



People Matter

2020

CITY OF HENDERSON FIRE DEPARTMENT

Annual Response Report



Compassion | Integrity | Respect

MESSAGE FROM FIRE CHIEF SHAWN WHITE



The Henderson Fire Department (HFD) is an outstanding organization that continues to be an innovative leader within the American fire service. HFD has created a culture of excellence through an intentional focus on meeting and exceeding industry best practices. This is reflected in the fact that HFD is an accredited fire department through CFAI, an accredited EMS service through CAAS and is an ISO Class 1 fire department. These neutral third-party evaluations of our organization ensure that we are accountable to the highest standards in our field. Our primary motivation for excellence is centered around our foundational philosophy of why we exist. We know that we exist for one simple reason, because People Matter. The magnitude of our responsibilities pushes us to constantly seek operational improvement that will produce positive outcomes for the people we serve.

HFD is a full-service “all hazards” emergency response organization that provides safe and effective management of fire suppression, emergency medical services and patient transport, technical rescue, hazardous materials response, and search and rescue services for our City’s recreational trail system. HFD also serves the community through important community outreach and education which support the City’s “See Something, Say Something, Do Something” initiative. These programs focus on preventing injuries and providing life-saving bystander intervention to victims of serious incidents. These programs include widely recognized and awarded messages such as Hands-Only CPR, Stop the Bleed, Check Your Seats in the Heat, and Safe Pools Rule.

Nobody could have predicted the challenges we would face as we stepped into 2020. Within a couple months, it was apparent we were encountering unprecedented adversity. However, through our past preparation, established competence, unwavering commitment, and downright grit, we were able to confront the ordeal of the COVID-19 pandemic with confidence and provide operational leadership for our community. We were able to deliver the highest level of protection to our personnel and did not reduce any level of service we provide to our citizens. This is a testament to the quality of our personnel, their dedication to our mission and our focus on our vision to be America’s Premier Fire Department.

Even with the hardships of the pandemic, HFD was able to accomplish several improvements to our organization during 2020. We opened our 11th fire station at Hidden Falls Park. Station 85 added another engine and rescue to our emergency response system. We were also able to construct an EMS training classroom and upgrade our heart monitors and ventilators as well as enhance our cardiac arrest treatment with compression devices. In addition, we were thrilled to be able to hire a Public Safety Wellness Program Manager to provide direction and oversight to our firefighter behavioral health program.

Moving into 2021, the department is positioned to build upon our history of exceptional performance. As the City continues to grow, we maintain our commitment to provide the highest level of public safety. Our organization will achieve these goals through an intentional focus on our vision, alignment of our team members and a concentrated determination to execute.

Sincerely,

A handwritten signature in black ink, appearing to read "Shawn White".

Shawn White
Fire Chief





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An American flag is shown on the left side of the image, waving on a silver pole against a clear blue sky. The flag's stars and stripes are clearly visible.

VISION

To be America's Premier Fire Department

MISSION

To provide exceptional public services
because people matter

Why do we exist?

Because People Matter

How do we behave?

With Compassion, Integrity and Respect

What do we do?

We prepare for, respond to and mitigate
all calls for service

How will we be successful?

Our actions must always be safe and
effective; thus, our strategy is based
on four foundational principles:
Standardization, Consistency,
Coordination and Accountability

THE **HFD** WAY

ORGANIZATIONAL OVERVIEW

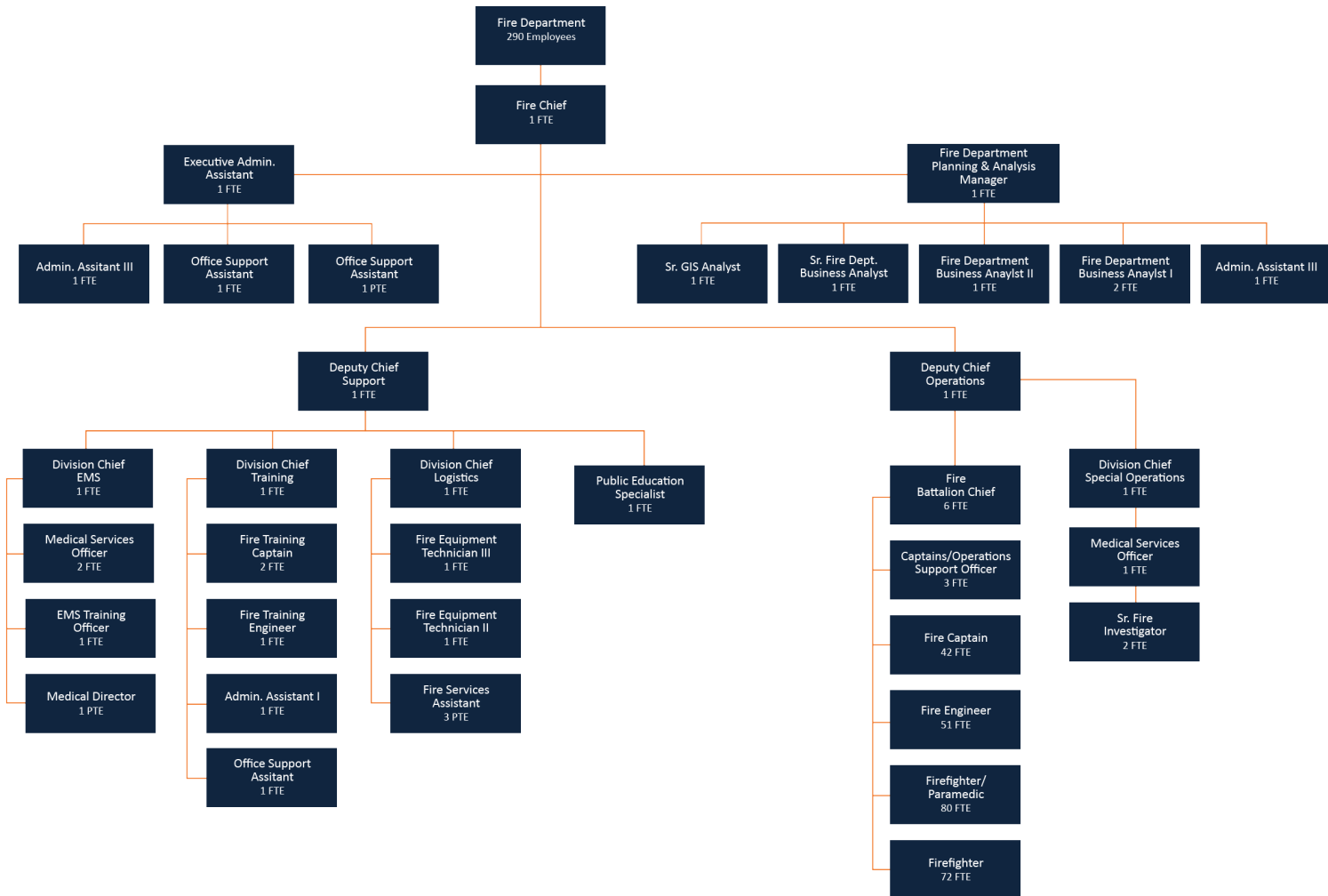


The City of Henderson is the second-largest city in Nevada and is home to an estimated 332,258 residents and more than 600,000 visitors annually. The Henderson Fire Department (HFD) is a full-service department providing fire and rescue operations; emergency medical services, including treatment and transportation of the sick and injured; fire investigations; and community risk reduction programs.

The Fire Department's services are primarily funded by a general fund expenditure annual budget of \$61 million. Operations are conducted from eleven fire stations strategically located throughout the City's 106.84 square miles to provide rapid and effective response. Fire and rescue services are delivered utilizing eleven engine companies, ten transport-capable paramedic rescue units, two peak load paramedic rescue units, two ladder trucks, one heavy rescue, one hazardous materials response unit and five all-terrain response vehicles.

The Henderson Fire Department is an accredited agency, maintaining accreditation through the Commission on Fire Accreditation International (CFAI) and the Commission on Accreditation of Ambulance Services (CAAS) since 1999. In 2019, the department was one of only eight fire service agencies in the United States to be awarded "Legacy" status by the CFAI Commission for achieving "Accredited" status for the fifth time. Also, in 2019, the Fire Department attained a Public Protection Classification (PPC) rating of 1 from the Insurance Services Office (ISO) which is the highest classification assigned to a community for its exemplary fire suppression delivery system.

ORGANIZATIONAL OVERVIEW



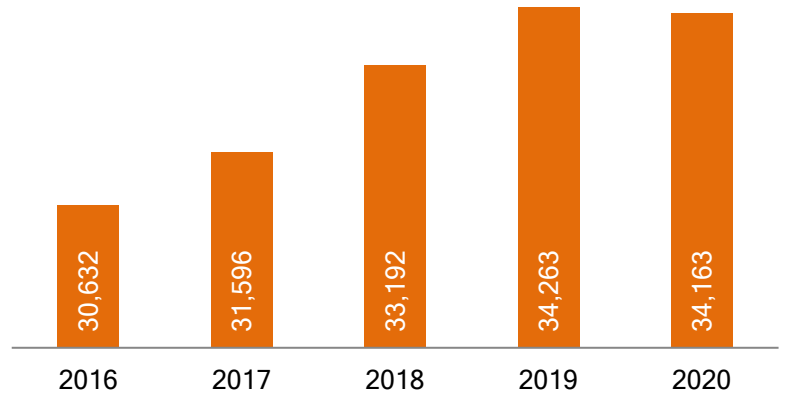
The Fire Department has a current staffing complement of 290 full- and part-time professionals who are dedicated to serving the public.

The department has expanded to include: 13 chief officers, 248 fire rescue operations personnel and 24 full-time support positions. There are also four part-time employees and one part-time medical director who provide support to the operations of the Fire Department.

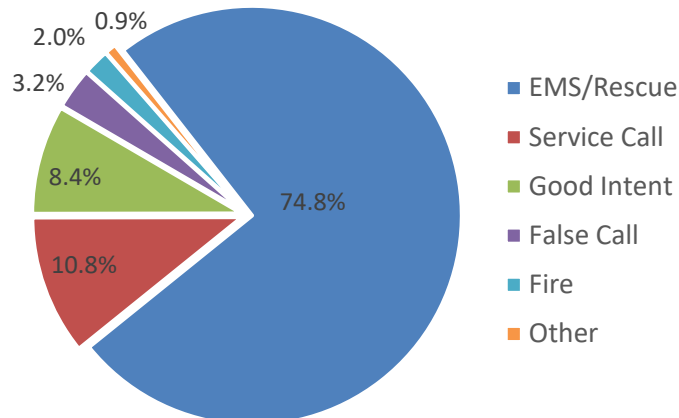
INCIDENTS

The Henderson Fire Department responded to 34,163 requests for service in 2020. This represents a .3% decrease from the previous year due to the COVID-19 response and an 11.5% increase over five years.

Emergency Medical Service (EMS) calls reached 25,538 this year and represent the highest number of requests for service at 74.8% of total calls. Service calls represent the second highest percentage of calls at 10.8%, followed by Good Intent calls at 8.4%. Fire calls accounted for 2% of total incidents.



INCIDENTS BY MAJOR CATEGORY	2020	2019
Fire (building/structure, cooking, trash, vegetation, rail/water/passenger vehicle)	679	526
Rupture/Explosion (overpressure, excessive heat, scorch burns, chemical reaction)	9	4
EMS/Rescue (medical, extrication, search, high angle, confined space, trench, water)	25,538	26,190
Hazardous Condition (leak, spill, power line, electrical)	245	261
Service Call (water, smoke, animal problem, public service, assist agency, weather)	3,680	3,329
Good Intent (cancelled enroute, steam, gas, smoke/odor scare, no incident found)	2,879	2,910
False Call (smoke, heat, CO detector, alarm, sprinkler)	1,084	1,021
Mutual-Auto Aid	49	22
Total	34,163	34,263

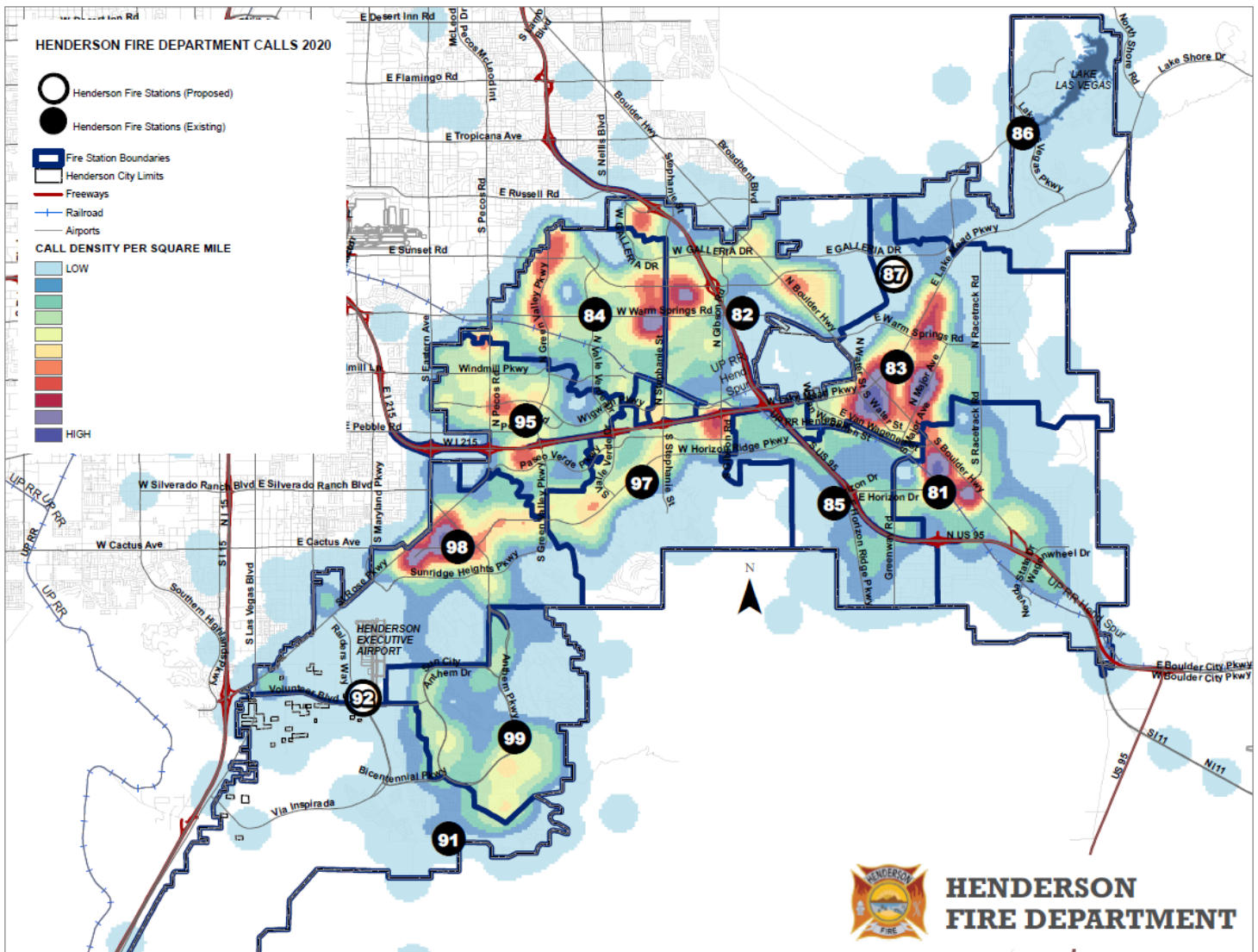


INCIDENTS

ALL INCIDENTS BY NFIRS CATEGORY		2020	2019	% Change
1.	Private Dwellings (1 or 2 family, mobile homes)	88	76	15.8%
2.	Apartments (3 or more families)	52	37	40.5%
3.	Hotels and Motels	1	0	-%
4.	All Other Residential (dormitories, boarding houses, tents)	1	1	0.0%
5. Total Residential Fires		142	114	24.6%
6.	Public Assembly (churches, restaurants, clubs)	10	12	-16.7%
7.	Schools and Colleges	3	1	200.0%
8.	Health Care and Penal Institutions (hospitals, nursing homes, prisons)	0	0	-%
9.	Stores and Offices	8	3	166.7%
10.	Industry, Utilities, Defense, Laboratories and Manufacturing	2	1	100.0%
11.	Storage in Structures (barns, vehicle storage garages)	2	2	0.0%
12.	Other Structures (vacant, buildings under construction, bridges, etc.)	0	1	-100.0%
13. Structural Fires		167	134	24.6%
14a.	Fires in Highway Vehicles (autos, trucks, buses, etc.)	88	80	10.0%
14b.	Fires in Other Vehicles (planes, trains, ships, construction vehicles, etc.)	2	5	-60.0%
15.	Fires Outside of Structures with Value Involved (outside storage, crops, etc.)	34	19	78.9%
16.	Fires in Brush, Grass, Wildland (excluding crops and timber)	99	72	37.5%
17.	Fires in Rubbish, Including Dumpsters (outside of structures)	276	214	29.0%
18.	All Other Fires	13	2	550.0%
19. Total Fires		679	526	29.1%
20.	Rescue, Emergency Medical Responses	25,538	26,190	-2.5%
21.	False Alarm Responses	1,084	1,021	6.2%
22.	Mutual Aid or Assistance Responses	49	22	122.7%
23a.	Hazardous Materials Responses (spills, leaks)	167	183	-8.7%
23b.	Other Hazardous Responses (arcing wires, power line down)	78	78	0.0%
24.	All Other Responses (smoke scares, lockouts, animal rescues)	6,568	6,243	5.2%
25. Total for All Incidents		34,163	34,263	-0.3%

The Henderson Fire Department responded to 34,163 requests for service in 2020, representing a 0.3% decrease from 2019 (100 fewer calls for service). The number of incidents per 1,000 residents was slightly lower at 102.8 in 2020 compared to 105.4 in 2019. Total fires increased by 29.1% in 2020 (679) compared to 2019 (526). The number of residential structure fires also increased by 24.6% in 2020. Emergency crews responded to 25,538 emergency medical responses (EMS) in 2020, a 2.5% decrease from 2019. The number of EMS calls per 1,000 residents decreased from 80.5 in 2019 to 76.9 in 2020.

INCIDENTS



The City of Henderson is geographically divided into 11 fire districts, or planning zones, to maintain effective resource management and deployment. Districts are organized into two battalions: Battalion 8 and Battalion 9. Battalion 8 is generally the north and east side of the City and includes districts 81, 82, 83, 84, 85, and 86. Battalion 9 is the south and west side of the City and includes districts 91, 95, 97, 98, and 99.

Fire stations are staffed and operated 24 hours a day. The number of personnel and apparatus (units) within a station varies based upon specialty assignments or service demand. All units are staffed with at least one firefighter paramedic to provide advanced life support (ALS) first response. Units are equipped with sophisticated tools to allow the department to provide the highest level of service to the community.

The map above depicts the location of fire stations and proposed fire stations as well as the distribution of calls for service in 2020.

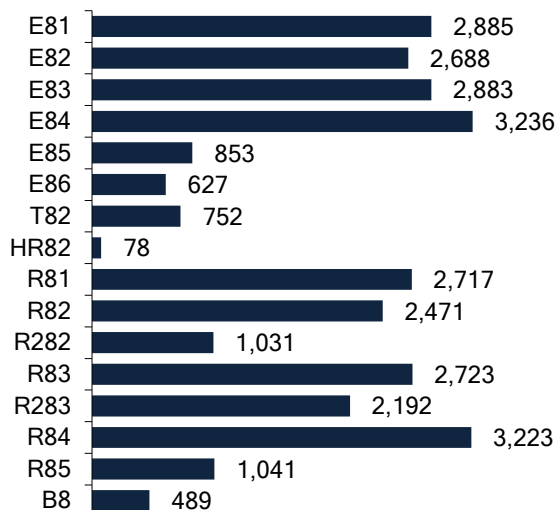
INCIDENTS

District	Structure Fires	Vehicle Fires	Other Fires	Ruptures Explosion	Rescue EMS	Hazardous Condition	Service Call	Good Intent	False Call	Mutual Auto	Total	% of Total
81	15	11	52	3	3,062	31	476	315	116	1	4,082	11.9%
82	24	25	114	0	3,235	36	341	580	127	0	4,482	13.1%
83	26	13	96	2	3,802	34	490	482	98	0	5,043	14.8%
84	31	7	51	0	3,296	27	506	358	132	2	4,410	12.9%
85	5	5	22	0	898	12	110	67	55	0	1,174	3.4%
86	3	1	7	0	457	15	49	38	30	0	600	1.8%
91	0	1	9	0	591	13	78	56	38	0	786	2.3%
95	28	7	20	2	2,688	25	321	264	101	0	3,456	10.1%
97	13	10	20	1	2,308	11	340	173	116	0	2,992	8.8%
98	14	10	22	1	3,182	31	333	402	166	0	4,161	12.2%
99	8	0	8	0	2,006	10	635	119	104	0	2,890	8.5%
Other	0	0	1	0	13	0	1	25	1	46	87	0.3%
Total	167	90	422	9	25,538	245	3,680	2,879	1,084	49	34,163	100.0%

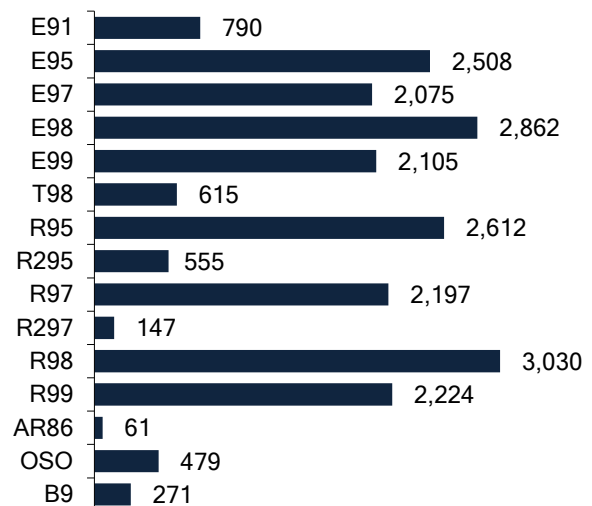
Note: Station 85 opened June 15, 2020

RESPONSES BY APPARATUS

Battalion 8



Battalion 9



Note: Responses cancelled prior to going enroute or while enroute have been excluded. Haz98 responses are included in T98.

R283 went to full-time in March, E85 and R85 went in service in June. R282 went to peak load in June. R295 and R297 are peak load rescues.

FIRE

FIRES AND FIRE LOSS BY PROPERTY TYPE

Property Type	2020			2019		
	Fires	Loss Estimate	% of Loss	Fires	Loss Estimate	% of Loss
Residential	142	\$3,131,355	68.6%	114	\$4,757,750	94.8%
Non-Residential	25	\$759,000	16.6%	20	\$25,200	0.5%
Vehicles	90	\$444,400	9.7%	85	\$225,912	4.5%
Outside	409	\$229,925	5.0%	305	\$11,500	0.2%
Other	13	\$2,000	0.0%	2	\$0	0.0%
Total	679	\$4,566,680	100.0%	526	\$5,020,362	100.0%

In 2020, there were a total of 679 fires. Of these fires, 167 were structure fires representing 24.6% of the total compared to 25.5% (134 out of 526) in 2019. Of the 167 structure fires, 85% involved a residential dwelling.

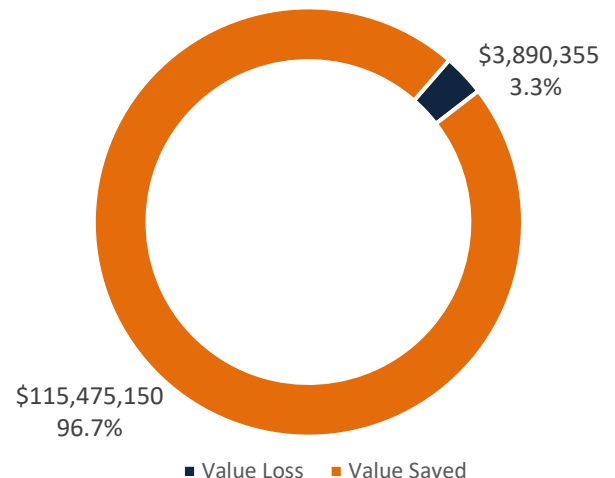
The estimated dollar loss for fires totaled \$4,566,680 in 2020. The amount represents a decrease of 9.0% compared to 2019 where estimated losses were \$5,020,362.

While the total estimated dollar loss for structure fires was \$3,890,355, the total estimated value was \$119,365,505 representing 96.7% of value saved.

Vehicle fires accounted for 13.3% of total fires in 2020, while outside and other fires continue to represent the largest percentage of total fires at 62.2%.



Structure Fire
Value Lost vs. Value Saved



FIRE

STRUCTURE FIRES

Area of Origin and Source of Ignition

Of the 116 fires evaluated, the highest number of structure fires continue to originate in functional areas of the structure (56). Other top areas include structural areas (22) and storage areas (14).

Of the 56 functional area structure fires, 21 originated in the kitchen/cooking area. The second-highest number of functional area structure fires originated in the laundry area (12) and the bedroom (12) followed by the bathroom (10).

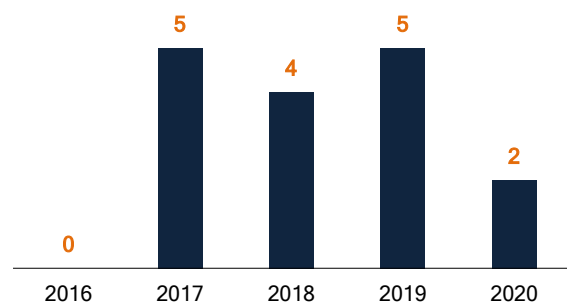
Operating equipment was the greatest source of ignition for these fires at 53.5% with an average estimated dollar loss per fire at \$30,532. The second-greatest source of ignition was open flame or smoking material at 16.4% with the average estimated dollar loss at \$54,721. Undetermined causes were the third-greatest source at 12.1% with the average estimated dollar loss at \$35,150.



CIVILIAN FIRE DEATHS & INJURIES

There were two civilian fire-related deaths in the City of Henderson in 2020. Over the past five years, there have been a total of 16. All the fire-related deaths occurred in 2017 through 2020.

Twenty-eight civilians were injured during fire incidents in 2020, eighteen fewer than the previous year. Twenty-five injuries were minor in nature, one was moderate, and two were severe. Nineteen injuries occurred because of residential fires, three were caused by mobile property or vehicle fires, three were in a community gathering space, two were in an outdoor space, and one was in a commercial fire.



FIRE INVESTIGATIONS

There were 133 fires investigated by City of Henderson fire investigators in 2020. Of the fires investigated, 21 were determined to be arson compared to 13 in 2019. Four of the 21 arson fires resulted in four arrests. There were no juveniles referred to the Partnerships for Youth at Risk program in 2020 compared to four in 2019.

EMERGENCY MEDICAL SERVICES

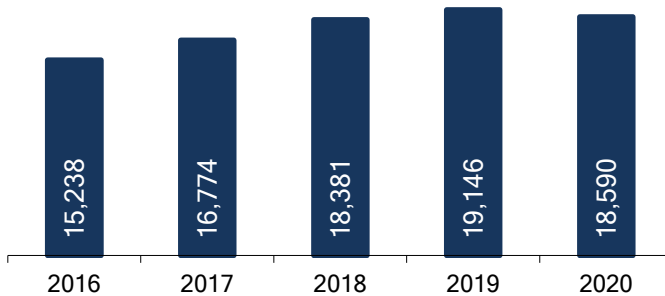
MEDICAL INCIDENTS BY FINAL DISPATCH CATEGORY

Medical Priority Dispatch Category	2020	2019	% Change
1 - Abdominal Pain	774	808	-4.2%
2 - Allergies (reactions)	217	244	-11.1%
3 - Animal Bites	46	43	7.0%
4 - Assault	657	696	-5.6%
5 - Back Pain (non-traumatic or non-recent)	339	342	-0.9%
6 - Breathing Problems	3,130	2,820	11.0%
7 - Burns (scalds)	20	21	-4.8%
8 - Carbon Monoxide	17	22	-22.7%
9 - Cardiac or Respiratory Arrest	571	493	15.8%
10 - Chest Pain (non-traumatic)	1,897	2,129	-10.9%
11 - Choking	113	120	-5.8%
12 - Convulsions	1015	1,083	-6.3%
13 - Diabetic Problems	521	654	-20.3%
14 - Drowning (near)	10	13	-23.1%
15 - Electrocution	6	4	50.0%
16 - Eye Problems	28	41	-31.7%
17 - Falls	3,224	3,389	-4.9%
18 - Headache	145	169	-14.2%
19 - Heart Problems	442	463	-4.5%
20 - Heat / Cold Exposure	144	117	23.1%
21 - Hemorrhage	966	997	-3.1%
22 - Inaccessible Incident	1	1	0.0%
23 - Overdose	599	533	12.4%
24 - Pregnancy	124	122	1.6%
25 - Psychiatric	426	368	15.8%
26 - Sick Person (specific diagnosis)	5,960	5,695	4.7%
27 - Penetrating Trauma	77	61	26.2%
28 - Stroke (CVA)	669	614	9.0%
29 - Traffic Accidents	1,498	1,912	-21.7%
30 - Traumatic Injuries (specific)	405	465	-12.9%
31 - Unconscious	2,020	2,176	-7.2%
32 - Unknown Problem (person down)	1,912	2,100	-9.0%
33 - Inter-facility	372	417	-10.8%
34 - ACN Automatic Crash Notification or other	-	-	-
Total	28,345	29,132	-2.7%

The top five most common EMS concerns reported by citizens include: sick person, fall, breathing problem, unconscious, and unknown problem. The top five categories account for over 57% of all EMS calls reported. Sick person calls accounted for 21% of total medical incidents and were the number one reason for medical response for the sixth consecutive year.

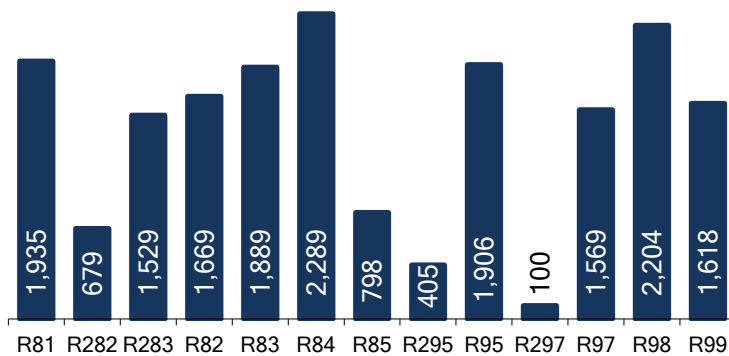
EMERGENCY MEDICAL SERVICES

Transport Trend

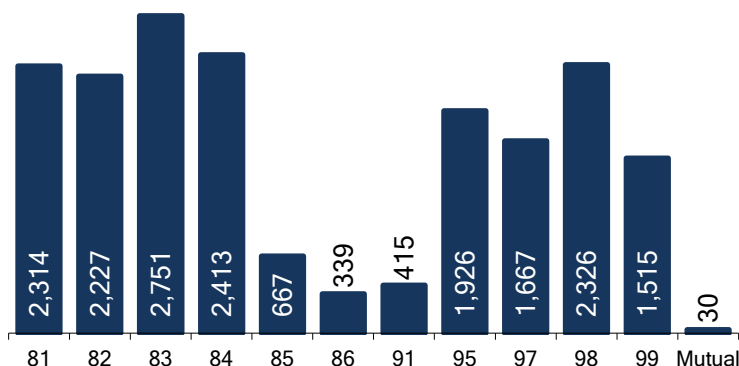


Note: Chart is based on the number of transport runs by HFD units, not the number of patients transported. Some transport runs have multiple patients. Private ambulance is not included.

Transports by Rescue



Transports by District



The Henderson Fire Department provided medical care to 25,772 patients in 2020 compared to 26,442 the previous year, representing a decrease of 2.5%. The Fire Department transported 72.4% (18,661) of patients to area hospitals.

In 2020, there were 18,590 transport runs by Fire Department rescues. The number of transports decreased by 556 over the previous year (2.9%) and increased 3,352 over the five-year period (22.0%). On average, there were 51 transport runs per day in 2020 and 52 in 2019.

Rescue 84 (R84) handled the highest number of transport runs citywide for the first year at 2,289. Rescue 98 (R98) handled the second-highest number of transports at 2,204. Rescue 98 (R98) had the highest increase in the number of transports at 162, followed by Rescue 84 (R84) at 54.

The highest number of transport runs occurred in District 83 followed by District 84. District 86 experienced the highest increase in the number of transport runs over the previous year at 68 followed by District 98 at 33.

CUSTOMER SERVICE

The Henderson Fire Department is committed to delivering exceptional service to City of Henderson residents and visitors with compassion, integrity, and respect. Customer feedback is instrumental in measuring performance and identifying areas of improvement. In 2020, the department mailed questionnaires to 6,421 customers and received 1,965 responses, representing a 30.6% return rate. Overall, 98.4% of respondents were satisfied with the services provided and 98.7% agreed that the department was meeting or exceeding customer service expectations.

Survey Statement	Agreement Rate
Your 9-1-1/3-1-1 call was answered promptly by an operator.	99.3%
The 9-1-1/3-1-1 operator who handled your call was courteous and caring.	99.6%
Fire Department personnel arrived promptly.	99.6%
Fire Department personnel presented themselves with professional conduct.	99.5%
Fire Department personnel were compassionate and caring.	99.2%
Fire Department personnel clearly explained procedures performed.	98.9%
Fire Department personnel resolved your issue or concern to your satisfaction.	96.3%
Fire Department personnel reduced your pain or discomfort.	94.1%
Fire Department personnel provided you with high-quality service.	99.3%
Fire Department personnel met or exceeded your overall expectation of service.	98.7%

In addition, the department mailed questionnaires to 3,311 customers who were treated but declined medical transport to an area hospital. Of the 2,145 respondents, 98.8% agreed that Henderson Fire Department personnel exceeded their overall expectation of service.



ACCOMPLISHMENTS



For more than 75 years, the Henderson Fire Department has existed to serve the City of Henderson's residents, businesses, and visitors by responding to a broad range of routine and complex emergencies and non-emergencies. The department remains dedicated to protecting the City of Henderson with a standardized, consistent, coordinated, and accountable approach.

As the department strives to exceed best practices, strategic priorities, goals, and objectives are aligned with the department's mission and vision. This committed focus provides the framework used to successfully advance the organization toward becoming America's premier fire department.

The department is comprised of a team of devoted professionals who have made it their priority to maintain and protect Henderson's quality of life. The many accomplishments the department has experienced are a result of the valuable work performed by each member of the Henderson Fire Department.

MAINTAIN AND PROTECT HENDERSON'S QUALITY OF LIFE

Upheld accreditation with the Commission on Fire Accreditation International (CFAI) and the Commission on Accreditation of Ambulance Services (CAAS). After achieving CFAI accredited status for the fifth time in 2019, the HFD is one of only eight departments in the United States awarded "Legacy" status. CFAI and CAAS accreditations have been upheld since the year 1999.

Accomplished a higher Public Protection Classification (PPC) from the Insurance Services Office (ISO) after a comprehensive evaluation of the fire suppression delivery system. The department's PPC rating improved from a 2/2x to a 1 which represents an exemplary fire suppression program and is the highest classification assigned to a community. According to the ISO, less than 1% of rated communities in the United States achieve a Classification 1.



ACCOMPLISHMENTS



MAINTAIN AND PROTECT HENDERSON'S QUALITY OF LIFE

Recognized by the American Heart Association with a Mission: Lifeline EMS Gold Plus Award for achieving high standards and implementing quality improvement measures in the treatment of patients suffering from myocardial infarction. This is the department's second year in a row achieving this recognition.

Completed and received funds related to the Fiscal Year 2019 Cost Based Report and Cost Allocation Plan for the Ground Emergency Medical Transport (GEMT) program. The GEMT program is voluntary and provides publicly owned organizations with supplemental payments to cover the funding gap between a provider's actual costs per transport and the allowable amount received from Medicaid and other sources of reimbursement. The program has brought in over \$10.5 million and is funded for the next three years.

Completed and passed all Southern Nevada Health District (SNHD) annual compliance inspections. Over the course of two days, SNHD inspected all front-line response units by verifying inventories, equipment condition, expiration dates, and crew knowledge. SNHD notified the EMS Division that all units were well organized and had no deficiencies.

Created a training program in compliance with NFPA 1403: Standard on Live Fire Training Evolutions for live fire instructors to support the fire training burn tower and future Class "A" training opportunities.

Sponsored 16 firefighters to attend the College of Southern Nevada's paramedic program to increase the number of paramedics in the City of Henderson. Five employees have completed the program this year.

ACCOMPLISHMENTS



MAINTAIN AND PROTECT HENDERSON'S QUALITY OF LIFE

Implemented *The First Six*, a community lifesaver training program. The education program provides the community with skills on the life-saving interventions of Hands-only-CPR, Emergency Bleeding Control, and Automated Emergency Defibrillator (AED). In the “first six” minutes of an emergency, prior to the arrival of emergency responders, application of these skills by trained community members is proven to save lives.

Organized and conducted 24 *The First Six* classes, free community lifesaver training, to 334 individuals. The two-hour class teaches critical life-saving skills that may be necessary in the first six minutes of an emergency before first responders arrive on scene. Those that attend learn CPR, AED, and bleeding control.

Revised the EMS Task Standards to create a standardized and consistent training platform focused on the performance of medical crews in compliance with Southern Nevada Health District (SNHD) guidelines. The crew-based training is consistent with fire training standards.

Accomplished 96% performance rating for incident response to structure fires. Of the fires evaluated, 100% were confined to the area of origin based on conditions at the time of arrival. This quality assurance process evaluates overall tactical priorities for fire scene management and ensures critical emergency response standards are being met.

Achieved 98.4% overall customer service approval rating. Of the 1,965 survey responses received this year, 98.7% believed that Fire Department personnel met or exceeded their overall expectation of service.

ACCOMPLISHMENTS



MAINTAIN AND PROTECT HENDERSON'S QUALITY OF LIFE

Opened Fire Station 85, an 11,500 square foot facility with three apparatus bays. The station provides service to District 85 located in southeast Henderson, covering 6.6 square miles, and serving a population of 25,000. District 85 was created to reduce the size of District 81, the City's largest district with the highest population, and to provide better emergency response coverage in the area.

Increased the number of resources in District 83, the City's busiest district, with the addition of a second full-time rescue.

Implemented Automatic Vehicle Locator (AVL) dispatching through PremierOne CAD which utilizes Global Positioning System (GPS) to identify and deploy the closest apparatus to the emergency incident ensuring more efficient resource deployment.

Relocated and expanded the size of the Fire Warehouse which includes storing all City emergency personal protective equipment (PPE). The new warehouse not only provides additional space for the City's valuable resources but offers more efficient distribution.

Purchased a truck and trailer that are used to switch-out specialty units when placed out of service for maintenance or mechanical issues. This process alleviates the need to purchase and maintain costly reserve specialty units.

Deployed liquid springs in 50% of frontline rescues which provides an increased level of comfort during transport to area hospitals for patients suffering from an injury or illness.

ACCOMPLISHMENTS



MAINTAIN AND PROTECT HENDERSON'S QUALITY OF LIFE

Enhanced emergency response programs and firefighter safety through grant funding to include a hazardous materials truck camera, hazmat training equipment, mass casualty incident supplies, and personal protective equipment for emergency responders.

Refurbished an older engine to expand the life of the resource and defer costly replacement.

Restructured the Fire Department by moving the Division of Emergency Management, Safety and Environmental to the City Manager's Office.

Joined several businesses and Census volunteers to distribute free masks and encourage residents to be counted in the 2020 Census. The department is not only committed to the safety of Henderson residents but also ensuring a complete and accurate count of the community.

Conducted a graduation ceremony on January 23 for the 48th Cadet Academy. Thirteen new firefighters joined the Fire Department to fill vacancies and provide for additional response capability.

Finalized a firefighter recruitment process and held a graduation ceremony on August 6 for the 49th Cadet Academy. Seven new firefighters joined the Fire Department to fill vacancies and provide for additional response capability.

Coordinated two flu shot clinics, one in partnership with the SNHD, to provide approximately 500 flu shots to City of Henderson personnel.

Purchased 184 new self-contained breathing apparatus (SCBAs) for emergency response personnel. The vital equipment replaced old devices as well as provided crews with state-of-the-art air packs.

ACCOMPLISHMENTS



MAINTAIN AND PROTECT HENDERSON'S QUALITY OF LIFE

Established a dedicated cadet academy instructor group responsible for training several academies over a two-to-three-year time frame. This provides for better management of the selection, training and development of the cadre and builds flexibility in the program to permit members to better manage their personal lives during the strict academy schedule.

Partnered with Community Ambulance and SNHD to provide the public with free COVID-19 testing every Friday at the Heritage Park Senior Center. The testing site began offering self-administered tests in November 2020 and will continue into 2021.

Replaced 50 MDT docks and 25 antennas on Fire Department vehicles. The new and improved equipment and technology replaced aging accessories and remedied compatibility issues.

Approached the Southern Nevada Water Association (SNWA) about the purchase of fire engineer training simulators to enhance training, reduce maintenance costs, and prevent water waste during engineer training and pump testing sessions. After an SNWA audit was conducted, the agency purchased four pump simulators and donated each to valley fire departments. The cutting-edge technology uses a closed loop system recycling water during training, saving an estimated 55 million gallons of water in the Las Vegas valley per year.

Attained a total of 10,346 Facebook fans and a reach of 1,534,189 (the number of people who saw, reacted to, commented, or shared a post). Gained 6,811 Twitter followers and earned 211,195 impressions (the number of times people saw a tweet). NextDoor established 94,718 followers and achieved 295,644 impressions.

EMPLOYEE AWARD AND RECOGNITION

Thank you for your exceptional service to the Henderson community!

SOAR (Safety Officer Award Recognition) Award

Daniel Juarez

30 Years of Service

Anthony Rice

25 Years of Service

Robert Carlin
Gregory Dakus
James Davidson
Rodger Delk
David Fleming

Donald Gibson
Brian Kerr
Joel McGinnis
Kim Moore
Trent Sandoval

Dale Swafford
Adam White
Terry Wilferd

20 Years of Service

Christopher Alvarez
Michael Charlton
Michael Coburn
Clete Dadian
Alex Johnston

Christopher Johnson
Richard Johnson
David Pawlyshyn
Scott Selitzky
Lance Smith

Kristine Viti
Scott Vivier
Israel Wilkinson

Retirements

Robert Craddock	Firefighter	30 years, 9 months
Randy Dyer	Fire Engineer	29 years, 6 months
Adolfo Gomez	Firefighter Paramedic	29 years, 6 months
Sean McKeon	Fire Captain	28 years, 4 months
Michael Weissman	Firefighter	25 years, 1 month
Scott Satterlee	Battalion Chief	24 years, 4 months
Michael Hargett	Fire Engineer	24 years, 3 months
Brenda Sambol	Executive Admin Asst.	21 years, 5 months
John Hurlbirt	Fire Captain	16 years, 8 months

EMPLOYEE AWARD AND RECOGNITION

Promotions

Christopher Fitch	Fire Captain	Tammy Umberger	Planning & Analysis Mgr.
Kevin Flynn	Fire Captain	Cameron Cahill*	Firefighter Paramedic
Brandon Rants	Fire Captain	Reynoldo Corrujedo Jr*	Firefighter Paramedic
Christopher Tandy	Fire Captain	Brian Draeger*	Firefighter Paramedic
Beau Ventling	Fire Captain	Noel Gibson*	Firefighter Paramedic
Travis Woods	Fire Captain	Tyler Haugh*	Firefighter Paramedic
Ian Bradley	Fire Engineer	Jason Hiebert*	Firefighter Paramedic
Dennis Derleth	Fire Engineer	Patrick Hurley III*	Firefighter Paramedic
Brian Harris	Fire Engineer	Andrew Mehas*	Firefighter Paramedic
Eric Perry	Fire Engineer	Michael Schrader*	Firefighter Paramedic
Kenneth Ramirez	Fire Engineer	Dustin Tiner*	Firefighter Paramedic
Dallin Smith	Fire Engineer	Alexander Torres*	Firefighter Paramedic
Jeffrey Tyson	Fire Engineer	Alexei Blatnik**	Office Support Asst

**Certification Upgrade to Firefighter Paramedic*

***Part-Time to Full-Time*

Welcome New Employees

Dylan Albrecht	Fire Services Asst.	Joel Lee**	Firefighter
Nakoa Aliviado	Firefighter	Nolan Long**	Firefighter
Alexei Blatnik*	Office Support Asst.	Brandon Maroushek	Fire Services Asst.
Parker Evans**	Firefighter	Edward Pickup**	Firefighter
Benjamin Forbes**	Firefighter	Michael Plantin Jr**	Firefighter
Benjamin Gonzalez III**	Firefighter	Chloe Richards**	Firefighter
Robert Henley**	Firefighter	Wilford Thomas II**	Firefighter
Jakob Jauregui*	Fire Services Asst.	Agustin Villasenor**	Firefighter
Jesse Jones*	Fire Services Asst.	Cole White**	Firefighter
Charles Konell	Firefighter	Steven Wike**	Firefighter

**Promotion from another City Department*

***Part-Time to Full-Time*



City of Henderson Fire Department

240 S. Water St.
Henderson, NV 89015
cityofhenderson.com/fire
702-267-2222

Henderson City Council

Mayor Debra March
Councilman John F. Marz
Councilwoman Michelle Romero
Councilman Dan K. Shaw
Councilman Dan H. Stewart

Richard Derrick, City Manager/CEO
Shawn White, Fire Chief

