

Strategic Plan Priority Area - High-Performing Public Service

Action Item Color Key:





	= Accomplished
	= Removed from Plan
	= No Change
	= In Progress

Identifier

HP. High-Performing Public Service (Priority)				
		HP.1 Ensure Responsive Government through the Implementation of a Digital Innovation Program (Major Opportunity Area or MOA)		
			HP.1.1	Transform the City of Henderson's technology environment to better focus on the timely execution of innovative ideas (Initiative)
			HP.1.2	Utilize professional services to create an Enterprise Data Strategy
			HP.1.3	Utilize professional services to determine the feasibility of a customer portal
		HP.2 Ensure Responsive Government through the Implementation of a City Performance Excellence Program		
			HP.2.1	Promote accountable and transparent government
			HP.2.2	Improve government efficiency and agility
			HP.2.3	Enhance civic engagement
			HP.2.4	Provide premier support to our residents and business customers

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		HP.3 Develop and Implement Strategies to Attract and Retain the High-Performing Workforce of Today and the Future		
			HP.3.1	Develop and implement strategies to attract and retain entry-level public safety positions to the City of Henderson.
			HP.3.2	Develop and implement strategies to attract and retain the high-performing workforce of today and the future.
			HP.3.3	Enhance the City's culture and team member engagement and build programs and initiatives to increase capability and capacity within the organization.