For Additional Information

Short-Term Vacation Rental Ordinance, Section 19.5.3.G, - visit www.cityofhenderson.com, search Short-Term Vacation Rentals

COH Short-Term Vacation Rental Complaint Hotline: 725-215-1616

City of Henderson Police Department Non-Emergency Line: 311

HENDERSON CITY HALL

City of Henderson

Community Development and Services 240 S. Water Street, MSC 115 Henderson, NV 89015

Phone: 702-267-3950 FAX: 702-267-1501

Email: STVR@cityofhenderson.com

Mission Statement

Provide services and resources that enhance the quality of life for those who live, learn, work and play in our city.

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Registered Local Contact Person Information:

name:	
Phone Number:	
	
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Register Local Contact must be available 24 hours a day, 7 days a week, when property is booked. Registered Local Contact must respond to any complaint within 45 minutes.

September 2023



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Good Neighbor Brochure for

Short-Term Vacation Rentals

Short-Term Vacation Rental Good Neighbor Brochure

Short-Term Vacation Rental Defined

A permanent residential dwelling unit or any portion of such dwelling unit, rented for occupancy for a period of less than thirty (30) consecutive calendar days, or, in February, less than 28 consecutive calendar days, counting portions of day as full days, regardless of whether a permanent resident is also present during the period of occupancy.

Number of Bedrooms	Total Guests - Night (9 pm - 10 am)	Total Guests -Day (10 am - 9 pm)
1 (including studio)	4	6
2	6	9
3	8	12
4	10	15
5	12	18
6	14	21
7	16	24
8	18	27
9	20 (max)	30

Noise



Quiet Hours which shall be between the hours of 10 p.m. and 10 a.m. on weekends, and 10 p.m. and 7 a.m. on weekdays. No outdoor amplified sounds shall occur during quiet hours. Pool and/or spa areas shall not be used between the hours of 10 p.m. and 10 a.m. on weekends, and 10 p.m. and 7 a.m. on weekdays. Tampering with the Noise Management devices is a violation of the City ordinance. The homeowner or registered agent is required to respond to any complaints within 30 minutes.

Trash



Rental properties should be kept clean with no visible trash. Homeowner or registered contact shall provide information about trash receptacles. Please keep all trash containers out of street view. Receptacles shall not be placed out earlier than 2:00 p.m. on the day prior to a designated collection day and must be removed no later than 12:00 midnight on the designated collection day.

Parking



Vehicles must utilize all residential on-site parking before utilizing street parking. Onsite parking is limited to approved carports, garages and driveways. Renters' vehicles should not block a neighbors driveway. If streets are private, verify with homeowner or registered agent that parking is permitted on street.

Animals/Pets

The City requires that all dogs be on a leash whenever they are in unenclosed areas or on public streets.

Please pick up and dispose of your pet's waste. Loud animals often result in neighbor complaints.

The City of Henderson Asks For Your Cooperation

Renters are advised that the rules will be strictly enforced. Noncompliance on behalf of the renter or the owner may result in citations and/or fines. Renters may be subject to expulsion from the rental property.

