemic continues.

CPTED

CRU offers a wide array of services to the residential community in Henderson. Crime Prevention through Environmental Design (CPTED) is a pro-active crime prevention strategy, which surmises that the proper design and effective use of the built environment can lead to a reduction in the incidence and fear of crime. Emphasis is placed on the physical environment, the productive use of space and the behavior of people to create environments that officers present classes for various citizens groups to improve their personal safety/security. CRU Officers also utilize CPTED principles to conduct individualized home security surveys at the request of citizens.

2020 CPTEDS PERFORMED

20

Neighborhood Watch

CRU presents this program for communities to organize and watch out for their neighbors to make their community safer. This program encourages citizens to watch out for each other, fostering a sense of community and safety. Officers also work with HOA's to improve the safety of their communities.

Patrol officers are encouraged to advise crime victims about the program and to provide them with CRU's contact information if interested. CRU is also proactively promoting this program by contacting the victims of crime, based up crime reports, to see if they would be interested in forming a NHW group and then assist them in the formation and training of the groups.

2020 NEIGHBORHOOD WATCH

Presentations	13
Participating Communities	171



CAPTURE

Community Video Surveillance Program

Video surveillance is one of the best methods for apprehending criminals and convicting suspects who are caught in the act of committing a crime. The CAPTURE program connects HPD officers with citizens who voluntarily participate and have residential video surveillance, which in turn could offer investigative leads in the event a crime does occur.

The results of leads established by the program or successful identification of suspects are not statistically tracked or reported and therefore, we cannot quantify that the program itself has helped reduce crime.

Crime Free Multi-Housing

The CFMH program is a crime prevention program designed to reduce crime, drugs, and gangs within apartment properties. The program consists of three phases that must be completed under the supervision of the PD. Managers become certified after completing training during an eight-hour class, and the property becomes fully certified upon successful completion of all three phases. The anticipated benefits are reduced police calls for service, a more stable resident base and reduced exposure to civil liability.

2020 CRIME-FREE MULTI-HOUSING PARTICIPANTS

EAST	78 PROPERTIES
CF Level 1	54
CF Level 2	4
CF Level 3	4
Not certified	4

WEST	29 PROPERTIES
CF Level 1	19
CF Level 2	4
CF Level 3	4
Not certified	4

NORTH	72 PROPERTIES
CF Level 1	51
CF Level 2	5
CF Level 3	5
Not certified	6

2020 CAPTURE

Registrants	254
Total Participants Since Inception	447

INDEX CRIME REPORT

2020 UCR PART I CRIMES

CRIME	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2020 Total	2019 Total	% Change	Crime Rate/100K*
Homicide	2	1	1	0	0	1	0	1	1	1	5	0	13	9	44.4%	3.9
Rape	12	0	4	10	6	13	8	9	7	11	11	11	102	75	36.0%	30.9
Robbery	17	13	21	10	14	10	9	10	15	18	19	16	172	191	-9.9%	52.1
Agg Assault	13	12	33	27	39	35	19	27	67	35	36	24	367	268	36.9%	111.1
Person Crime													654	543	20.4%	198.0
Burglary	95	80	52	45	42	43	44	49	58	39	50	59	656	907	-27.7%	198.6
Motor Vehicle Theft	57	35	40	38	43	36	35	29	78	57	53	42	543	554	-2.0%	164.4
Larceny/Theft	372	333	273	196	304	286	263	280	316	283	313	316	3535	4093	-13.6%	1070.0
Property Crime													4734	5554	-14.8%	1433.0
TOTAL PART I													5388	6097	-11.6%	1630.9

2020 UCR PART I ARRESTS

CRIME	Adult	Juvenile	TOTAL
Homicide	8	0	8
Rape	30	9	39
Robbery	64	11	75
Agg Assault	165	17	182
Person Crime	267	37	304
Burglary	116	14	130
Motor Vehicle Theft	29	6	35
Larceny/Theft	685	78	763
Arson	7	0	7
Property Crime	837	98	935
TOTAL PART I	1104	135	1239

2020 UCR PART II ARRESTS

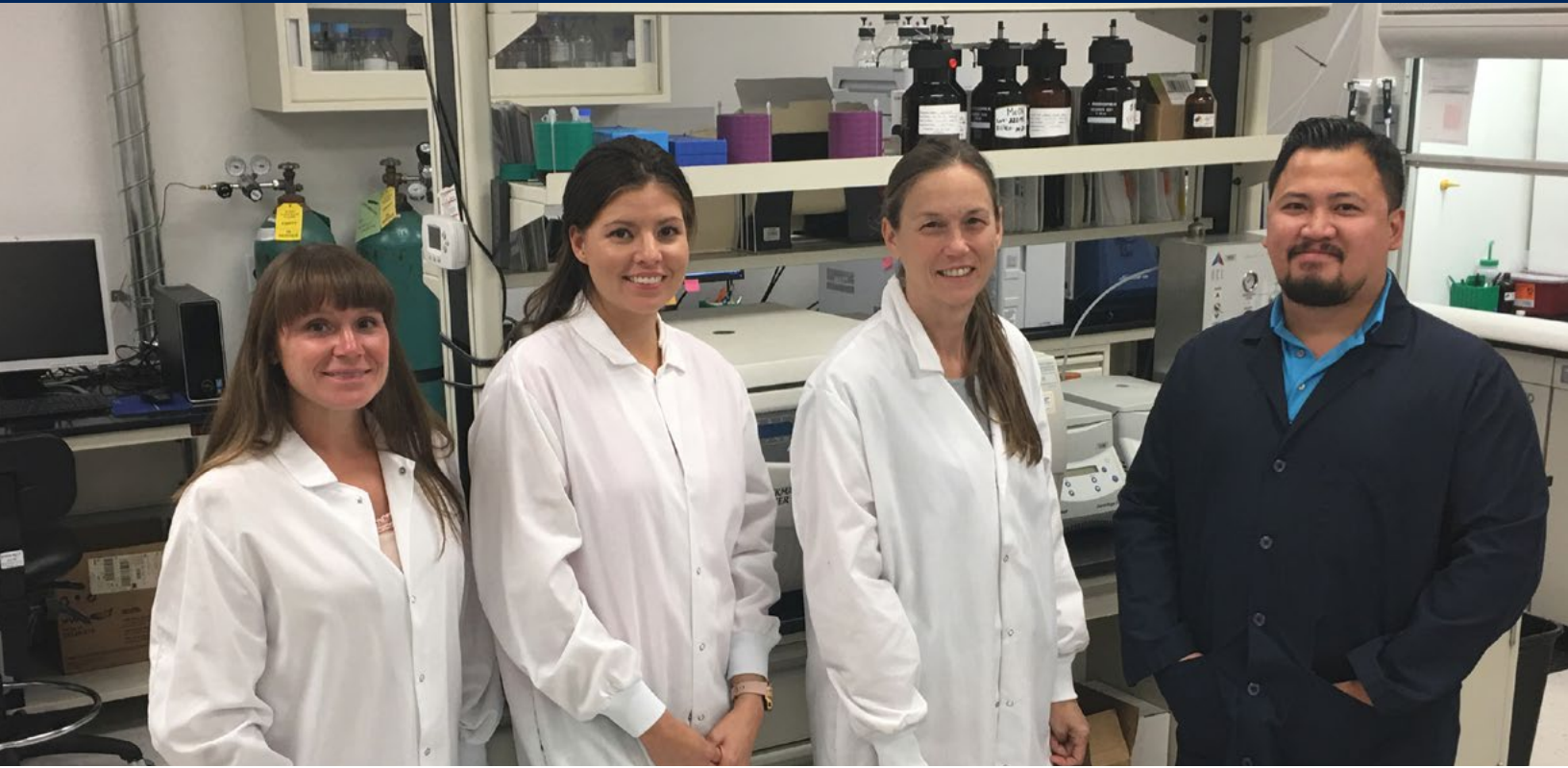
CRIME	Adult	Juvenile	TOTAL
Other Assaults	1,428	170	1,598
Forgery/Counterfeit	23	0	23
Fraud	51	1	52
Embezzlement	17	1	18
Stolen Property	111	12	123
Vandalism	95	13	108
Weapons	132	6	138
Prostitution	0	0	-
Sex Offenses	45	5	50
Drug Abuse Violations	633	28	661
Gambling	0	0	-
Offense to Family	63	0	63
Driving Under Influence	443	4	447
Liquor Laws	158	11	169
Disorderly Conduct	47	1	48
Vagrancy	1	0	1
All Other	3,989	72	4,061
Curfew/Loitering	0	0	-
Run-Aways	0	119	119
Human Trafficking	0	0	-
TOTAL PART II	7,236	443	7,679

CRIMES AGAINST PROPERTY

2020 MONETARY VALUE OF PROPERTY STOLEN/RECOVERED		
Type of Property	Stolen	Recovered
(A) Currency, Notes, Etc.	\$2,091,891	\$9,650
(B) Jewelry and Precious Metals	\$1,628,274	\$31,152
(C) Clothing and Furs	\$1,053,531	\$225,282
(D) Locally Stolen Motor Vehicles	\$9,076,622	\$5,922,884
(E) Office Equipment	\$363,091	\$20,956
(F) Televisions, Radios, Stereos, Etc.	\$202,738	\$3,510
(G) Firearms	\$176,912	\$27,805
(H) Household Goods	\$219,699	\$19,916
(I) Consumable Goods	\$263,801	\$13,978
(J) Livestock	\$8,000	\$0
(K) Miscellaneous	\$3,880,398	\$941,081
TOTAL	\$18,964,957	\$7,216,214



CRIMINALISTICS/FORENSICS/CRIME SCENE



Forensic Laboratory

The Impression Evidence Section (IES) was awarded a Federal Coverdell Grant for a Digital Imaging Management system.. The system will ensure that the section complies with digital image evidence storage and handling requirements.

The COVID19 pandemic introduced new challenges to the Impression Evidence Section. Half of the section was unable to telecommute due to position responsibilities. The three latent print examiners worked a schedule of various days and shifts to continue to expedite cases while maintain socially distancing and 50% section capacity.

Despite extensive requirements and accreditation-driven changes to processes within the section, in 2020 the IES reported 441 finger and palm print identifications of 177 persons, as well as several cases with footwear identifications/class associations. The Latent Print Section analyzed 1579 lift cards recovered by police officers and crime scene analysts. Due to the extensive experience of the three certified Latent Print Examiners, the fingerprint and footwear/

impression analysis/comparison backlog steadily decreased to zero cases at the end September 2020. In October, the Latent Print Section was reduced to only two (2) examiners for latent prints, with only one (1) conducting footwear/tire track examinations.

Forensic Impression Evidence Section

In 2020, the Chemistry Section faced adversity due to the COVID-19 outbreak. In early March 2020, the COVID-19 pandemic meant the Lab had to reduce employee capacity in the building at any given time not to exceed 50%. The Chemistry Section devised a plan and, as the efficiency of the testing and review process was mastered, both the toxicology and drug analysis units saw a large reduction in the number of backlogged cases. In mid-2020, when the Police Department Order 20-002 was issued and mandated that no breathalyzers could be used due to COVID concerns, the Toxicology Unit saw a steep increase in the number of cases each month. Not only did the number of cases increase, the amount and number of drugs in each case also increased (based on toxicology testing statistics).

Forensic Chemistry Section

In 2020 the HPD forensic toxicology lab continued their path forward as the leader of DUI alcohol and DUI drug (DUID) analysis in the state of Nevada. While maintaining their status in the state as the only lab that will test all DUI blood samples for both alcohol and drugs, they also expanded the testing panel of drugs that they can detect in a blood sample. The Toxicology Unit was able to expand out testing capabilities in the toxicology lab by adding 10 new synthetic opiates and benzodiazepines to the routine screening test. This made Henderson the only forensic lab in the state to test for these drugs and helped to identify a serious problem in the valley with impaired driving using synthetic drugs. These synthetic drugs would otherwise go undetected in any other lab in the state.

The drug analysis lab (marijuana, cocaine, methamphetamine, heroin, fentanyl, etc.) saw many changes in the past year as well. The drug analysis lab was able to validate and implement a new GC/MS. This is a major accomplishment to cut costs significantly for the lab due to a current worldwide helium shortage. This switch-over to hydrogen also assures that HPD will always have a reliable source of hydrogen as the generator works by converting water to purified hydrogen. The drug analysis lab was able to drop their case backlog numbers from 172 cases at the beginning of 2020 to 4 cases by the end of December. This will allow the section to expedite emergency cases and decrease the turn-around-time on future routine casework.

Crime Scene Investigation Section

The Crime Scene Section continues to process crime scenes ranging from property crimes to death investigations and officer-involved shootings. During the year, the Crime Scene Analysts (CSAs) processed thirteen (13) homicides and six (6) officer-involved shootings. In addition to these major incidents, the CSAs processed 466 cases at 582 separate scene lo-

cations. In November, the CSAs responded to several critical incidents unprecedented to the City of Henderson.

Administration Section

In 2019, the City of Henderson conducted an audit of the Henderson Forensic Laboratory and recommended many areas for continuous improvements. Several of these items have been implemented and the Laboratory is very close to completing all the City Audit recommendations in 2021.

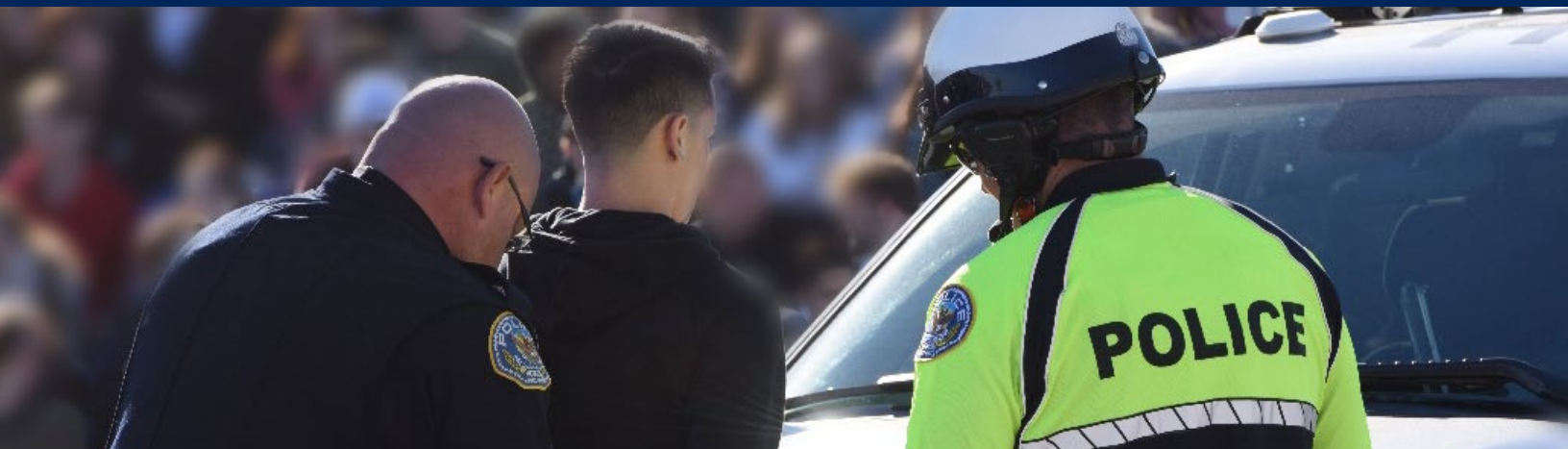
One of the recommendations of the City Audit was to separate the Evidence Vault from the Criminalistics Bureau. In early 2020, the Evidence vault was removed from under the umbrella of the Criminalistics Bureau as a separate entity within the Investigations Division under the leadership of an Administrative Sergeant.

In October 2016, the Laboratory was awarded the distinction as an ISO/IEC 17025:2005 accredited forensic testing laboratory. In 2019, the accreditation for the Laboratory was assessed under new standards to become an ISO/IEC 17025:2017 accredited forensic testing laboratory. From 2017 - 2019, the accreditation-granting body, American National Standards Institute National Accreditation Board (ANAB), conducted four assessments of the laboratory within 37 months. In 2020, the laboratory underwent a complete reinspection of all accreditation requirements and was again awarded reaccreditation under ISO/IEC 17025:2017.

HPD FORENSIC LAB SUMMARY OF COMPLETED ANALYSES 2020	
DUI Cases (blood alcohol/blood drug analysis) (2 examiners)	
DUI Cases Received	
Henderson	597
Boulder/Mesquite/NLV	112
DUI Cases Completed	
Henderson	571
Boulder/Mesquite/NLV	100
Percent of all DUI cases positive for THC	47%
DUI cases with blood alcohol content (BAC) below 0.084% that had one or more drugs in the blood	91%
DUI cases with BAC below 0.084% with multiple drugs	54%
DUI drug cases below 0.084 with THC only	46%
Drug Analysis (pills, powders, marijuana plants, liquids, etc.) (2 examiners)	
Drug Analysis Case Requests Received	
Henderson	597
Boulder/Mesquite/NLV	80
Drug Analysis Cases Completed	
Henderson	763
Boulder/Mesquite/NLV	82
Drug Analysis Case Backlog	4
Fingerprint/Palm Print Comparison (2 examiners)	
Number of cases worked	463
Number of technical reviews and administrative reviews	838
Number of lift cards/photographs analyzed	1579
Number of identifications	441
Number of unique persons identified	149
Number of persons identified from AFIS search (suspect not known)	106
Number of AFIS reverse searches	14734
Number of AFIS searches (includes searches in multiple AFIS types, e.g., FBI, regional, local)	1177
Number of Footwear/Tire Track impressions analyzed	24
Number of outside agency cases (including reviews for Target Lab)	8
10-Print Processing (1 technician)	
Number of Juvenile record seals	428
Number of Adult record seals	230
Number of 10-print/palm Verification (TV)	5461
Number of 10-print/palm Quality Control (QC)	9701
Forensic Laboratory Evidence Processing (1 technician)	
Cases with evidence processed for fingerprints/palmprints in the lab	96
Number of individual items processed	607
Number of finger/palmprint areas developed	228
Case backlog for evidence processing	24

- BAC = Blood Alcohol Content
- A BAC of 0.08% is the legal "per se" limit in Nevada. The HPD forensic toxicology laboratory uses 0.084 as a technical guideline to account for a calculated "measurement uncertainty" used in the scientific analysis.
- In October 2017, the toxicology laboratory began analyzing all DUI cases (blood kits) for the identification and quantity of drugs in blood (qualitative and quantitative analysis) regardless of the blood/alcohol level. In 2019, the blood was tested for approximately 100 different drugs.
- AFIS – Automated Fingerprint Identification System.
- The system used to search unknown crime scene and related evidence finger and palm prints to known prints (known as ten-print cards and exemplar prints) in several local, regional and national databases. AFIS provides suggested "candidates" to compare prints to. A Forensic Scientist Latent Print Examiner (FS-LPE) conducts a print comparison and if the examiner reaches the conclusion of "identification" the process begins again with a second qualified and certified examiner who completes an independent analysis and comparison. Only if both independently reach the same conclusion does the process result in a formal report of identification to a particular subject.

TRAFFIC COLLISIONS



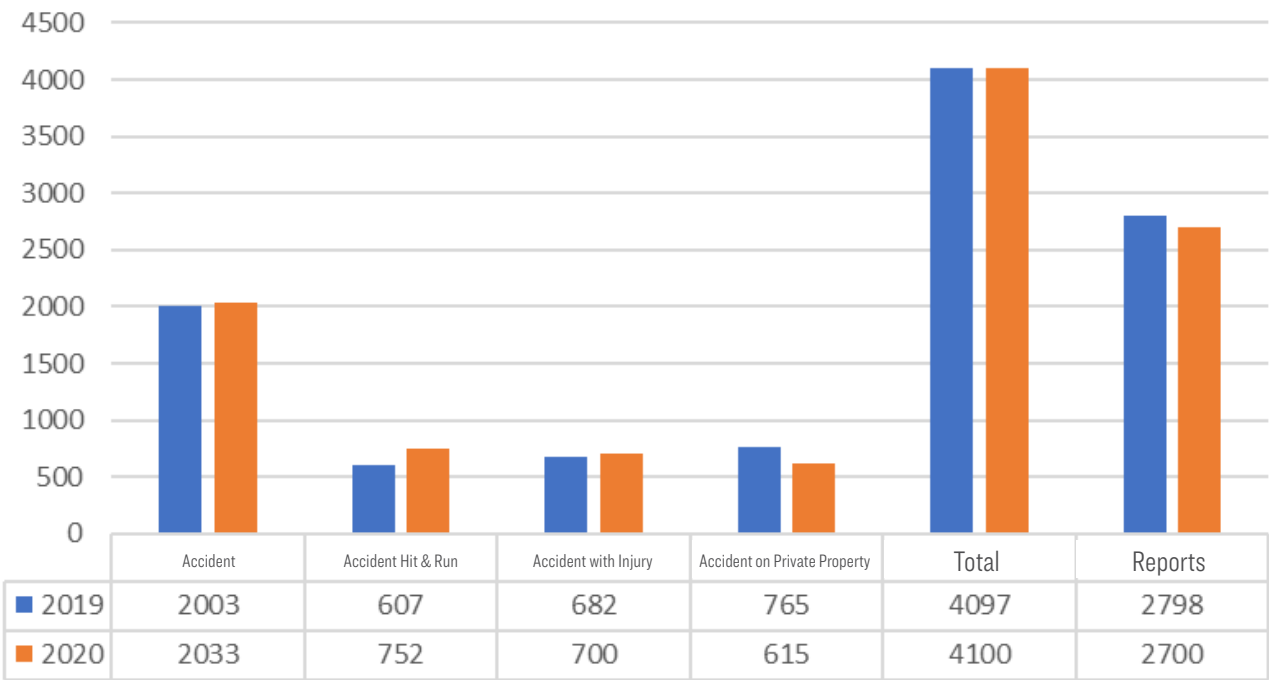
THE TRAFFIC UNIT

The City of Henderson has experienced an increase in traffic volume proportional to population growth. Despite this, the number of accident related calls for service increased by 3%. However, the total number of accident reports taken has decreased by 3.5%.

In 2020 there were 4,100 traffic collisions recorded within the City of Henderson. Of those recorded collisions, 700 had reported injuries. Included in the injury collision statistics there were 10 fatal traffic crashes resulting in 10 deaths.

Below is a comparison chart showing the change from 2019 in all accident categories. There was a slight increase (+3) in accident related calls for service, and an overall decrease of reported accidents by 3.5%.

2019 - 2020



Traffic Collisions by Location

The majority of collisions in the City of Henderson occur on heavily travelled intersections. Below is a list of intersections which have the highest number of traffic collisions that occurred in 2020. These locations make up approximately 11% of all crashes within the City of Henderson.

INTERSECTION	ACCIDENTS
S EASTERN AVE / ST ROSE PKWY	68
S EASTERN AVE / W HORIZON RIDGE PKWY	38
N STEPHANIE ST / W SUNSET RD	30
CORONADO CENTER DR / ST ROSE PKWY	28
E LAKE MEAD PKWY / N BOULDER HWY	26
MARKS ST / W SUNSET RD	26
N GREEN VALLEY PKWY / W WARM SPRINGS RD	25
N STEPHANIE ST / WIGWAM PKWY	24
S EASTERN AVE / SIENA HEIGHTS DR	24
W SUNSET RD / WHITNEY RANCH DR	
TOTAL	313

These intersections will continue to be a primary focus of enforcement efforts of Henderson Traffic Officers as well as enforcement efforts by the Joining Forces Traffic Grant Program. When working in these areas, Officers will concentrate on violations which cause the majority of accidents in an effort to curb the collision rate.

ENFORCEMENT

2020 CITATION TOTALS	
East Total	1,503
West Total	2,145
North Total	3,916
Sub-Total (violations)	7,614
Other Jurisdiction	1,059
Grand Total	8,673
***Citation totals are based off CAD, and do not include the total number of violations.	
Total traffic stops made	11,048
***Traffic stops are based off CAD. All traffic stops conducted during Joining Forces, Southern Nevada Traffic Task Force, and other special events are not broadcast over the radio and may not be included in this total.	
Arrests	8

Parking Enforcement Volunteers issued 223 parking violations in 2020.

GRANTS

Joining Forces Grant

Under the Joining Forces grant the traffic unit worked 16 events during the 2019-2020 Federal Fiscal year. Out of the events the following statistics were achieved. This does not include any citations or arrest made by outside agencies in our jurisdiction that worked cooperatively with HPD during these events.

DUI	14
DUI Assist	22
FST	50
Seatbelts	61
Child Seat	4
Speed	3,041
Pedestrian at Fault	42
Ped Driver at Fault	194
Distracted Driving	264
Arrest	3
Fugitives	3
DL Violation	165
Registration Violation	118
Equipment Violation	13
No Insurance	192
Reckless Driving	1
Red Light Violation	117
Failure to Yield	69
All Other Citations	114
Warnings	1,243
Drowsy / Fatigued	9
# of Stops	5,155
Total Bail \$	\$1,191,618.00

CORRECTIONS DIVISION

The philosophy governing the Henderson Detention Center is that one's loss of freedom is sufficient punishment, and all inmates are treated with dignity and respect. The Corrections Division is responsible for the booking and incarceration of arrestees for the Henderson Police Department and any jurisdiction under agreement with the City of Henderson. Current jurisdictions include Boulder City, Paiute

Tribal Police, Moapa Tribal Police, Immigrations and Customs Enforcement (ICE), and the United States Marshal Service (USMS). Inmates are provided the standard essentials, such as clothing, food, hygiene, medical care, visitation, and telephone access while in custody. The living environment for arrestees is based on the National Detention Standards and the American Corrections Association Standards.

CORRECTIONS DIVISION		
	2020	2019
Bookings	9,643	14,080
Releases	9,782	14,238
Average Daily Population	356	467
FY Contract Inmate Revenue	\$7,729,017	\$9,255,807
FY Inmate Phone Revenue	\$102,509.72	\$152,350.03
FY Net Commissary Revenue	\$72,299	\$85,150



ANIMAL CONTROL



Despite the challenges of 2020, the The City of Henderson Animal Care & Control team maintained high standards of service for the community and high level of care for the animals.

- 3rd year in a row with an animal save rate of over 90% for the animal shelter (91.1% for 2020).
- Handled over 3,300 animals in the City of Henderson. Adopted 1,800 animals to new homes and returned 665 pets to their owners.
- Medical staff performed over 1,200 surgeries, dentals, spays and neuters on shelter pets and treated over 340 animals for medical conditions to make them ready for adoption.
- Animal Control Officer responded to over 8,000 calls for service in the field.
- March/April 2020 due to COVID-19, auto locks were installed at the Animal Care and Control facility to allow staff to “buzz” the public into the shelter. This allowed a limited number of people into the building and addressed social distancing and maintained the restrictions while still allowing us to safely serve the public. We never had to close to the public or stop offering our services to the community.
- March/April 2020 paper only forms requiring signatures used by the public, staff and Officers were converted to digital forms accessible through DocuSign. Digital tablets were obtained for public access to digital forms.
- May and September 2020 recorded “Pick of the Litter” for Channel 13 Morning Blend show to promote an adoptable shelter dog.
- June 2020 Animal shelter adopted out all adoptable dogs for the first time in recent history (maybe even first time ever). Media coverage on multiple networks. The cats were soon to follow and in July 2020 all adoptable cats were adopted out. Repeated in December 2020 that all adoptable dogs and cats found homes.
- Animal emergency trailer/animal adoption trailer obtained through grants (from US. Department of Homeland Security) completed by COH Emergency Management team delivered August 2020. Trailer will be used for animal emergency response and animal adoption events. This is the first animal emergency trailer for the City of Henderson and one of the largest in Southern Nevada.
- Remodel and upgrade of dog exercise area completed August 2020. Project was funded by a trust donation from a City resident. Project included new installation of fence to surround entire dog exercise yard and separate it into three individual exercise areas. Included installation of artificial turf in one dog exercise area for allergy prone dogs and use during inclement weather. Dogs are exercised daily by volunteers which has helped get them adopted faster by burning off kennel energy.
- Continued to have one of the largest active volunteer programs in the City despite the pandemic.
- Continued to partner with PetSmart to adopt animals at their two Henderson locations.

- Participated in Talk Shop with Cop on February 1st, Career day at Treem Elementary on February 6th, Team Henderson Leadership Event February 7th, Pick a Pup in the Park adoption event February 15th, Career Day at Fay Galloway Elementary on February 26th, PetSmart Adoption Days February 29th, Career day at Newton Elementary on March 6th, and Bark in the Park on March 7th.
- Despite the pandemic still held adoption events including Maddie Pet Adoption Days on September 25th & 26th (all pet adoptions were sponsored by the foundation). Held Veteran adoption special in November (only \$5 for pet adoption for Veterans and active Military), Adopt a Senior Pet in November (all senior pets were half off adoption fees) and Home for the Holidays in December (half off all adult animals).
- Two part-time veterinary positions were approved.
- Henderson Animal Care and Control listed in Nevada 2-1-1 for pet and emergency pet services.
- In August new uniform policy for Animal Control Officers included updated uniforms and ballistic vests.



VOLUNTEERS



The combined one hundred and seventy-eight (178) members of the Henderson Police Department (HPD) and Animal Control and Care (AC) Volunteer programs performed a total of 26,588 hours of service from January 1, 2020 to December 31, 2020.

The Independent Sector has calculated the estimated National average value of a volunteer hour in Nevada to be \$23.82 per hour, which equates to \$633,326 worth of man-hours performed for 2020.

2020 Henderson Police Volunteer Hours/Month



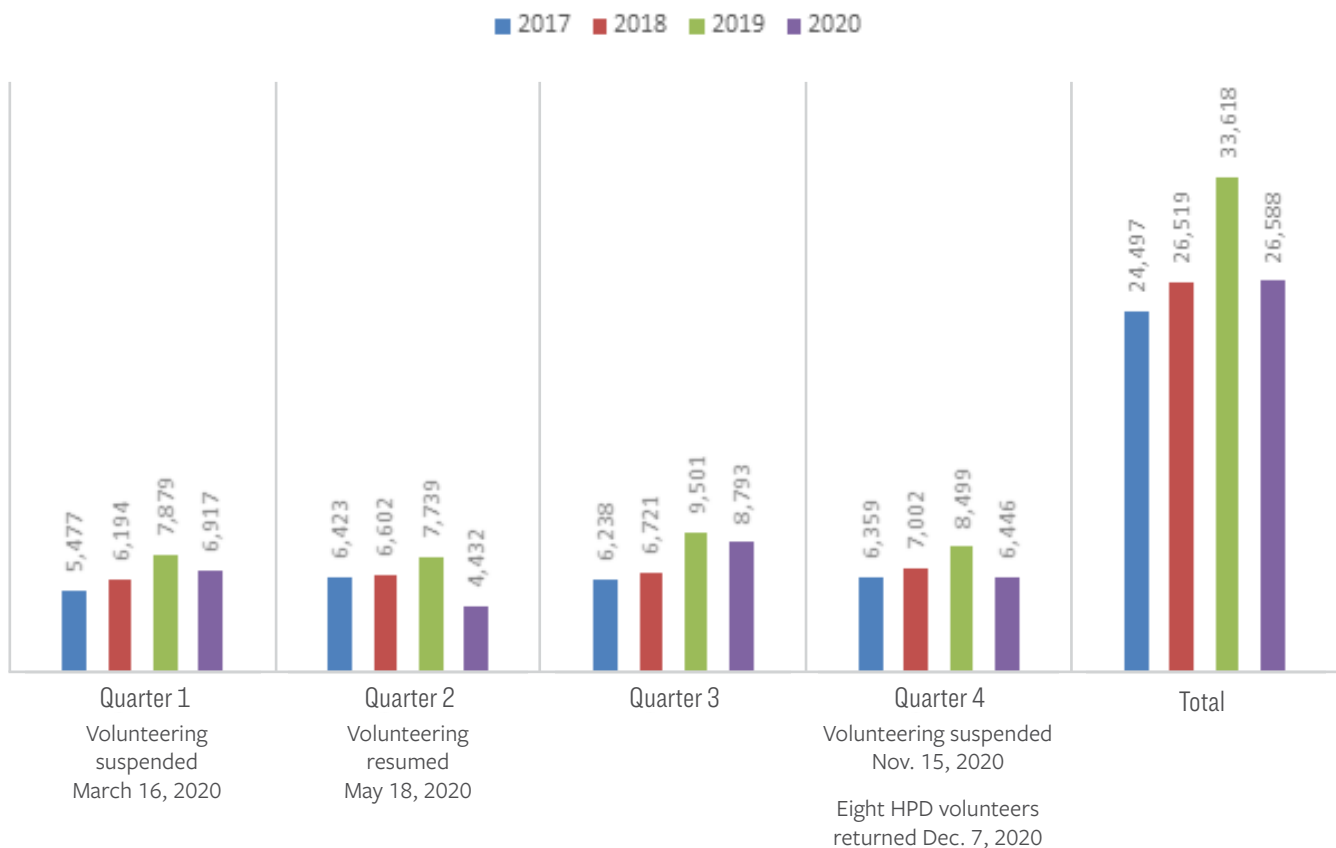
	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
Total Hrs	2619	2580	1718	702	1541	2189	3075	2857	2861	3156	2373	917
HPD Hrs	1585	1492	728	56	611	1420	1547	1398	1554	1591	686	237
AC Hrs	1034	1088	990	646	930	769	1528	1459	1307	1565	1687	680

Even with the suspension of the HPD volunteer program this year due to Covid-19 from March 16, 2020 to May 18, 2020 and from November 15, 2020 to December 7, 2020, the HPD volunteer program was still able to add 16 volunteers. New volunteer positions were created in the following areas.

- East Patrol Lobby - 8 Volunteers
- Patrol Vehicle Inspection Volunteer – 8 Volunteers

The chart below illustrates a quarterly four-year trend of volunteer hours. The data reveals that even with the suspensions to the program during 2020, the total number of volunteer hours slightly exceeds 2018 hours.

4-Year Comparison by Quarter for HPD Volunteer Hours



Volunteer Cases & Enforcement

Runaway and Missing Person for 2020			
	Total # of Cases	# of Case Closed	# of Cases Open
Missing Person	106	97	9
Runaways	76	66	10

Handicapped Parking Enforcement 2020	
	YTD
Missing Person	106
Runaways	76

Handicapped Parking Enforcement was suspended from March 16th until September 17th and then again on November 15th through the end of the year.

**“Our policies and procedures
reflect HPD’s commitment to
procedural justice.”**

Chief Andres



Chief Thedrick Andres

INTERNAL AFFAIRS

Internal Affairs investigations are categorized as internal or external complaints. An external complaint is initiated by a citizen or any outside source. Internal complaints are initiated internally due to a complaint or allegation of misconduct by a supervisor, another department member or an action by an officer. The difference between a complaint and an inquiry are defined as:

Complaint - An allegation of circumstance(s) amounting to a specific act or omission by an employee which, if proven true, would amount to employee misconduct.

Inquiry - A request for an explanation or information, which may include expressions of dissatisfaction with a policy, procedure, practice, philosophy, service level, training, or legal standard directed toward the agency in general.

Note - There are no inquiries for internal complaints since the information comes from within the organization.

- In 2020, the Henderson Police Department received 18 external complaints which resulted in 80 allegations of misconduct being investigated.
- In 2020, the Henderson Police Department received 34 internal complaints which resulted in 152 allegations of misconduct being investigated.
- In 2020, the Henderson Police Department received 84 inquiries which required no investigation, however the information was entered and tracked.
- There are 23 Internal and 10 External investigations that have not been completed as of the date of this information and as such, are not included in the report below.
- In 2020 the officers of the Henderson Police Department responded to 201,005 calls for service (80,322 Citizen initiated and 120,683 Officer initiated), this results in one external complaint for every 11,166 calls for service or 0.017%.

EXTERNAL COMPLAINTS			
Type	Sustained	Not Sustained	Unfounded/Exonerated
Criminal Procedure Search/Seizure/Evidence	0	0	3
Conduct Violations Rude/Discourteous/Language/Attitude	5	4	16
Criminal Records Computers/Information/Reports	3	0	8
Neglect of Duty Punctuality/Malingering/Attendance/Attentiveness	1	1	14
Ethics Violations Truthfulness/Bias Based Profiling/Impartiality	0	0	2
Use of Force Excessive/Unnecessary/Techniques	0	0	21
Department Vehicles & Facilities Misuse/Accident/Driving	0	0	2
TOTALS	9	5	66
80 Allegations investigated. 9 Allegations sustained (11.25%)			

INTERNAL COMPLAINTS			
Type	Sustained	Not Sustained	Unfounded/Exonerated
Criminal Procedure Search/Seizure/Evidence	1	2	5
Conduct Violations Rude/Discourteous/Language/Attitude	1	4	1
Criminal Records Computers/Information/Reports	3	0	0
Neglect of Duty Punctuality/Malingering/Attendance/Attentiveness	63	3	27
Ethics Violations Truthfulness/Bias Based Profiling/Impartiality	3	0	0
Use of Force Excessive/Unnecessary/Techniques	2	0	13
Department Vehicles & Facilities Misuse/Accident/Driving	14	0	0
TOTALS	87	9	56
152 Allegations investigated. 87 Allegations sustained (57.2%)			

VICTIM SERVICES SUMMARY REPORT

New Victims	
Total Number of Contacts	2346
Total Number of Follow-up Contacts	2863
Total Number of Services Provided	7145
Total Number of Referrals Provided	4388
Court Accompaniment/Paperwork	147
Call-Out/Field/Hospital Responses	22
List of Meetings Attended	59
List of Trainings Attended	34
List of Trainings/Briefings Instructed	13
Substantial Bodily Harm	15
Age of Victims Served - Total #	2346
0 – 6	27
7 – 12	36
13 - 17	82
18 - 29	657
30- 44	827
45 - 59	481
60+	214
Unknown	22
Gender of Victims Served - Total #	2346
Female	1628
Male	718

Ethnicity of Victims Served - Total #	2346
Caucasian	1398
African American	479
Hispanic	307
Amer. Indian/Alaskan Native	3
Pacific Islander	19
Asian	78
Mixed Race	4
Unknown	58
Primary Crime Category - Total #	2346
Homicide	17
Attempt Murder	49
Sexual Assault	72
Child Sexual Abuse	61
Domestic Violence	1778
Stalking/Harassment	105
Assault/Battery	156
Robbery	18
Burglary	19
Elder Abuse/Exploitation	30
Child Abuse (Physical)	17
HRR	1
Suicide Survivors	12
MDPP	13
Self-Initiated Calls for Service	
Advocate Self-Initiated Calls-for-Service	241



RECORDS SECTION

COVID

Due to the COVID-19 pandemic in 2020, the Records Section was forced to modify the way services were provided to internal and external customers. All in-person services were halted to ensure the safety of our team and our community. A telecommuting plan was implemented that allowed employees to safely work in the office and off site while providing services to the public; employees were able to process reports for crime classification. The practice for accepting public requests was modified; requests were accepted either by email, telephone, or Contact Henderson.

TAC

The Police Records Administrator is the Terminal Agency Coordinator (TAC) for the Henderson Police Department. The TAC is responsible to ensure compliance for State and Federal guidelines relating to CJIS usage. During 2020, the State ORI Audit and the State Compliance Audit were successfully completed. Audit reviews consist of verification, proper system usage, certification of users, installation of programs locations, and documentation of policies and procedures. The Records Section provided training classes to the Henderson Police Department's Police Academy and lateral Correction Academy's for NCIC/NCJIS and NIBRS Certification; these certifications are required by the State of Nevada and the FBI. The training courses require in class training and testing.

NIBRS Transition

The Records Section is responsible for verifying the accuracy of police reports and submitting the monthly Uniform Crime Reporting statistics to the State of Nevada. The Summary Reporting System has been used to report crime statistics, in this method, the highest crime of each incident was reported. The Henderson Police Department was mandated to begin using the National Incident Based Reporting System (NIBRS) prior to January 1, 2021. Prior to allowing submissions for NIBRS, the Henderson Police Department was required to become certified by the State of Nevada. The certification process included the development and implementation of a program for all department members, to have the Records Manage-

ment System (RMS) certified, and to have submissions contain less than a 4% error rate.

NIBRS Certification with the State of Nevada included:

- In January 2020, the Records Section conducted 26 NIBRS Trainings to the department.
- The Correction Officers were provided NIBRS certification via PowerDMS.
- In August and September 2020, the Records Section provided a refresher NIBRS Training to Patrol and Corrections Officers.
- In October 2020, the Records Section submitted September 2020 UCR data for both Summary and NIBRS to the State of Nevada for certification. The Henderson Police Department was certified as a NIBRS agency with a .32% error rate.
- Starting with the October 2020 submission, only NIBRS data sent to the State of Nevada.

Statistics

The Records Section acts as the custodian of records for the Henderson Police Department. During 2020, the Records Section handled a variety of tasks including, but not limited to:

- Answering 13,496 telephone calls
- Redacting and disseminating 16,837 police reports and Calls for Service
- Conducting 2,465 background checks
- Completing 320 Convicted Person Registrations and 977 Sex Offender Registrations
- Finalizing 203 Adult Record Seals
- Receiving 118 Juvenile Record Seals and completed 449 Juvenile Records Seals from a backlog

COMMUNICATIONS CENTER



The City of Henderson Communications Center answers and assists with all emergency calls for the Henderson police Department and Henderson Fire Department.

- New Communications Administrator promoted in July.
- Three Communications new hire academies were conducted in 2020.
- A Communications Training Officer (CTO) recruitment and selection was accomplished in 2020.
- File review for CALEA was completed in March and a virtual onsite assessment was completed in December.
- Handled multiple structure fires, officer involved shootings, and murder/suicide calls.
- New critical incidents policy implemented.
- First leadership class was held for the communication's supervisory team. Started creating the leadership classes that will be a series of six classes for 2021 for the communication's supervisory team.

CALLS RECEIVED	
Incoming emergency (9-1-1) calls	119,893
Incoming non-emergency calls	159,848
Outgoing calls	84,521
Text-to-911 calls	200
TOTAL CALLS	364,462 (including text to 9-1-1)

CALLS RESULTING IN DISPATCH	
Law enforcement	80,322
Fire	679
Medical	25,538
Abandonment rate	4.59%
Average processing time in minutes	All calls 2.02 9-1-1 calls 2.03

QUALITY ASSURANCE	
EMD QA reviews performed	25
Average compliance percentage	95%
Other QA reviews performed	164
Average compliance percentage	91%
Average in-service training hours	100 hours average per person; average of 33 people trained during the year for an in-service training total of 3300 hours

CITY OF HENDERSON POLICE DEPARTMENT CONTACT INFORMATION

MAILING ADDRESS

P.O. Box 95050
Henderson, NV 89009-5050

PHONE NUMBERS

702-267-5000
Toll Free: 866-473-4911
TDD/TTY: 702-267-4918
Traffic Hotline: 702-267-5099
Detention Center: 702-267-JAIL (5245)

POLICE STATION LOCATIONS

**Police Administration
East Patrol Command
Investigations**

223 Lead St. Henderson, NV 89015

West Patrol Command

300 S. Green Valley Pkwy.
Henderson, NV 89012

North Patrol Command

225 E. Sunset Rd.
Henderson, NV 89011

Detention Center Location

18 E. Basic Rd.
Henderson, NV 89015

**cityofhenderson.com/police
JoinHPD.com**



A Place To Call Home

