



HENDERSON POLICE DEPARTMENT 2023 ANNUAL REPORT

A commitment to service and excellence.



CHIEF'S ADDRESS



The Henderson Police Department's 2023 Annual Report provides a glimpse of the premier work accomplished over the past year.

The men and women of the Henderson Police Department provide first-rate police services through innovation and partnership with our community. Each day they put their lives on the line to ensure Henderson is the safest community to live, learn, work, and play. Our professional and sworn staff embody professionalism, character, and integrity. Their primary focus each day is to serve our community with distinction.

We had the privilege of opening our new West Area Command in May 2023 which will encompass patrol operations, our police academy, and our communications center. This state-of-the-art facility will improve our operational efficiency as we address continuing growth.

The Henderson Police Department is also leveraging technology to improve our operational capabilities as force multipliers for our department.

We have proactively installed red light indicators at several of our major intersections to assist with our traffic enforcement initiatives. This proactive measure is in conjunction with other traffic enforcement initiatives including Joining Forces, Special Events Enforcement, Double Squad Operations, and Patrol Initiatives to reduce traffic concerns within our valley. We have added additional Automated License Plate Readers to Patrol Vehicles which enhances our investigative abilities. Further, in 2024 we will be adding Automated License Plate Readers to critical intersections to increasing our ability to address criminal activity.

Police work involves more than preventing and solving crimes; it encompasses building strong relationships within our community. The Henderson Police Department works tirelessly throughout the year, in partnership with our community, to build a foundation of trust, compassion, and service. Our focus is to positively interact with our residents through programs such as D.R.E.A.M. (Decisions, Responsibilities, Education, Achievements, Motivation), Coffee with Cops, Every 15 Minutes, Neighborhood Watch, Operation Halloween, and charitable events such as Turkey giveaways, Food Drives, and Shopping with Santa. In addition, the Henderson Police Department promotes transparency and communication through Nextdoor.com, and on social media with Facebook, Twitter, Instagram, and our YouTube channel.

The City of Henderson proactively commissioned an outside consultation for the Henderson Detention Center which was completed in the Summer of 2023. We have worked diligently to act on these assessments by adding additional staffing and completing structural improvements. One improvement was the construction of a new in-house training area for critical P.O.S.T. mandated in-service training. Additionally, we have upgraded our camera system throughout the Henderson Detention Center and proactively deployed body worn cameras to our corrections officers and supervisors. Finally, we proactively increased our inmate care and services to improve the resources available.

The Animal Control Division received numerous improvements to their facility including additional staff and improved in-house resources for our animals. The Animal Control facility upgraded turf in the exercise yards, replaced a commercial washer and dryer, and upgraded the misting system in the dog kennels. Our Adoption

courtyard benefited from improvements consisting of shade structures, upgraded turfing, new trees, extension of concrete sidewalks including the application of non-slip adhesive, and installing a ground drainage system. The City of Henderson proactively commissioned an outside consultation of our Animal Control Division, and we look forward to acting on this assessment early in 2024.

The Henderson Police Department has been accredited through the Commission on Accreditation for Law Enforcement Agencies (CALEA) since 2002. The Henderson Forensic Laboratory was awarded international ISO/IEC 17025 accreditation as a Forensic Testing Laboratory in 2016 and AR 3125 through ANAB (ANSI National Accreditation Board) in 2016. The Henderson Police Department was also awarded the CALEA Accreditation for Communications in 2015. We look forward to our new Forensic Laboratory that will open in May 2024.

The success and safety of our community is a direct result of our dedicated and devoted staff who without fail put the well-being of others first to ensure that our community remains one of the Premier cities in the country. We are extremely fortunate to have a citizen volunteer Corp. exceeding 200 dedicated individuals who support our efforts in countless ways.

It is my honor to serve our Henderson community and the men and women who work tirelessly to help us call Henderson our Home.

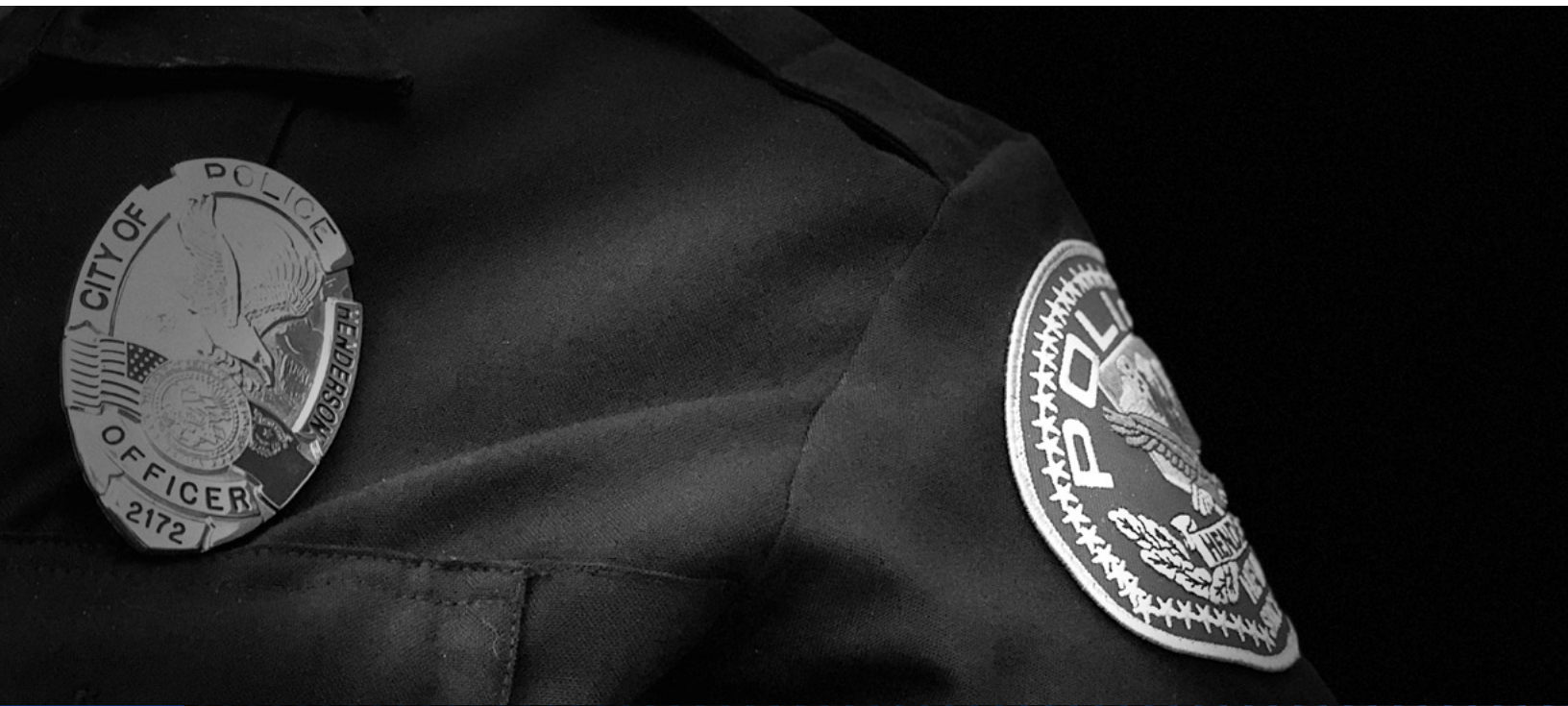
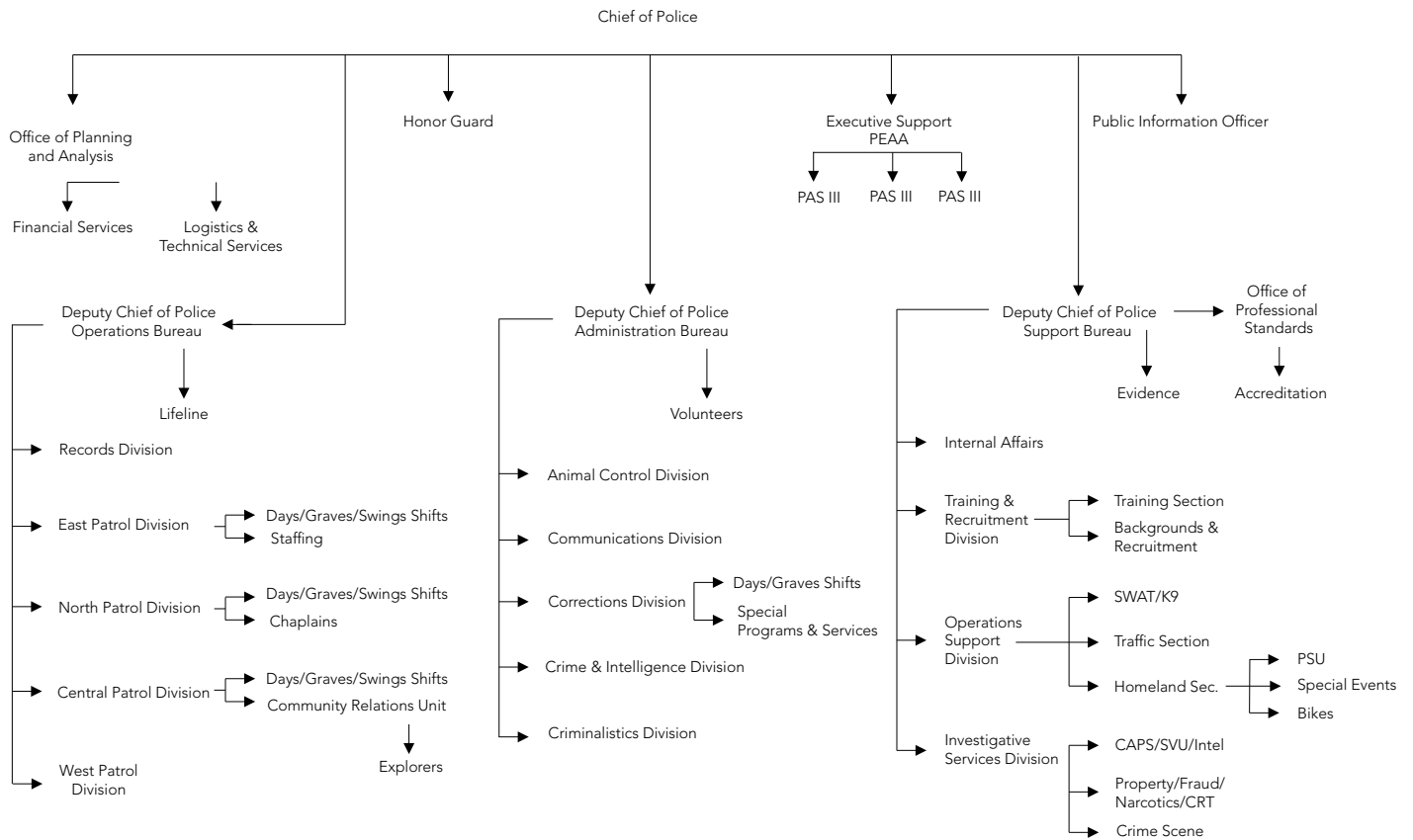


Hollie Chadwick

Chief of Police



ORGANIZATION CHART



DIVERSITY

The Henderson Police Department has continued its regular cultural diversity training designed to educate officers on how to recognize stereotypes, prejudices, discrimination, oppression that could encompass various communities, and increased efforts have been made to build relationships with minority groups and minority chambers of commerce. Our goal is to increase candidate

diversity in future recruitments. Expanded advertising efforts targeting African-American, Asian, Women, LGBTQ and Hispanic communities will help to attract more minority candidates than in the past. Currently, the Henderson Police Department employees 382 police officers, 91 corrections officers and 187 full-time civilian employees.

2023 Sworn Personnel		Entry Level	Supervisory (Sgt/Lt)	Managerial	Executive (Capt/Above)	Totals
Male	American Indian/Alaska Native	1	0	0	0	1
	Asian	16	2	0	0	18
	Black/African American	21	5	0	0	26
	Hispanic/Latino	61	10	0	0	71
	Native Hawaiian/Other Pacific Islander	4	0	0	0	4
	Two or More Races	12	0	0	0	12
	White	220	51	0	9	280
	TOTAL	335	68	0	9	412
Female	American Indian/Alaska Native	1	0	0	0	1
	Asian	3	0	0	0	3
	Black/African American	2	0	0	0	2
	Hispanic/Latino	16	1	1	0	18
	Native Hawaiian/Other Pacific Islander	1	0	0	0	1
	Two or More Races	2	4	0	0	6
	White	36	0	0	1	37
	TOTAL	61	5	1	1	68
2023 Non-Sworn Personnel		Clerical	Supervisory/ Technical	Managerial	N/A	Totals
Male	American Indian/Alaska Native	0	0	0	0	0
	Asian	1	0	0	0	2
	Black/African American	3	0	0	0	4
	Hispanic/Latino	7	0	0	0	9
	Native Hawaiian/Other Pacific Islander	0	0	0	0	0
	Two or More Races	4	0	0	0	5
	White	18	1	0	0	26
	TOTAL	33	13	0	0	46
Female	American Indian/Alaska Native	0	0	0	0	0
	Asian	7	3	0	0	10
	Black/African American	3	1	1	0	5
	Hispanic/Latino	19	5	1	0	25
	Native Hawaiian/Other Pacific Islander	0	0	0	0	0
	Two or More Races	4	3	6	0	7
	White	81	28	0	0	115
	TOTAL	114	40	8	0	162
TOTAL						688

IN THE COMMUNITY



Community Partnership

Community building events have increased participation in:

Coffee with a Cop

Henderson residents were invited to meet with Henderson Police Officers to learn more about what the officers are doing to help keep the community safe. Coffee with a Cop is a relaxed and casual event where the community can meet and talk one-on-one with the officers who work to protect and serve the community. This event provides an opportunity to ask questions about any topic while enjoying a cup of coffee or a tasty treat with officers. The meetings also give residents a chance to voice concerns and share ideas on issues in their neighborhoods.

Know What You Own

Know What You Own is a free citizen property inventory system that lets people securely store serial numbers, item descriptions, pictures and scans of receipts so that their items may be more easily identified in the event of their theft or loss. Each Know What You Own account can store up to 100 items and is only accessible by the account holder using a username and password. When police recover a stolen item that has been registered with Know What You Own, the rightful owner will receive an email letting them know the property has been found.

CAMP 911

Camp 911 is a program facilitated by the Community Relations Unit for 11–14-year-old children of Henderson. This program was created through a collaborative effort involving employees from several different departments within the City. The team designed a 4-day program, during which the participants spend two days with the Henderson Fire Department and two days with the Police Department. During the camp the children actively engage in several activities to expose them to a career in public safety. The camp also provides the opportunity for First Responders to provide mentorship.

Camp 911 was created to offer youth in the community an opportunity to learn about the various aspects of public safety and emergency services, leadership skills, and emergency preparedness. It also emphasizes the importance of making good choices and being a good citizen.

Social Media

The Henderson Police Department connects with the community through social media. The department has a social media footprint on Facebook (with over 116,000 likes and 23,180 followers), X formerly Twitter (with 15,900 followers), Instagram (with 6,594 followers), YouTube, and the HPD app. Henderson Police is also on Nextdoor where we communicate with 84,000 Henderson residents.

COMMUNITY RELATIONS UNIT(CRU)

D.R.E.A.M.

The Henderson Police Department, in conjunction with the Clark County School District, presents a positive youth development drug resistance program at local elementary schools. D.R.E.A.M: Decisions, Responsibilities, Education, Achievements, and Motivation, is an adaptive, non-clinical, positive youth development program that guides youth on making positive and healthy life decisions.

The five week-program is presented by a uniformed police officer and covers topics such as decision making (good and bad decisions), the dangers of drugs and alcohol, peer pressure, bullying, online safety and goal setting. The program reinforces the reality of consequences of poor decision making and the benefits of good decision-making while fostering connectivity with youth.

The program is organized into five lessons:

- Lesson 1 – Introduction and assignment of the D.R.E.A.M. board promoting self-reflection
- Lesson 2 – Effects of drugs and alcohol on the brain
- Lesson 3 – Tobacco, electronic vapor cigarettes, marijuana and a lung demonstration
- Lesson 4 – Alcohol, prescription pills, peer pressure, the power of “no” and how to say it
- Lesson 5 – Digital citizenship: Online reputation and safety, bullying and cyber-bullying, and practical application through scenarios
- Graduation – presented with certificates and D.R.E.A.M. school pouches

2023 D.R.E.A.M. PARTICIPANTS

Participants (students)	3,500
Total Schools	35
Public Schools	27
Charter Schools	8

Every 15 Minutes

The CRU presents the Every15 Minutes program to all five high schools in Henderson every other year, which allows all students the opportunity to experience the program in either their junior

or senior year of high school. The program demonstrates the affects how one decision could impact an entire community when driving impaired. Students and parents take part in a retreat and then allow all participants to share their experience with a noticeable change in attitude towards drinking and driving.

2023 EVERY 15 MINUTES

Foothill High School

Liberty High School

Green Valley High School

CPTED

CRU offers a wide array of services to the residential community in Henderson. Crime Prevention through Environmental Design (CPTED) is a pro-active crime prevention strategy, which surmises that the proper design and effective use of the built environment can lead to a reduction in the incidence and fear of crime. Emphasis is placed on the physical environment, the productive use of space and the behavior of people to create environments that officers present classes for various citizens groups to improve their personal safety/security. CRU Officers also utilize CPTED principles to conduct individualized home security surveys at the request of citizens.

2023 CPTEDS PERFORMED

19

Neighborhood Watch

CRU presents this program for communities to organize and watch out for their neighbors to make their community safer. This program encourages citizens to watch out for each other, fostering a sense of community and safety. Officers also work with HOA's to improve the safety of their communities.

Patrol officers are encouraged to advise crime victims about the program and to provide them with CRU's contact information if interested. CRU is also proactively promoting this program by contacting the victims of crime, based on crime reports, to see if they would be interested in forming a NHW group and then assist them in the formation and training of the groups.

2023 NEIGHBORHOOD WATCH

Presentations	23
Participating Communities	181

Crime Free Multi-Housing

The CFMH program is a crime prevention program designed to reduce crime, drugs, and gangs within apartment properties. The program consists of three phases that must be completed under the supervision of the PD. Managers become certified after completing training during an eight-hour class, and the property becomes fully certified upon successful completion of all three phases. The anticipated benefits are reduced police calls for service, a more stable resident base and reduced exposure to civil liability.

2023 CRIME-FREE MULTI-HOUSING PARTICIPANTS

EAST	79 PROPERTIES
CF Level 1	54
CF Level 2	4
CF Level 3	4
Not certified	8

WEST	35 PROPERTIES
CF Level 1	23
CF Level 2	4
CF Level 3	4
Not certified	8

NORTH	72 PROPERTIES
CF Level 1	54
CF Level 2	5
CF Level 3	5
Not certified	15

CAPTURE

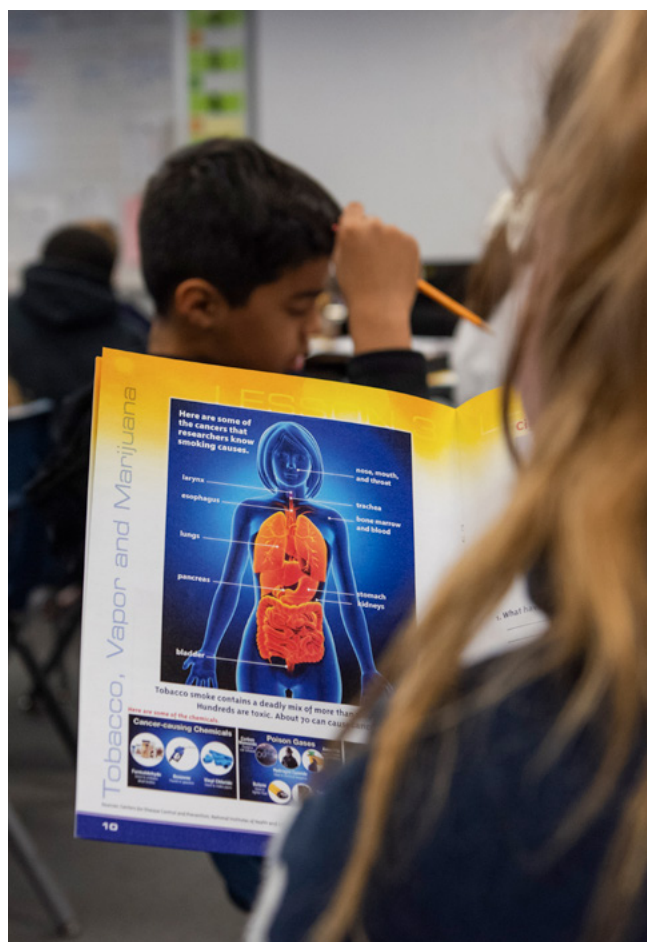
Community Video Surveillance Program

Video surveillance is one of the best methods for apprehending criminals and convicting suspects who are caught in the act of committing a crime. The CAPTURE program connects HPD officers with citizens who voluntarily participate and have residential video surveillance, which in turn could offer investigative leads in the event a crime does occur.

The results of leads established by the program or successful identification of suspects are not statistically tracked or reported and therefore, we cannot quantify that the program itself has helped reduce crime.

2023 CAPTURE

Registrants	287
Total Participants Since Inception	1,508



INDEX CRIME REPORT

2023 UCR PART I CRIMES

CRIME	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2023 Total	2022 Total	% Change	Crime Rate/100K*
Homicide	0	0	2	0	0	0	2	1	2	1	2	0	10	4	150.00%	3.0
Rape*	8	7	6	17	7	5	6	6	8	8	15	3	96	104	-7.69%	28.5
Robbery	12	16	19	23	15	20	15	11	18	15	17	16	197	235	-16.17%	58.4
Agg Assault	50	47	56	55	59	63	70	60	69	71	54	50	704	630	8.31%	208.7
Burglary	87	66	53	53	82	63	96	89	62	50	65	61	832	937	-11.21%	246.6
Motor Vehicle Theft	113	117	100	123	162	163	189	168	137	169	158	135	1734	893	94.18%	514.0
Larceny/Theft**	377	296	394	361	446	470	388	410	373	382	337	361	4595	4583	0.26%	1362.0
Property Crime																
TOTAL PART I													8168	7406	10.29%	2421.0

*Includes Rape, Sodomy, Sexual Assault w/Foreign Object

**Includes Pocket-Picking, Purse-Snatching, Theft from Building, Theft from Coin Operated Machine or Device, Shoplifting, Theft from Motor Vehicle, Theft of Motor Vehicle Parts/Accessories, and All Other Larceny

***Population 337,375

2023 UCR PART I ARRESTS

CRIME	Adult	Juvenile	TOTAL
Homicide	6	0	6
Rape	6	4	10
Robbery	64	17	81
Agg Assault	332	39	371
Person Crime	408	60	468
Burglary	72	5	77
Motor Vehicle Theft	27	10	37
Larceny/Theft	637	86	723
Arson	4	1	5
Property Crime	740	102	842
TOTAL PART I	1148	162	1310

2023 UCR PART II ARRESTS

CRIME	Adult	Juvenile	TOTAL
Other Assaults	1331	198	1529
Forgery/Counterfeit	10	0	10
Fraud*	3	2	5
Embezzlement	8	0	8
Stolen Property	123	27	150
Vandalism	87	17	104
Weapons	80	9	89
Prostitution	0	0	0
Drug Abuse Violations	292	19	311
Gambling	0	0	0
Offense to Family	37	0	37
Driving Under Influence	444	3	447
Liquor Laws	102	7	109
Disorderly Conduct	62	4	66
Curfew/Loitering/Vagrancy	5	10	15
All Other	2423	51	2474
Human Trafficking	0	0	0
TOTAL PART II	5007	347	5354

*Fraud includes Credit Card/Automated Teller Machine Fraud, Welfare Fraud, and Wire Fraud

CRIMES AGAINST PROPERTY

2023 MONETARY VALUE OF PROPERTY STOLEN/RECOVERED		
Type of Property	Stolen	Recovered
(A) Currency, Notes, Etc.	\$564,716	\$8,961
(B) Jewelry and Precious Metals	\$3,639,934	\$40,105
(C) Clothing and Furs	\$992,984	\$113,585
(D) Locally Stolen Motor Vehicles	\$17,263,666	\$13,710,166
(E) Office Equipment	\$706,036	\$45,713
(F) Televisions, Radios, Stereos, Etc.	\$256,717	\$1,044
(G) Firearms	\$215,122	\$70,041
(H) Household Goods	\$441,293	\$38,198
(I) Consumable Goods	\$295,340	\$9,402
(J) Livestock	-	-
(K) Miscellaneous	\$7,272,204	\$764,718
TOTAL	\$31,648,012	\$14,801,933



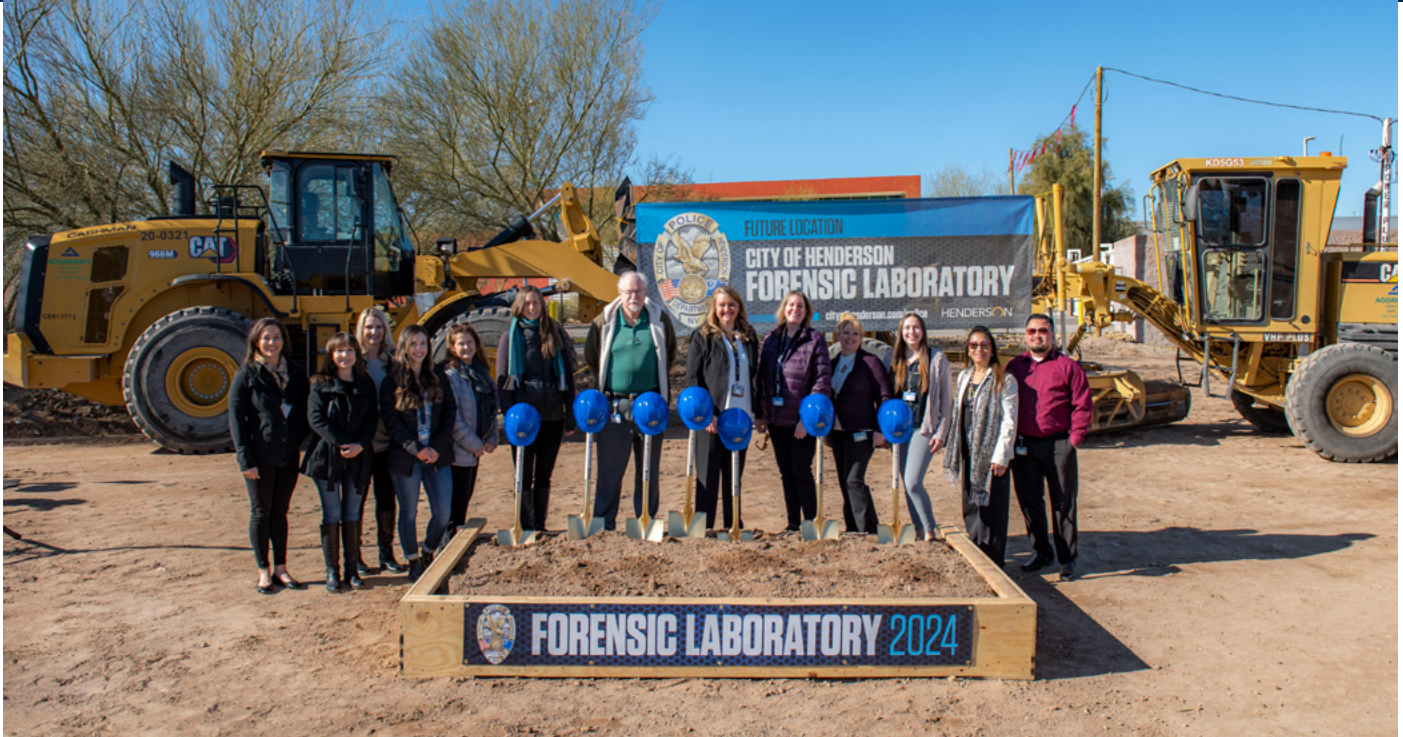
WEST POLICE STATION GRAND OPENING

SEPTEMBER 2023





CRIMINALISTICS/FORENSICS



Forensic Laboratory

The Henderson Forensic Laboratory was established as an analytical/testing laboratory and provides forensic analysis, testing, and interpretation of potential evidence for the City of Henderson and other agencies within the criminal justice community. In 2016, the laboratory received ISO/IEC 17025 accreditation as a forensic testing laboratory, through the ANSI (American National Standards Institute) National Accreditation Board (ANAB). In 2022, the laboratory underwent an onsite assessment under ISO/IEC 17025:2017, as well as ANAB Forensic Testing and Calibration AR3125:2019. From 2019 - 2023, the accreditation-granting agency conducted five assessments of the laboratory and over 400 requirements outlined in the standard. In 2022, the laboratory underwent an onsite inspection and assessment granting continued accreditation through January 2025, under ISO/IEC 17025:2017 and AR3125, with no findings of nonconformity. The laboratory will continue to have yearly assessments to ensure continued compliance with the regulatory standard.

Construction plans and financing were approved for the new City of Henderson Forensic Laboratory and Evidence Vault in 2022 and the groundbreaking ceremony was held on January 24, 2023.

The new building is projected to be 20,221 gross square feet (sf). The existing 4,700 sf Crime Lab on Lead Street can fit inside the labs and support spaces of the new building. The new facility will feature an additional 3,000 sf of administrative and office space for the staff, as well as a conference/testimony room. The building also features a 4,255 sf evidence vault, narcotics vault, and gun vault space. The facility will have a dedicated breakroom space and secured parking to accommodate staff. The new facility has an anticipated completion date in the Spring of 2024.

In 2021, the Criminalistics Administrator wrote a grant application narrative for the Competitive Paul Coverdell Forensic Science Improvement Grant. As a result, the Henderson Forensic Laboratory was one of two agencies nationwide to be awarded the \$250,000 grant.

This grant funding will be used to update the Laboratory Information Management System (LIMS) and to streamline testing processes and create a paperless system. The new system will more accurately track statistics and trends based on laboratory testing results for continuous process improvements. The new LIMS, Forensic Advantage, is anticipated to go live in Spring of 2024.

Forensic Impression Evidence Section

The Impression Evidence Section processes and examines evidence for latent print comparison, performs 10-print verification, and conducts footwear and tire track impression examination. The Forensic Laboratory is the only agency in the state currently providing footwear and tire track analysis and identification. The Henderson Forensic Lab employs 2 of the 65 certified footwear examiners in the world. To help mitigate staffing shortages, two latent print examiners are cross trained in evidence processing so that they are qualified to perform required technical reviews, administrative reviews, and testimony reviews for the one Forensic Laboratory Evidence Processing Technician. Two of our three latent print examiners are currently cross-training in footwear and tire track analysis, a three-year training program, so that they can eventually become certified and qualified for casework.

Despite extensive requirements and accreditation-driven changes, in 2023 the IES reported 521 finger and palm print identifications to 197 persons, as well as completing several cases with footwear identifications/class associations. The Latent Print Section analyzed 1225 lift cards/photographs recovered by police officers, crime scene analysts, and our internal evidence processing section in 2023.

Forensic Chemistry Section

In 2020, the Chemistry Section faced adversity due to the COVID-19 outbreak that continued through 2023. In mid-2020, when the Police Department Order 20-002 was issued and mandated that no breathalyzers could be used due to COVID con-

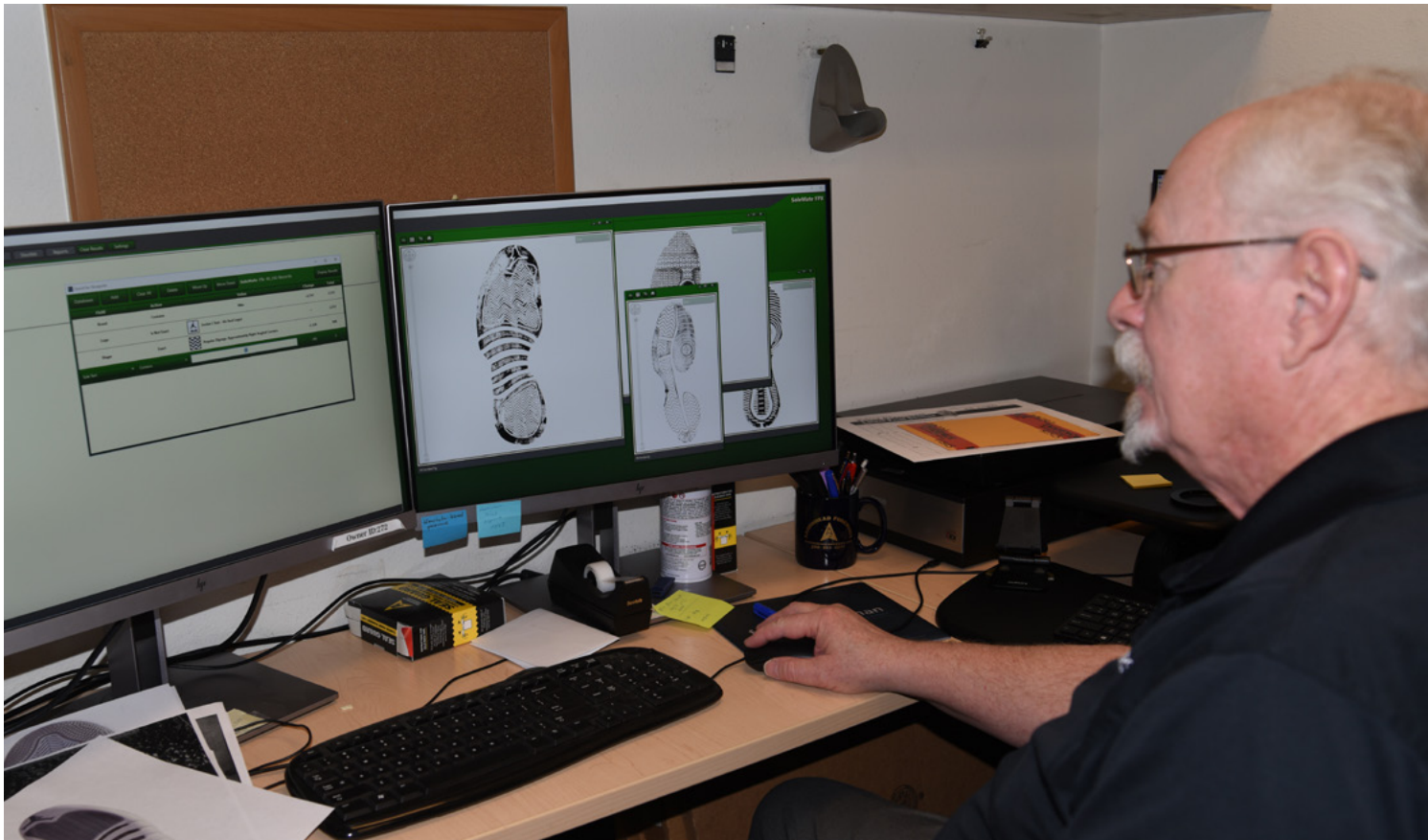
cerns, the Toxicology Unit saw a steep increase in the number of blood cases submitted each month. Not only did the number of cases increase, the amount and number of drugs in each case also increased (based on toxicology testing statistics). This continued to be an issue with backlog and turnaround time in 2023. Despite reintroduction of the breathalyzer, the number of submitted blood kits continued to increase. In 2023, one of the two Toxicologists in the lab was promoted to the position of Senior Forensic Toxicologist and supervisor over the entire Chemistry section. This promotion led to a decrease in staffing to only one examiner for all DUI blood alcohol and blood drug testing. One analyst in the Seized Drug section was cross-trained and proficiency tested in blood alcohol to help with the backlog and to complete required technical and administrative reviews. In December of 2023, a new Forensic Toxicologist trainee was hired and started her training program. To help mitigate the backlog, several process improvements were put into place in 2023, as well as outsourcing some misdemeanor DUI cases to a third-party laboratory. Despite the changes in staffing, in 2023, the Toxicology Section completed 564 DUI cases for both Henderson Police Department and outside agencies.

The Seized Drug analysis lab (marijuana, cocaine, methamphetamine, heroin, fentanyl, etc.) analyzed 374 drug cases in 2023. One of the two examiners in Seized Drugs is also the laboratory's Laboratory Information Management Administrator and is helping to customize and program the new LIMS that will go live in Spring of 2024.

Administration Section

In 2019, the City of Henderson conducted an audit of the Henderson Forensic Laboratory and recommended many areas for continuous improvements. The list of recommended improvements was completed in 2022 and the Henderson Audit Committee approved the Crime Lab final audit report on April

20, 2022, after the 16 recommendations were all implemented. One of the recommendations of the City Audit was to separate the Evidence Vault from the Criminalistics Division. In early 2020, the Evidence Vault was removed from under the umbrella of the Criminalistics Division as a separate entity within the Investigative Service's Division under the leadership of an Administrative Sergeant. In August of 2022, the Evidence Vault was again placed under the Criminalistics Division, Crime Laboratory. In May of 2023, the Evidence Vault was again moved out from under the Criminalistics Division as a separate entity within the Investigation's Division under the leadership of an Administrative Sergeant and the Crime Scene Unit was also removed from the Crime Lab to the ISD Section in accordance with the 2019 City Audit recommendations.



HPD FORENSIC LAB SUMMARY OF COMPLETED ANALYSES 2023

DUI Cases (blood alcohol/blood drug analysis) (1 examiners)

DUI Cases Received

Henderson	492
Boulder/Mesquite/NLV	73

DUI Cases Completed

Henderson	564
Boulder/Mesquite/NLV	73

Drug Analysis (pills, powders, marijuana plants, liquids, etc.) (1.5 examiners)

Drug Analysis Case Requests Received

Henderson	308
Boulder/Mesquite/NLV	72

Drug Analysis Cases Completed

Henderson	302
Boulder/Mesquite/NLV	72

Fingerprint/Palm Print Comparison (3 examiners)

Number of cases worked	360
Number of technical reviews and administrative reviews	716
Number of lift cards/photographs analyzed	1225
Number of identifications	521
Number of unique persons identified	197
Number of persons identified from AFIS search (suspect not known)	159
Number of AFIS reverse searches	14944
Number of AFIS searches (includes searches in multiple AFIS types, e.g., FBI, regional, local)	1586
Number of Footwear/Tire Track impressions analyzed	8
Number of outside agency cases (including reviews for Target Lab)	6

10-Print Processing (1 technician)

Number of Juvenile record seals	1491
Number of Adult record seals	262
Number of 10-print/palm Verification (TV)	7596
Number of 10-print/palm Quality Control (QC)	8898

Forensic Laboratory Evidence Processing (1 technician)

Cases with evidence processed for fingerprints/palmprints in the lab	120
Number of individual items processed	599
Number of finger/palmprint areas developed	327
Case backlog for evidence processing	3

- BAC = Blood Alcohol Content
- A BAC of 0.08% is the legal "per se" limit in Nevada. The HPD forensic toxicology laboratory uses 0.084 as a technical guideline to account for a calculated "measurement uncertainty" used in the scientific analysis.
- AFIS – Automated Fingerprint Identification System.
- The system used to search unknown crime scene and related evidence finger and palm prints to known prints (known as ten-print cards and exemplar prints) in several local, regional, and national databases. AFIS provides suggested "candidates" to compare prints to (to a default list of 30 candidates). A Forensic Scientist-Latent Print Examiner (FS-LPE) conducts a print comparison and if the examiner reaches the conclusion of "identification" the process begins again with a second qualified and certified examiner who completes an independent analysis and comparison. Only if both independently reach the same conclusion does the process result in a formal report of identification to a particular individual.

TRAFFIC COLLISIONS



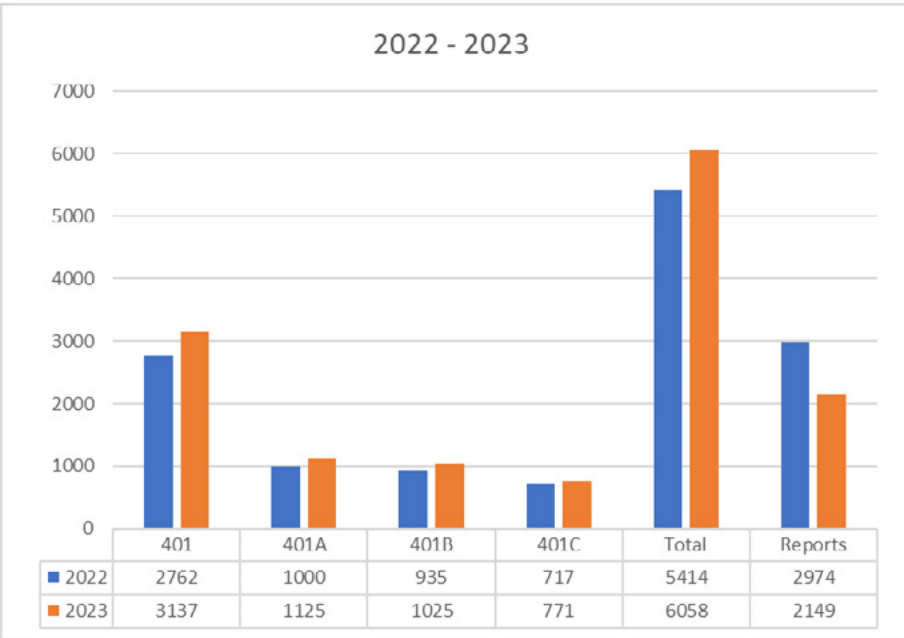
THE TRAFFIC UNIT

The Traffic Unit’s objective is to reduce traffic collisions, injuries related to collisions and the prevention of loss of life and property. The purpose of this section is to analyze certain types of information about traffic collisions. The analysis will be divided into three sections:

- 1) Collisions by type
- 2) Collisions by location
- 3) Officer Involved Accidents

In 2023 there were 6,058 traffic collisions recorded within the City of Henderson. Of those recorded collisions, 1,025 had reported injuries. Included in the injury collision statistics were 11 fatal traffic crashes resulting in 11 deaths.

Below is a comparison chart showing the change from 2022 in all accident categories. There was an increase in accident-related calls for service (11.9%), and an overall decrease (28%) of accident reports taken.



Traffic Collisions by Location

The majority of collisions in the City of Henderson occur on heavily traveled intersections. Below is a list of intersections which have the highest number of traffic collisions that occurred in 2023. These are considered the “Top 10 dangerous intersections for the City of Henderson.” These locations make up approximately 6.16% of all crashes within the City of Henderson.

INTERSECTION	ACCIDENTS
S EASTERN AVE / ST ROSE PKWY	76
N STEPHANIE ST / W SUNSET RD	59
S EASTERN AVE / W HORIZON RIDGE PKWY	33
N STEPHANIE ST / W WARM SPRINGS RD	31
N STEPHANIE ST / WIGWAM PKWY	31
E GALLERIA DR / N BOULDER HWY	30
E RUSSELL RD / N STEPHANIE ST	30
BICENTENNIAL PKWY / VIA INSPIRADA	29
N PECOS RD / WINDMILL PKWY	28
E SUNSET RD / N GREEN VALLEY PKWY	26
TOTAL	370

These intersections will continue to be a primary focus of enforcement efforts of Henderson Traffic Officers as well as enforcement efforts by the Joining Forces Traffic Grant Program. When working in these areas, Officers will concentrate on violations which cause the majority of accidents in an effort to curb the collision rate.

ENFORCEMENT

2023 CITATION TOTALS	
East Total	2,592
West Total	2,027
North Total	4,602
Sub-Total (violations)	9,221
Other Jurisdiction	156
Grand Total	9,760
***Citation totals are based off CAD, and do not include the total number of violations.	
Total traffic stops made	13,980
***Traffic stops are based off CAD. All traffic stops conducted during Joining Forces, Southern Nevada Traffic Task Force, and other special events are not broadcast over the radio and may not be included in this total.	
Arrests	26

GRANTS

Under the **Joining Forces grant**, the traffic unit worked 12 events during the 2022-2023 fiscal year. Out of the events the following statistics were achieved. This does not include any citations or arrests made by outside agencies in our jurisdiction that worked cooperatively with HPD during these events.

DUI	41
Seatbelts	6
Child Seat	2
Speed	1,978
Pedestrian at Fault	1
Ped Driver at Fault	27
Distracted Driving	141
All Other Citations	610
# of Stops	3,734



Parking Enforcement Volunteers issued 383 parking violations in 2023.

CORRECTIONS DIVISION

The philosophy governing the Henderson Detention Center is that one's loss of freedom is sufficient punishment, and all inmates are treated with dignity and respect. The Corrections Division is responsible for the booking and incarceration of arrestees for the Henderson Police Department and any jurisdiction under agreement with the City of Henderson. Current jurisdictions include Boulder City, Paiute

Tribal Police, Moapa Tribal Police, Immigrations and Customs Enforcement (ICE), and the United States Marshal Service (USMS). Inmates are provided the standard essentials, such as clothing, food, hygiene, medical care, visitation, and telephone access while in custody. The living environment for arrestees is based on the National Detention Standards and the American Corrections Association Standards.

CORRECTIONS DIVISION	
	FY2023
Bookings	7,939
Releases	8,007
Average Daily Population	278
FY Contract Inmate Revenue	\$3,614,028
FY Inmate Phone Revenue	\$132,263
FY Net Commissary Revenue	\$89,616



ANIMAL CONTROL



In 2023 the City of Henderson Animal Care and Control division handled over 4,900 animals. The live release rate of animals was 90.5%. Animal Care and Control is proud to report 2,972 animals were adopted, 778 animals were reclaimed by their owners and 249 animals were transferred to rescue groups. The department did not have to euthanize any animal due to capacity constraints. Animal Control Officer responded to over 14,000 calls for service in the field, including 295 animal bites and completing 856 reports.

The Animal Care and Control facility and staffing improvements for 2023 were numerous.

STAFFING:

- Two new full time Animal Control Officer positions were created and filled.
- A full time Veterinarian position was created and filled (two part-time Veterinarian positions were dissolved).
- A new Veterinary Technician position was created and filled.

- Two full time kennel attendant positions were created from the two-part time kennel attendant positions.
- The Volunteer Program Coordinator's position was made full time from a part-time position with the understanding that the coordinator would take more of a recruitment and onboarding role for the Animal Shelter.

FACILITY IMPROVEMENTS:

- The two remaining exercise yards for the shelter dogs were turfed, eliminating all dirt areas.
- A commercial washer and dryer were bought and installed through donations.
- The crematory/incinerator was replaced with a new and more efficient unit.
- The public adoption courtyard had multiple improvements including shade structures for the visiting area, turfing the area, planting new trees, extending the concrete sidewalk, and installing a ground drainage system.

- The dog kennels had screens placed on all doors and improvements were made to the misting system for all dog's kennels.
- A three-piece wash tub was installed as well as a mop sink was converted into a floor sink.
- A new set of cat condos were purchased by donated funds for our kitten adoption area.

The Veterinary staff performed 2,656 in-house surgeries to ensure every animal is healthy and ready for adoption. Surgeries included more than 1,698 spay and neuters, 510 dental cleanings and extractions and 448 additional surgeries for laceration repairs, eye surgeries, tumor removals and more. More than half of the animals admitted into the shelter received medical care or surgery.

2023 brought a start to some changes in the Henderson Municipal Code Title 7 Animals. A moratorium was put into place to prevent an influx of puppy stores from opening in the City. The regulations on puppy stores to prevent any new stores from opening will be completed in 2024.

Multiple adoption events occurred at the animal shelter in 2023. These include Spring into Adoption in March, Clear the Shelters in August, Gage Quinney (from the Vegas Golden Knights) signing/adoption event in August, Seniors for Seniors, High \$5 Adoptions for Military in November, and Home for the Holidays in December. Animal Care continued to partner with PetSmart Charities and adopt our shelter cats from a store in Henderson. The Animal Control Administrator appeared on the Pick of the Litter with Channel 13 new to highlight an adoptable dog monthly.

The animal shelter volunteer continued to be one of the largest active programs in the City, with over 90 active volunteers. Our animal shelter volunteers put in over 10,000 hours of service in 2023 and assisted with the following activities:

- Exercise and socialize the dogs
- Groom both dogs and cats
- Work on social behaviors with the animals
- Aide in adoptions
- Disinfect animal kennels
- Organize donations and coordinate with local animal rescue groups.

ANIMAL SHELTER HIGHLIGHTS 2023

- Animal Care & Control was able to place a total of 1,019 cats/kittens, 1,485 dogs/puppies, and 498 critters and other animals into loving homes.
- A total of 312 animals were fostered during 2023.
- In September 2023, a critical project study kicked off that laid the groundwork to identify comprehensive improvements for the animal shelter. The study will be instrumental in identifying actionable recommendations to enhance the quality of life for the animals, employees, and volunteers at the Henderson animal shelter.

VOLUNTEERS

As of December 31, 2023, a total of one hundred eighty-five (185) members of the Henderson Police and Animal Care and Control Volunteers performed a total of 45,852 hours of service (including 11,313 hours for animal fostering).

The Independent Sector has calculated the estimated National average value of a volunteer hour in Nevada to be \$28.50 per hour, which equates to \$1,306,707 worth of person-hours performed during this year. This year the volunteer program had a total of 101 new hires of those hires new position were added. A position was added to oversee the HPD retirees, another was added in the HPD in traffic as well as an administrative position for Lifeline, a position was added to help in backgrounds for the police academy.

This year HPD Volunteers participated in 13 special events and role playing, and Animal Care and Control participated in 16 special events.

HPD volunteer program had challenges affecting volunteer hours from current year from previous years:

- Detention Center - during this period the detention center had lower than normal volunteer hours. During covid we were forced

to use the online visitation appointment process which continued during FY 23 therefore we utilized less volunteers on site.

- Volunteer medical issues and spouses medical issues meant that volunteers had to be caregivers for their spouses.
- Handicap Enforcement faced challenges coming into new technology with an app volunteer resulting in a learning curve during this transition with the new technology.
- Lobby Staff Shortages - due to the covid restrictions the year before, volunteers that had made plans for vacation during this period had to rearrange plans to this year and some volunteers were not available.
- Attrition – we experienced voluntary or involuntary attrition which included resignation, termination, and death.

The Volunteer Program Coordinator's position was made full time from a part position with the understanding that the coordinator would take more of a recruitment and onboarding role for the Animal Shelter. Therefore, more focus was given to Animal Shelter.

Police Volunteer	
Quarter 2023	Hours
1st Jan – Mar	3,806
2nd Apr - Jun	4,155
3rd Jul – Sep	4,583
4th Oct – Dec	4,407
Total	16,951

Animal Care & Control Volunteer	
Quarter 2023	Hours
1st Jan – Mar	3,871
2nd Apr - Jun	4,802
3rd Jul – Sep	4,682
4th Oct – Dec	4,232
Total	17,587



Fostering Only	
Quarter 2023	Hours
1st Jan – Mar	1,680
2nd Apr - Jun	3,088
3rd Jul – Sep	3,143
4th Oct – Dec	3,402
Total	11,313

Volunteer Cases & Enforcement

Investigations - Cold Case Homicide - Activity Volunteer Totals: 1/1/2023 12/31/2023	
	Total # Open of Cases
Missing Persons (Volunteer 1)	45
Juvenile	39
Totals	84

Traffic Activity Volunteer Totals: 1/1/2023 12/31/2023		
Citations	Thank yous	Warnings
389	358	333

INTERNAL AFFAIRS

Internal Affairs investigations are categorized as internal or external complaints. An external complaint is initiated by a citizen or any outside source. Internal complaints are initiated internally due to a complaint or allegation of misconduct by a supervisor, another department member or an action by an officer. The difference between a complaint and an inquiry are defined as:

Complaint - An allegation of circumstance(s) amounting to a specific act or omission by an employee which, if proven true, would amount to employee misconduct.

Inquiry - A request for an explanation or information, which may include expressions of dissatisfaction with a policy, procedure, practice, philosophy, service level, training, or legal standard directed toward the agency in general.

Note - There are no inquiries for internal complaints since the information comes from within the organization.

- In 2023, the Henderson Police Department received 20 external complaints which resulted in 78 allegations of misconduct being investigated.
- In 2023, the Henderson Police Department received 29 internal complaints which resulted in 43 allegations of misconduct being investigated.
- In 2023, the Henderson Police Department received 73 inquiries which required no investigation, however the information was entered and tracked.

EXTERNAL COMPLAINTS			
Type	Sustained	Not Sustained	Unfounded/Exonerated
Criminal Procedure Search/Seizure/Evidence	0	0	5
Conduct Violations Rude/Discourteous/Language/Attitude	1	2	21
Criminal Records Computers/Information/Reports	0	0	0
Neglect of Duty Punctuality/Malingering/Attendance/Attentiveness	2	0	19
Ethics Violations Truthfulness/Bias Based Profiling/Impartiality	0	0	16
Use of Force Excessive/Unnecessary/Techniques	0	0	12
Department Vehicles & Facilities Misuse/Accident/Driving	0	0	0
TOTAL ALLEGATIONS	3	2	73
TOTAL CASES	1	1	18

INTERNAL COMPLAINTS			
Type	Sustained	Not Sustained	Unfounded/Exonerated
Criminal Procedure Search/Seizure/Evidence	0	0	0
Conduct Violations Rude/Discourteous/Language/Attitude	12	1	2
Criminal Records Computers/Information/Reports	0	0	0
Neglect of Duty Punctuality/Malingering/Attendance/Attentiveness	7	0	1
Ethics Violations Truthfulness/Bias Based Profiling/Impartiality	3	0	0
Use of Force Excessive/Unnecessary/Techniques	1	0	0
Department Vehicles & Facilities Misuse/Accident/Driving	15	0	0
TOTAL ALLEGATIONS	39	1	3
TOTAL CASES	26	1	2

VICTIM SERVICES SUMMARY REPORT

New Victims	
Total Number of Contacts	3182
Total Number of Follow-up Contacts	4591
Total Number of Services Provided	8282
Total Number of Referrals Provided	7356
Court Accompaniment/Paperwork	281
Call-Out/Field/Hospital Responses	25
List of Meetings Attended	73
List of Trainings Attended	44
List of Trainings/Briefings Instructed	64
Substantial Bodily Harm	20
Age of Victims Served - Total #	3182
0 - 6	64
7 - 12	94
13 - 17	151
18 - 29	749
30 - 44	1211
45 - 59	585
60+	290
Unknown	38
Gender of Victims Served - Total #	3182
Female	2149
Male	1033

Ethnicity of Victims Served - Total #	3182
Caucasian	1607
African American	821
Hispanic	543
Amer. Indian/Alaskan Native	6
Pacific Islander	37
Asian	98
Mixed Race	0
Unknown	70
Primary Crime Category - Total #	3182
Homicide	30
Attempt Murder	11
Sexual Assault	55
Child Sexual Abuse	107
Domestic Violence	2213
Stalking/Harassment	142
Assault/Battery	366
Robbery	58
Burglary	20
Elder Abuse/Exploitation	37
Child Abuse (Physical)	100
HRR	2
Suicide Survivors	17
MDPP	24
Self-Initiated Calls for Service	
Advocate Self-Initiated Calls-for-Service	353



RECORDS

STATISTICS

The Records Division acts as the Custodian of Records for the Henderson Police Department. During 2023, the Records Division handled a variety of tasks including, but not limited to:

- Answering 14,478 telephone calls
- Redacting and disseminating 24,009 police reports and calls for service
- Conducting 4,480 background checks
- Completing 304 Convicted Person Registrations and 1,280 Sex Offender Registrations
- Receiving and completing 648 adult and juvenile record seals and completed 1403 juvenile and adult records seals from a backlog

The Records Division also provided training classes to Henderson Police Department's Academies for NCIC/ NCJIS and NIBRS Certification; these certifications are required by the State of Nevada and the FBI. The training courses require in-class training and testing.

During 2023, the Records Division implemented several internal process improvements including:

- Team members attended internal and external training relating to appropriate crime reporting, leadership, response tactics, and employee wellness.
- Team members attended sit-alongs with other jurisdictions to determine best business practices, completed ride-alongs with patrol officers, had several HPD areas attend briefings to explain what their role/functions are within the department.

- Ensured the records webpage was up to date with current and accurate information, developed handouts for citizens.
- Attended National Night Out and HPD recruitment events

TERMINAL AGENCY COORDINATOR

The Police Records Administrator is the Terminal Agency Coordinator (TAC) for the Henderson Police Department. The TAC is responsible for ensuring compliancy for State and Federal guidelines relating to CJIS usage.



COMMUNICATIONS CENTER



The City of Henderson Communications Center answers and assists with all emergency calls for the Henderson Police Department and Henderson Fire Department.

- Communications held two new hire academies in 2023.
- A Communications Training Officer (CTO) recruitment and selection was accomplished in 2023.
- Remote file review for CALEA will be completed in January 2024 for year 2023.
- Contract signed for an upgrade of the E9-1-1 phone system.
- Grant funding approved for an additional 16 consoles for the new station to allow for growth and outfitting the new training room area with 8 consoles.
- Handled multiple structure fires, officer-involved shootings, and murder/suicide calls.
- Construction build out of new communications center.
- Promotion of new supervisor.
- Expanded the quality assurance team for medical calls for service.
- Upgrade of recording system for radio transmissions and phone calls for service.

CALLS RECEIVED	
Incoming emergency (9-1-1) calls	132,589
Incoming non-emergency calls	172,182
Outgoing calls	78,238
Text-to-911 calls	385
TOTAL CALLS	383,394 (including text to 9-1-1)

CALLS RESULTING IN DISPATCH	
Law enforcement	92,126
Fire	670
Medical	31,689
Abandonment rate*	14.84%
Average processing time in minutes	All calls 2.06 9-1-1 calls 2.14

* Abandoned 9-1-1 or disconnected lines are where the caller hangs up prior to or shortly after the call is answered. All abandoned or disconnected calls are recalled by a dispatcher.

QUALITY ASSURANCE	
EMD QA reviews performed	630
Average compliance percentage	63%
Other QA reviews performed	115
Average compliance percentage	90%
Average in-service training hours	100 hours average per person; average of 36 people trained during the year for an in-service training total of 3600 hours

**CITY OF HENDERSON
POLICE DEPARTMENT
CONTACT INFORMATION**

MAILING ADDRESS

P.O. Box 95050
Henderson, NV 89009-5050

PHONE NUMBERS

702-267-5000
Toll Free: 866-473-4911
TDD/TTY: 702-267-4918
Traffic Hotline: 702-267-5099
Detention Center: 702-267-JAIL (5245)

POLICE STATION LOCATIONS

Police Administration

East Patrol Command

Investigations

223 Lead St. Henderson, NV 89015

Central Patrol Command

300 S. Green Valley Pkwy.
Henderson, NV 89012

North Patrol Command

225 E. Sunset Rd.
Henderson, NV 89011

West Patrol Command

2222 Via Inspirada
Henderson, NV 89044

Detention Center Location

18 E. Basic Rd.
Henderson, NV 89015

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