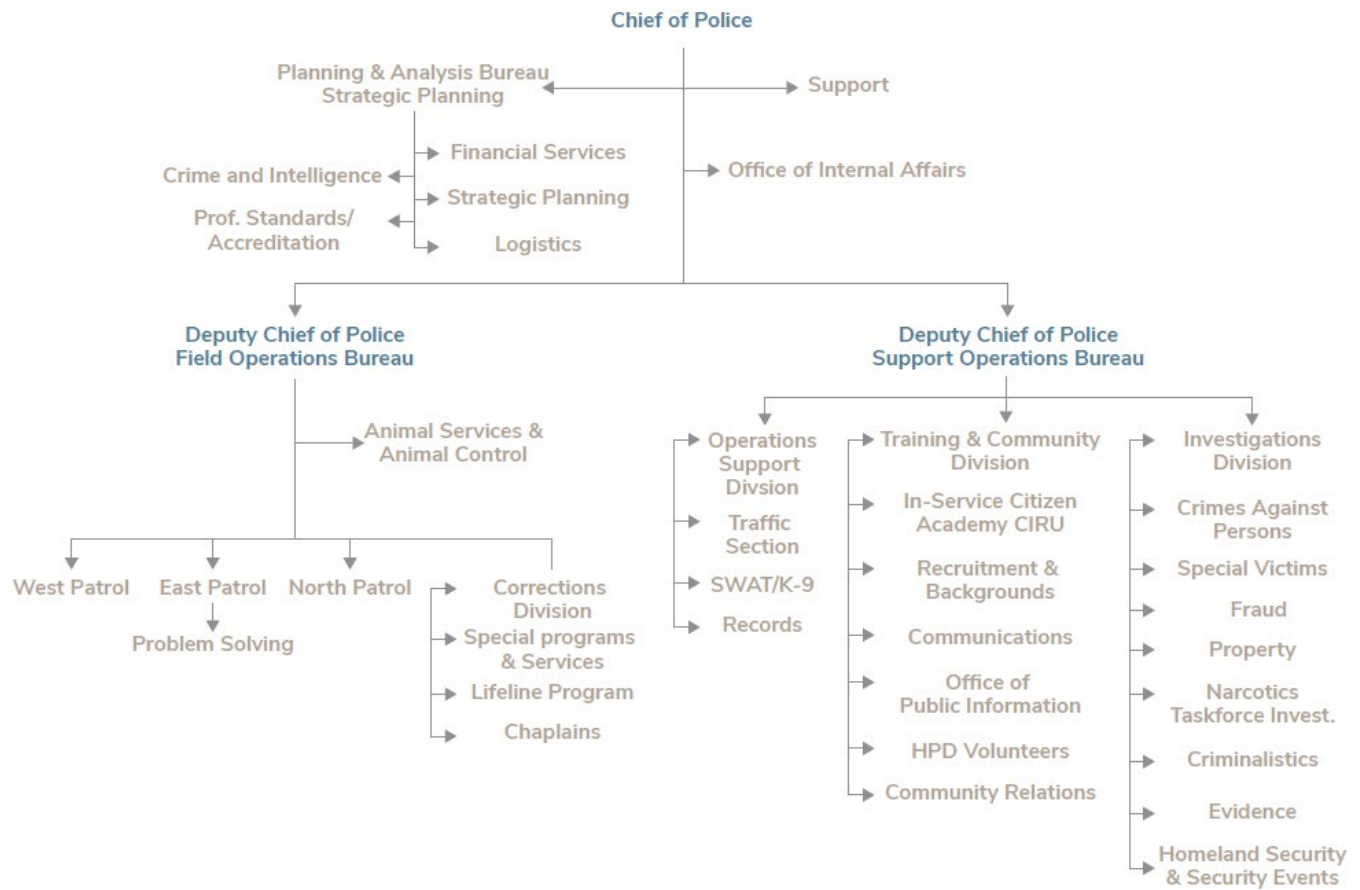




HENDERSON POLICE DEPARTMENT
2021 ANNUAL REPORT



ORGANIZATION CHART



DIVERSITY

The Henderson Police Department has continued its regular cultural diversity training designed to educate officers on how to recognize stereotypes, prejudices, discrimination, and oppression that could encompass various communities. Increased efforts have been made to build relationships with minority groups and minority chambers of commerce. Our goal is to increase candidate diversity in future recruitments. Expanded advertising

efforts targeting African-American, Asian, Women, LGBTQ and Hispanic communities will help to attract more minority candidates than in the past.

Currently, the Henderson Police Department employees 370 police officers, 92 corrections officers and 174 full-time professional staff.

2021 Sworn Personnel		Entry Level	Supervisory (Sgt/Lt)	Executive (Capt/Above)	Totals
Male	American Indian and Alaska Native	1	0	0	1
	Asian	15	1	0	16
	Black or African American	19	5	3	27
	Hispanic or Latino	54	7	0	61
	Native Hawaiian and Other Pacific Islander	4	0	0	4
	Two or more races	12	1	0	13
	White	223	49	5	277
	TOTAL	328	63	8	399
Female	American Indian and Alaska Native	1	0	0	1
	Asian	3	0	0	3
	Black or African American	1	0	0	1
	Hispanic or Latino	12	0	1	13
	Native Hawaiian and Other Pacific Islander	1	0	0	1
	Two or more races	2	0	0	2
	White	36	5	1	42
	TOTAL	56	5	2	63
2021 Non-Sworn Personnel		Clerical	Supervisory/ Technical	Managerial	Totals
Male	American Indian & Alaska Native	0	0	0	0
	Asian	1	0	0	1
	Black or African American	2	2	0	4
	Hispanic or Latino	3	3	0	6
	Native Hawaiian & Other Pacific Islander	0	0	0	0
	Two or more races	3	1	0	4
	White	16	5	0	21
	TOTAL	25	11	0	36
Female	American Indian & Alaska Native	0	0	0	0
	Asian	6	3	0	9
	Black or African American	2	3	0	5
	Hispanic or Latino	13	4	1	18
	Native Hawaiian & Other Pacific Islander	0	0	0	0
	Two or more races	5	1	0	6
	White	73	20	7	100
	TOTAL	99	31	8	138
TOTAL					636

IN THE COMMUNITY



Community Partnership

Community building events have increased participation in:

Coffee with a Cop

Henderson residents were invited to meet with Henderson Police Officers to learn more about what the officers are doing to help keep the community safe. Coffee with a Cop is a relaxed and casual event where the community can meet and talk one-on-one with the officers who work to protect and serve the community. This event provides an opportunity to ask questions about any topic while enjoying a cup of coffee or a tasty treat with officers. The meetings also give residents a chance to voice concerns and share ideas on issues in their neighborhoods.

Know What You Own

Know What You Own is a free citizen property inventory system that lets people securely store serial numbers, item descriptions, pictures and scans of receipts so that their items may be more easily identified in the event of their theft or loss. Each Know What You Own account can store up to 100 items and is only accessible by the account holder using a username and password. When police recover a stolen item that has been registered with Know What You Own, the rightful owner will receive an email letting them know the property has been found.

CAMP 911

Camp 911 is a program facilitated by the Community Relations Unit for 11–14-year-old children of Henderson. This program was created through a collaborative effort involving employees from several different departments within the City. The team designed a 4-day program, during which the participants spend two days with the Henderson Fire Department and two days with the Police Department. During the camp children actively engage in several activities to expose them to a career in public safety. The camp also provides the opportunity for First Responders to provide mentorship.

Camp 911 was created to offer youth in the community an opportunity to learn about the various aspects of public safety and emergency services, leadership skills, and emergency preparedness. It also emphasizes the importance of making good choices and being a good citizen.

Social Media

The Henderson Police Department connects with the community through social media. The department has a social media footprint on Facebook (with over 127,600 likes and 19,540 followers), Twitter (with over 4,000 likes), Instagram (with over 22,000 likes), YouTube, and the HPD app. Henderson Police is also on Nextdoor where we communicate with 84,000 Henderson residents.

COMMUNITY RELATIONS UNIT(CRU)

D.R.E.A.M.

The Henderson Police Department, in conjunction with the Clark County School District, presents a positive youth development drug resistance program at local elementary schools. D.R.E.A.M: Decisions, Responsibilities, Education, Achievements, and Motivation, is an adaptive, non-clinical, positive youth development program that guides youth on making positive and healthy life decisions.

The five week-program is presented by a uniformed police officer and covers topics such as decision making (good and bad decisions), the dangers of drugs and alcohol, peer pressure, bullying, online safety and goal setting. The program reinforces the reality of consequences of poor decision making and the benefits of good decision-making while fostering connectivity with youth.

The program is organized into five lessons:

- Lesson 1 – Introduction and assignment of the D.R.E.A.M. board promoting self-reflection
- Lesson 2 – Effects of drugs and alcohol on the brain
- Lesson 3 – Tobacco, electronic vapor cigarettes, marijuana and a lung demonstration
- Lesson 4 – Alcohol, prescription pills, peer pressure, the power of “no” and how to say it
- Lesson 5 – Digital citizenship: Online reputation and safety, bullying and cyber-bullying, and practical application through scenarios
- Graduation – presented with certificates and D.R.E.A.M. school pouches

2021 D.R.E.A.M. PARTICIPANTS

Participants (students)	4,000
Graduates	4,000
Public Schools	27
Charter Schools	7

Every 15 Minutes

The CRU presents the Every15 Minutes program to all five high schools in Henderson every other year, which allows all students the opportunity

to experience the program in either their junior or senior year of high school. The program demonstrates the effects of how one decision could impact an entire community when driving impaired. Students and parents take part in a retreat and then allow all participants to share their experience with a noticeable change in attitude towards drinking and driving.

2021 EVERY 15 MINUTES

Green Valley

CPTED

CRU offers a wide array of services to the residential community in Henderson. Crime Prevention through Environmental Design (CPTED) is a pro-active crime prevention strategy, which surmises that the proper design and effective use of the built environment can lead to a reduction in the incidence and fear of crime. Emphasis is placed on the physical environment, the productive use of space and the behavior of people to create safe environments. Officers present classes for various citizens groups to improve their personal safety and security. CRU Officers also utilize CPTED principles to conduct individualized home security surveys at the request of citizens.

2021 CPTEDS PERFORMED

106

Neighborhood Watch

CRU presents this program for communities to organize and watch out for their neighbors to make their community safer. This program encourages citizens to watch out for each other, fostering a sense of community and safety. Officers also work with HOA's to improve the safety of their communities.

Patrol officers are encouraged to advise crime victims about the program and to provide them with CRU's contact information if interested. CRU is also proactively promoting this program by contacting the victims of crime based on crime reports, to see if they would be interested in forming a NHW group and then assist them in the formation and training of the groups.

2021 NEIGHBORHOOD WATCH

Presentations	15
Participating Communities	175

Crime Free Multi-Housing

The CFMH program is a crime prevention program designed to reduce crime, drugs, and gangs within apartment properties. The program consists of three phases that must be completed under the supervision of the PD. Managers become certified after completing training during an eight-hour class, and the property becomes fully certified upon successful completion of all three phases. The anticipated benefits to reduced police calls for service, a more stable resident base and reduced exposure to civil liability.

2021 CRIME-FREE MULTI-HOUSING PARTICIPANTS

EAST	76 PROPERTIES
CF Level 1	51
CF Level 2	4
CF Level 3	4
Not certified	8

WEST	32 PROPERTIES
CF Level 1	20
CF Level 2	4
CF Level 3	4
Not certified	8

NORTH	72 PROPERTIES
CF Level 1	49
CF Level 2	5
CF Level 3	5
Not certified	15

CAPTURE

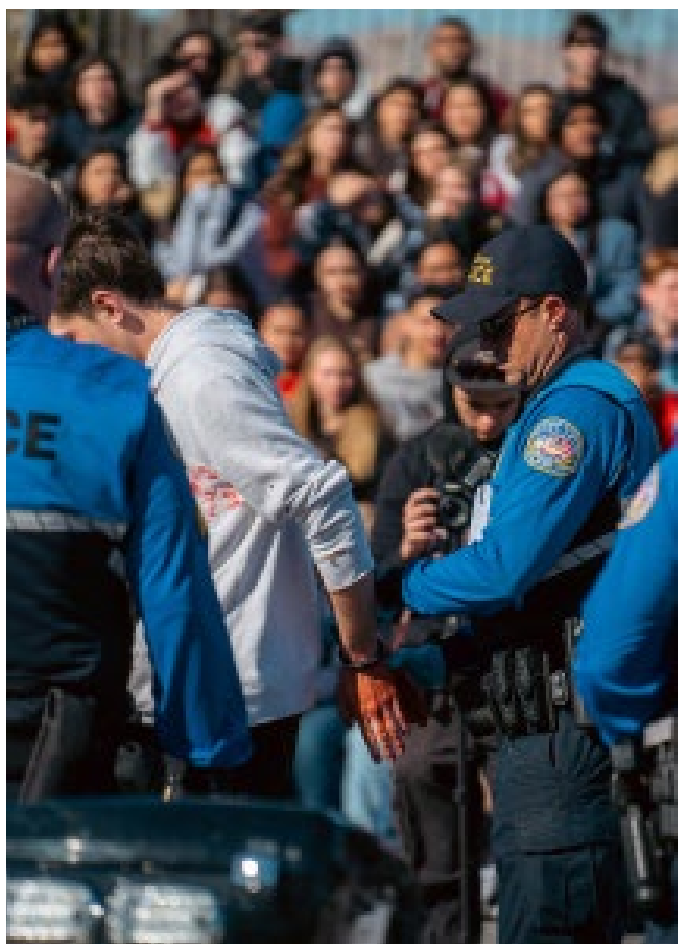
Community Video Surveillance Program

Video surveillance is one of the best methods for apprehending criminals and convicting suspects who are caught in the act of committing a crime. The CAPTURE program connects HPD officers with citizens who voluntarily participate and have residential video surveillance, which in turn could offer investigative leads in the event a crime does occur.

The results of leads established by the program or successful identification of suspects are not statistically tracked or reported and therefore, we cannot quantify that the program itself has helped reduce crime.

2021 CAPTURE

Registrants	390
Total Participants Since Inception	837



INDEX CRIME REPORT

2021 UCR PART I CRIMES

CRIME	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2021 Total	2020 Total	% Change	Crime Rate/100K*
Homicide	2	2	1	1	0	1	3	2	0	1	0	0	13	13	0.0%	3.9
Rape*	3	9	11	2	7	8	8	7	6	13	11	7	92	102	-9.8%	27.3
Robbery	12	16	8	4	13	11	13	17	8	19	19	13	153	172	-11.0%	45.4
Agg Assault	38	42	29	46	56	39	44	46	54	54	46	39	533	367	45.2%	158.0
Person Crime													791	654	20.9%	234.5
Burglary	54	59	62	52	58	44	76	61	84	69	87	68	774	656	18.0%	229.4
Motor Vehicle Theft	79	70	69	65	67	51	48	65	83	69	72	84	822	543	51.4%	243.6
Larceny/Theft**	274	290	307	301	328	350	345	350	364	415	440	432	4191	3535	18.6%	1,242.2
Property Crime													5787	4734	22.2%	1,715.3
TOTAL PART I													6578	5388	22.1%	1,949.8

*Includes Rape, Sodomy, Sexual Assault w/Foreign Object

**Includes Pocket-Picking, Purse-Snatching, Theft from Building Theft from Coin Operating Machines or Device, Shoplifting, Theft from Motor Vehicle, Theft of Motor Vehicle Parts/Accessories, and All Other Larceny

2021 UCR PART I ARRESTS

CRIME	Adult	Juvenile	TOTAL
Homicide	9	0	9
Rape	12	7	19
Robbery	40	8	48
Agg Assault	230	14	244
Person Crime	291	29	320
Burglary	96	19	115
Motor Vehicle Theft	24	2	26
Larceny/Theft	490	40	530
Arson	9	2	11
Property Crime	619	63	682
TOTAL PART I	910	161	1071

2021 UCR PART II ARRESTS

CRIME	Adult	Juvenile	TOTAL
Other Assaults	1,437	165	1,602
Forgery/Counterfeit	11	0	11
Fraud*	3	0	3
Embezzlement	18	1	19
Stolen Property	123	9	132
Vandalism	106	6	112
Weapons	85	6	91
Prostitution	0	0	-
Drug Abuse Violations	378	14	392
Gambling	0	0	-
Offense to Family	47	0	47
Driving Under Influence	462	2	464
Liquor Laws	102	4	106
Disorderly Conduct	68	0	68
Curfew/Loitering/Vagrancy	0	12	12
All Other	2,798	14	2,812
Human Trafficking	1	0	1
TOTAL PART II	5,639	233	5,872

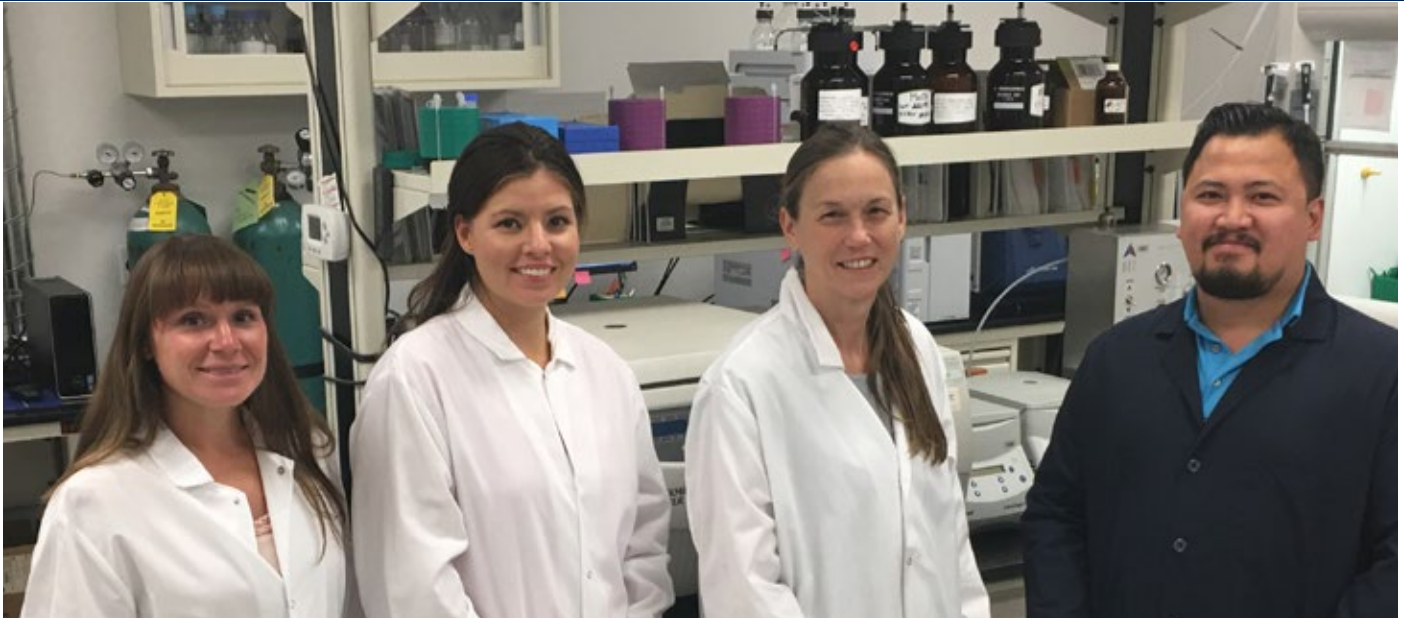
*Fraud includes Credit Card/Automated Teller Machine Fraud, Welfare Fraud, and Wire Fraud

CRIMES AGAINST PROPERTY

2021 MONETARY VALUE OF PROPERTY STOLEN/RECOVERED		
Type of Property	Stolen	Recovered
(A) Currency, Notes, Etc.	\$1,742,048	\$12,659
(B) Jewelry and Precious Metals	\$2,913,860	\$66,498
(C) Clothing and Furs	\$645,499	\$13,017
(D) Locally Stolen Motor Vehicles	\$8,991,854	\$6,917,621
(E) Office Equipment	\$584,764	\$64,792
(F) Televisions, Radios, Stereos, Etc.	\$228,964	\$46,450
(G) Firearms	\$204,577	\$42,689
(H) Household Goods	\$991,007	\$8,209
(I) Consumable Goods	\$213,092	\$38,402
(J) Livestock	\$5,000	\$5,000
(K) Miscellaneous	\$8,469,872	\$540,252
TOTAL	\$24,990,537	\$7,755,589



CRIMINALISTICS/FORENSICS/CRIME SCENE



FORENSIC LABORATORY

In late 2020, Forensic Scientist II Tanya Hiner (latent prints, footwear, and tire track examiner) was promoted to Criminalistics Administrator after a nationwide recruitment. This vacancy was the result of the retirement of the previous Administrator Rick Workman after 23 years of service.

In 2021, the new Administrator wrote a grant application narrative for the Competitive FY2021 Paul Coverdell Forensic Science Improvement Grant. As a result, the Henderson Forensic Laboratory was one of two agencies nationwide to be awarded the \$250,000 grant. This grant funding is to update the Laboratory Information Management System (LIMS) to streamline testing processes and create a paperless system. The new system will more accurately track statistics and trends based on laboratory testing results for continuous process improvements.

In early 2021, the new Administrator was featured on the Interview with the Chief of Police to highlight the laboratory's achievements and capabilities, while simultaneously demonstrating the crowded conditions in the facility. This led to the

Administrator meeting individually with the Mayor and City Council to present information on the current laboratory facility and the need for a new laboratory build. Funding was approved in 2021, an architectural firm was selected, the Construction Management At Risk Team was selected, and plans for a new Laboratory and Evidence facility were initiated. The space will provide larger working area, WiFi for instrument integration, a dedicated breakroom for staff, better electrical, heating and cooling as well as safer ventilation with air intake/exchange, for improved working conditions and employee safety.

The Henderson Forensic Laboratory was established as an analytical/testing laboratory and provides forensic analysis, testing, and interpretation of potential evidence for the City of Henderson and other agencies within the criminal justice community. In 2016, the laboratory received ISO/IEC 17025 accreditation as a forensic testing laboratory, through the ANSI National Accreditation Board (ANAB). In 2021, the laboratory was reaccredited under ISO/IEC 17025:2017, as well as ANAB Forensic Testing and Calibration AR 3125:2019. This reaccreditation was

a full assessment of the laboratory's compliance with over 400 specific requirements of the two standards with zero noted nonconformities and only one recommendation for improvement.

Forensic Impression Evidence Section

The impression evidence section processes and examines evidence for latent print comparison, performs 10-print verification, and conducts footwear and tire track impression comparison. The Henderson Forensic Laboratory is the only agency in the state currently providing footwear and tire track analysis and identification. Currently the Henderson Forensic Lab employees 2 of the 62 certified footwear examiners in the world.

In 2021, the City was awarded a contract to upgrade the existing Automated Fingerprint Identification System (AFIS) with IDEMIA corporation. This was to upgrade the local AFIS that was last updated in 2009. Technology in the biometric matchers has improved greatly and the new system was a necessary improvement. This system is shared by Corrections and HPD Records as a repository for known record prints, both criminal and civil, and is used to search latent or crime scene prints, against the repository and aide in identification of unknown prints submitted as evidence. The upgrade is expected to be complete in 2023.

In 2020, the Impression Evidence Section (IES) was awarded a Federal Coverdell Grant for a Digital Imaging Management System. The system ensures that the section complies with digital image evidence storage, chain of custody of photographs, and handling requirements. This system went live in 2021.

The two latent print examiners worked short-handed for the entire year of 2021. Despite extensive requirements and accreditation-driven changes to processes within the section, and being down a position, in 2021 the section reported 584 finger and palm print identifications of 178 persons, as well as several cases with footwear

identifications/class associations. The Latent Print Section analyzed 1474 lift cards recovered by police officers and crime scene analysts.

In 2021, Elisha Sorum, Forensic Laboratory Evidence Processing Technician, was awarded the 2020 HPD SOAR Award for her participation and deployment during the Covid-19 pandemic with the Health and Human Services National Disaster Medical System Mortuary Operational Response Team to assist with the photographs at autopsy for victims of the virus.

Forensic Chemistry Section

In 2021 the HPD Forensic Toxicology Lab continued their path forward as the leader of DUI alcohol and DUI drug (DUID) analysis in the State of Nevada. The section continued to expand the testing panel of drugs that they can detect in a blood sample. The Toxicology Unit was able to expand out testing capabilities in the toxicology lab by adding 10 new synthetic opiates and benzodiazepines to the routine screening test. This made Henderson the only forensic lab in the state to test for these drugs and helped to identify a serious problem in the valley with impaired driving using synthetic drugs. These synthetic drugs would otherwise go undetected in any other lab in the state. The Toxicology Lab completed 579 DUI cases with only two examiners and one supervisor working all blood alcohol and blood toxicology cases. The was substantially higher case volume as the section saw their backlog grow as the result of COVID-19 and the cessation of use of the breathalyzer during the pandemic.

The drug analysis lab (marijuana, cocaine, methamphetamine, heroin, fentanyl, etc.) saw many changes in the past year as well. The drug analysis lab was able to validate and implement a new GC/MS method using hydrogen. This is a major accomplishment to cut costs significantly for the lab due to a current worldwide helium shortage. This switch-over to hydrogen also assures that HPD will always have a reliable source of hydrogen as the generator works by converting water to purified hy-

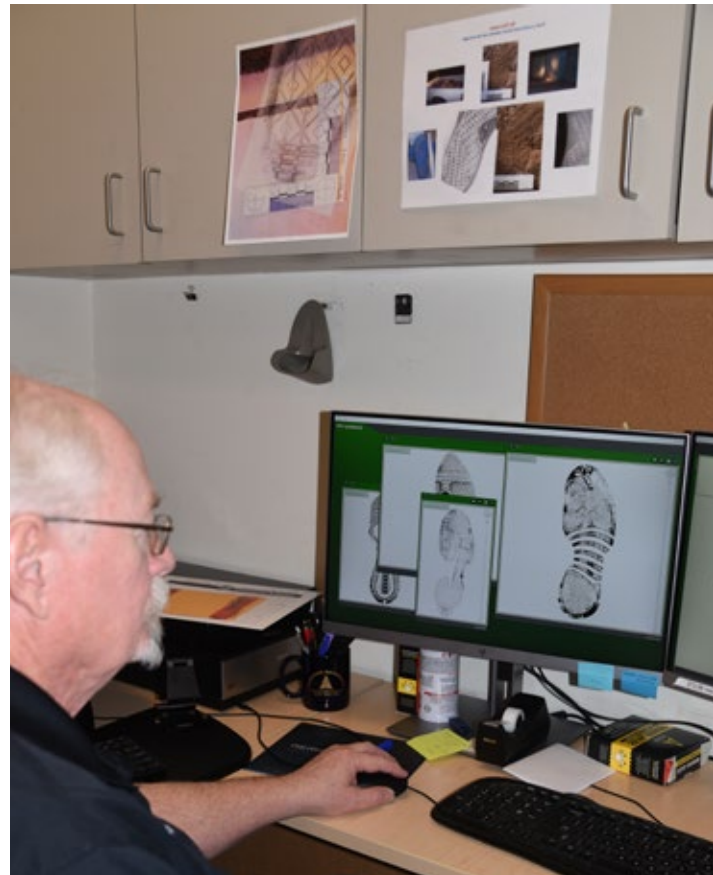
drogen. The drug analysis lab was able to drop their case backlog numbers. This will allow the section to expedite emergency cases and decrease the turn-around-time on future routine casework. The drug analysis lab was able to complete 437 cases in 2021 for both HPD and outside agencies.

In 2021, the drug analysis lab purchased a specialized fentanyl containment hood for the analysis and handling of suspected fentanyl evidence. This self-contained unit provides better protection for the drug chemists who routinely handle powders and pills potentially containing fentanyl.

Administration Section

In 2019, the City of Henderson conducted an audit of the Henderson Forensic Laboratory and recommended many areas for continuous improvements. Several of these items have been implemented and the Laboratory is very close to completing all the City Audit recommendations in 2021.

In 2021, the professional staff of the Forensic Laboratory was recognized. Edith Morris, the Forensic Laboratory Evidence Administrative Technician I was awarded 2021 Professional Staff Employee of the Year as well as Investigative Services Division Employee of the Month in April, 2021. Tanya Hiner, Criminalistics Administrator, was awarded 2021 Professional Supervisor of the Year.



HPD FORENSIC LAB SUMMARY OF COMPLETED ANALYSES 2021

DUI Cases (blood alcohol/blood drug analysis) (2 examiners)

DUI Cases Received	
Henderson	442
Boulder/Mesquite/NLV	139
DUI Cases Completed	
Henderson	447
Boulder/Mesquite/NLV	132
Percent of all DUI cases positive for THC	41%

Drug Analysis (pills, powders, marijuana plants, liquids, etc.) (2 examiners)

Drug Analysis Case Requests Received	
Henderson	348
Boulder/Mesquite/NLV	72
Drug Analysis Cases Completed	
Henderson	366
Boulder/Mesquite/NLV	71

Fingerprint/Palm Print Comparison (2 examiners)

Number of cases worked	412
Number of technical reviews and administrative reviews	798
Number of lift cards/photographs analyzed	1474
Number of identifications	554
Number of unique persons identified	178
Number of persons identified from AFIS search (suspect not known)	129
Number of AFIS reverse searches	13,666
Number of AFIS searches (includes searches in multiple AFIS types, e.g., FBI, regional, local)	1,386
Number of Footwear/Tire Track impressions analyzed	8
Number of outside agency cases (including reviews for Target Lab)	7

10-Print Processing (1 technician)

Number of Juvenile record seals	443
Number of Adult record seals	267
Number of 10-print/palm Verification (TV)	4,557
Number of 10-print/palm Quality Control (QC)	9,360
Number of Identity Conflicts	0

Forensic Laboratory Evidence Processing (1 technician)

Cases with evidence processed for fingerprints/palmprints in the lab	172
Number of individual items processed	637
Number of finger/palmprint areas developed	330
Case backlog for evidence processing	8

- BAC = Blood Alcohol Content
- A BAC of 0.08% is the legal "per se" limit in Nevada. The HPD forensic toxicology laboratory uses 0.084 as a technical guideline to account for a calculated "measurement uncertainty" used in the scientific analysis.
- AFIS – Automated Fingerprint Identification System.
- The system used to search unknown crime scene and related evidence finger and palm prints to known prints (known as ten-print cards and exemplar prints) in several local, regional, and national databases. AFIS provides suggested "candidates" to compare prints to (to a default list of 30 candidates). A Forensic Scientist-Latent Print Examiner (FS-LPE) conducts a print comparison and if the examiner reaches the conclusion of "identification" the process begins again with a second qualified and certified examiner who completes an independent analysis and comparison. Only if both independently reach the same conclusion does the process result in a formal report of identification to a particular individual.

TRAFFIC COLLISIONS



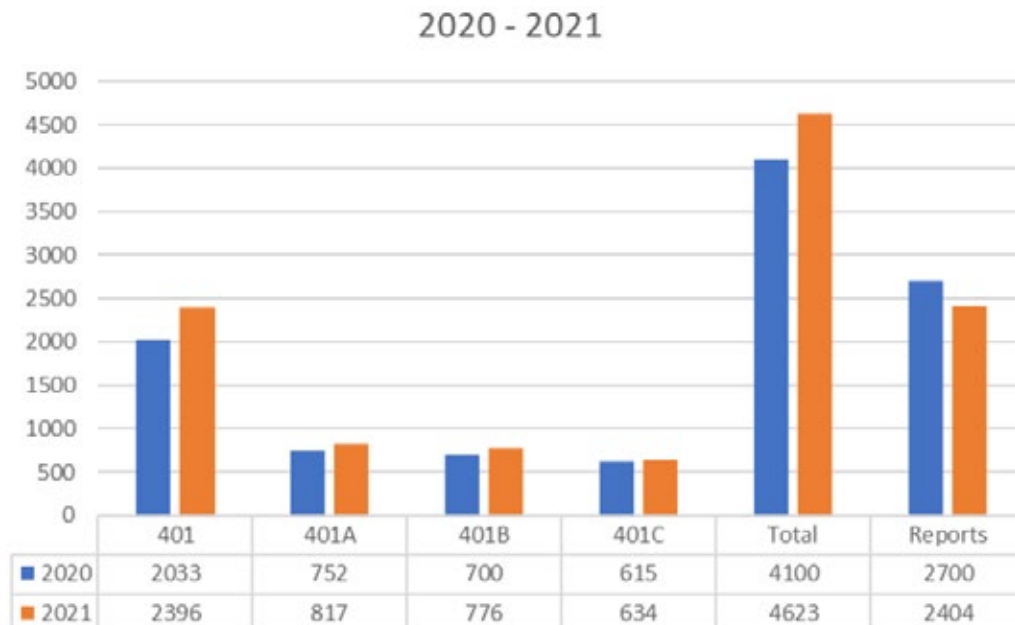
THE TRAFFIC UNIT

The Traffic Unit's objective is to reduce traffic collisions, injuries related to collisions and the prevention of loss of life and property. The purpose of this section is to analyze certain types of information about traffic collisions. The analysis will be divided into three sections:

- 1) Collisions by type 2) Collisions by location 3) Officer Involved Accidents

In 2021 there were 5,051 traffic collisions recorded within the City of Henderson. Of those recorded collisions, 844 had reported injuries. Included in the injury collision statistics were nine fatal traffic crashes resulting in nine deaths.

Below is a comparison chart showing the change from 2020 in all accident categories. There was an increase in accident-related calls for service (23%), and an overall increase (5%) of accident reports taken.



Traffic Collisions by Location

The majority of collisions in the City of Henderson occur on heavily traveled intersections. Below is a list of intersections which have the highest number of traffic collisions that occurred in 2021. This would be considered the “Top 10 dangerous intersections for the City of Henderson.” These locations make up approximately 7.35% of all crashes within the City of Henderson.

INTERSECTION	ACCIDENTS
S EASTERN AVE / ST ROSE PKWY	66
S EASTERN AVE / W HORIZON RIDGE PKWY	40
N STEPHANIE ST / WIGWAM PKWY	37
MARKS ST / W SUNSET RD	35
E LAKE MEAD PKWY / N BOULDER HWY	35
N STEPHANIE ST / W SUNSET RD	34
N STEPHANIE ST / W WARM SPRINGS RD	33
CORONADO CENTER DR / ST ROSE PKWY	33
AMERICAN PACIFIC DR / N STEPHANIE ST	32
W SUNSET RD / WHITNEY RANCH DR	27
TOTAL	372

These intersections will continue to be a primary focus of enforcement efforts of Henderson Traffic Officers as well as enforcement efforts by the Joining Forces Traffic Grant Program. In an effort to curb the collision rate, when working in these areas Officers will concentrate on violations which cause the majority of accidents.

ENFORCEMENT

2021 CITATION TOTALS	
East Total	2,621
West Total	3,087
North Total	4,451
Sub-Total (violations)	10,159
Other Jurisdiction	485
Grand Total	10,922
***Citation totals are based off CAD, and do not include the total number of violations.	
Total traffic stops made	15,547
***Traffic stops are based off CAD. All traffic stops conducted during Joining Forces, Southern Nevada Traffic Task Force, and other special events are not broadcast over the radio and may not be included in this total.	
Arrests	23

GRANTS

Under the Joining Forces grant, the Traffic Unit worked 16 events during the 2020-2021 Federal Fiscal year. Out of the events the following statistics were achieved. This does not include any citations or arrests made by outside agencies in our jurisdiction that worked cooperatively with HPD during these events.

DUI	37
DUI Assist	42
FST	116
Seatbelts	75
Child Seat	3
Speed	3,444
Pedestrian at Fault	5
Ped Driver at Fault	209
Distracted Driving	290
Arrest	9
Fugitives	0
DL Violation	209
Registration Violation	269
Equipment Violation	19
No Insurance	129
Reckless Driving	7
Red Light Violation	124
Failure to Yield	12
All Other Citations	103
Warnings	1,528
Drowsy / Fatigued	21
# of Stops	6,651
Total Bail \$	\$1,296,918

**Parking Enforcement
Volunteers issued 277
parking violations
in 2021.**

CORRECTIONS DIVISION

The philosophy governing the Henderson Detention Center is that one's loss of freedom is sufficient punishment, and all inmates are treated with dignity and respect. The Corrections Division is responsible for the booking and incarceration of arrestees for the Henderson Police Department and any jurisdiction under agreement with the City of Henderson. Current jurisdictions include Boulder City, Paiute

Tribal Police, Moapa Tribal Police, Immigrations and Customs Enforcement (ICE), and the United States Marshal Service (USMS). Inmates are provided the standard essentials, such as clothing, food, hygiene, medical care, visitation, and telephone access while in custody. The living environment for arrestees is based on the National Detention Standards and the American Corrections Association Standards.

CORRECTIONS DIVISION	
	FY2021
Bookings	9,053
Releases	9,176
Average Daily Population	303
FY Contract Inmate Revenue	\$5,224,114
FY Inmate Phone Revenue	\$86,507
FY Net Commissary Revenue	\$59,983



ANIMAL CONTROL



The City of Henderson Animal Care and Control division handled over 3,900 animals in the City of Henderson for 2021. The live release rate of animals was 89.2% despite a 13% increase in animals entering the shelter system. Animal Care and Control is proud to report 2,069 animals were adopted, 716 animals were reclaimed by their owners and 55 animals were transferred to rescue groups. The department did not have to euthanize any animal due to capacity constraints. Animal Control Officer responded to over 8,800 calls for service in the field. This included handling 343 animal bites, 533 animal related permit inspections, and completing 661 reports.

The Animal Care and Control facility and staffing improvements for 2021 were as follows. An ADA door to one of the public entrances of the building was installed. The Senior Animal Control Officer (supervisor) position and an Animal Control Officer position was filled. A digital radiograph machine and digital dental x-ray machine was purchased with donated funds for the animal shelter.

These pieces of equipment will greatly enhance the quality of care the animal shelter can give to the shelter animals.

The veterinary staff performed 1,620 in-house surgeries to ensure every animal is healthy and ready for adoption. Surgeries included more than 1,100 spay and neuters, 226 dental cleanings and extractions and 280 additional surgeries for laceration repairs, eye surgeries, tumor removals and more. More than half of the animals admitted into the shelter received medical care or surgery.

In March, Henderson Municipal Code Title 7 Animals was updated to add rabbits to the mandatory spay/neuter ordinance. Updated verbiage on the Dangerous Dog ownership and regulations on pet stores reporting the animals they sell to Animal Control was also added to Title 7.

The activation and use of the Animal Emergency trailer was successfully utilized twice in June. The first event occurred when Animal Control responded to a large mobile home fire, where mul-

tiple residents on multiple streets lost their homes and were displaced. Animal Control worked with the Red Cross and the Emergency response team and brought the Animal Emergency trailer to the Heritage Park Senior facility for staging and use for three days. The second activation occurred during a closure of an at home dog boarding facility in which over 50 dogs were removed from a residential home and transported to the animal shelter.

Multiple adoption events occurred at the animal shelter in 2021. These include Spring into Adoption in March, Maddies' Pet Adoption Days in June, Clear the Shelters in August, Seniors for Seniors, High \$5 Adoptions for Military in November, and Home for the Holidays in December. Continued to partner with PetSmart Charities and adopt our shelter cats from a store in Henderson. The Animal Control Administrator appeared on the Pick of the Litter with Channel 13 News to highlight an adoptable dog in March, June, August, and October. Also interviews regarding Henderson animal laws and adoptions were discussed on KNPR radio and Talk Shop with a Cop in March. Get Ready, Stay Ready, Pet Emergency video was made for the City of Henderson Emergency response team in August.

The Animal Shelter Volunteers continued to be one of the largest active programs in the City. Over 80 active volunteers are involved in a variety of activities at the animal shelter. Some of these activities include: Exercise and socializing with the dogs, grooming for both dogs and cats, work on social behaviors with the animals, aid in adoptions for shelter pets, clean and disinfect animal kennels, organize donations, and coordinate with local animal rescue groups.

Our animal shelter volunteers put in over 10,000 hours of service in 2021.



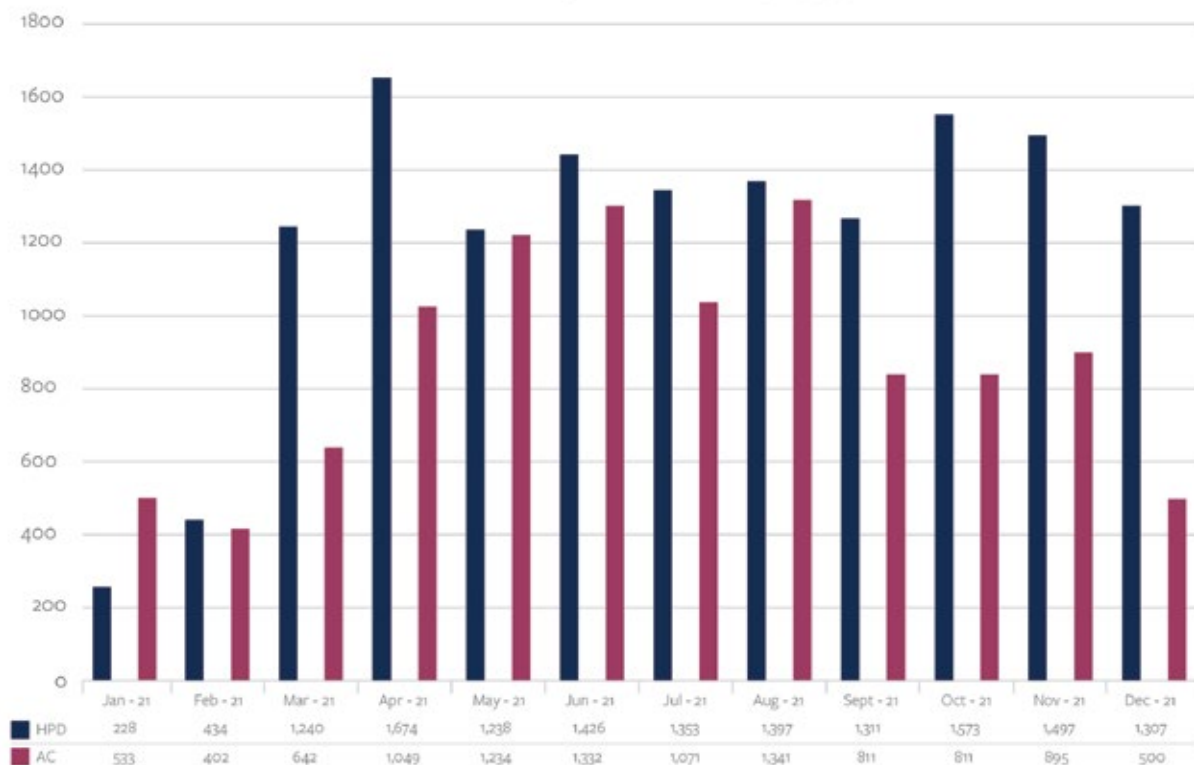
VOLUNTEERS

The combined one hundred and sixty-seven (167) members of the Henderson Police Department (HPD) and Animal Control and Care (AC) Volunteer programs performed a total of 25,439 hours of service from January 1, 2021 to December 31, 2021.

The Independent Sector has calculated the estimated National average value of a volunteer hour in Nevada to be \$25.46 per hour, which equates to \$647,677 worth of work-hours performed for 2021.

In January 2021, due to the Covid-19 spike there were only 12 HPD volunteers assisting the department. Once the volunteer staff was vaccinated on February 22, 2021, additional volunteers were brought back to assist at the West Station Lobby, the Detention Center Lobby, Vehicle Inspection, Records, Investigations, and Training. By the beginning of May 2021, all HPD volunteer positions were fully operational.

2021 Henderson Police Volunteer Hours/Month
Total Yearly Hours - 25,439



A total of 18 volunteers were onboarded in 2021 in the following areas:

Administrative - 4

Cold Case - 2

Crime and Intelligence Analyst Department - 1

Detention Center Lobby - 1

Fingerprinting - 1

Handicap Parking - 2

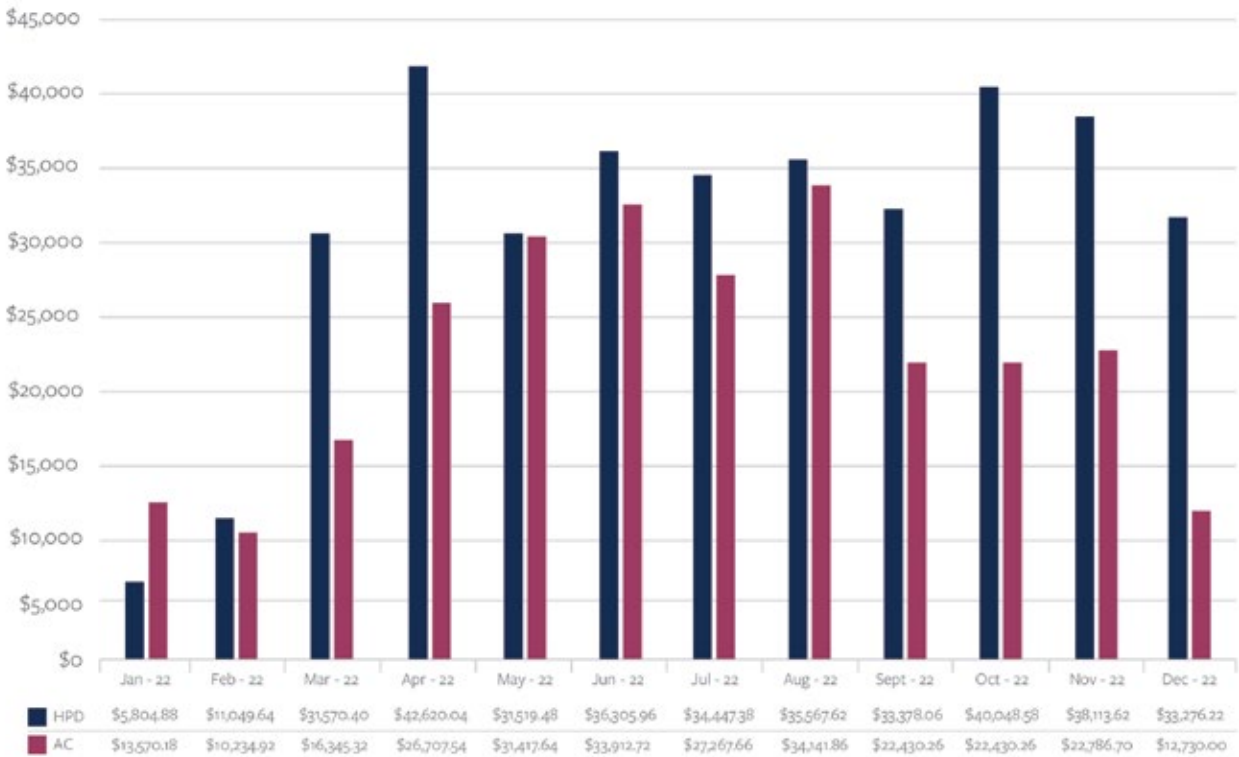
Patrol Lobby - 1

Patrol Vehicle Inspection Volunteer - 1
Volunteers

Records (QC Assistance) - 4

Special Events - 1

2021 Savings: \$647,677



Runaway and Missing Person Statistics for 2021

	Total # of Cases	# of Cases Closed
Missing Person	102	71
Runaways	106	93

Handicapped Parking Enforcement Statistics for 2021

NOTE: Handicapped Parking Enforcement was suspended from January 1, 2021 until May 10, 2021

Citations	Citizen Thank yous	Warnings
276	164	208

INTERNAL AFFAIRS

Internal Affairs investigations are categorized as internal or external complaints. An external complaint is initiated by a citizen or any outside source. Internal complaints are initiated internally due to a complaint or allegation of misconduct by a supervisor, another department member or an action by an officer. The difference between a complaint and an inquiry are defined as:

Complaint - An allegation of circumstance(s) amounting to a specific act or omission by an employee which, if proven true, would amount to employee misconduct.

Inquiry - A request for an explanation or information, which may include expressions of dissatisfaction with a policy, procedure, practice, philosophy, service level, training, or legal standard directed toward the agency in general.

Note - There are no inquiries for internal complaints since the information comes from within the organization.

- In 2021, the Henderson Police Department received 27 external complaints which resulted in 84 allegations of misconduct being investigated.
- In 2021, the Henderson Police Department received 53 internal complaints which resulted in 141 allegations of misconduct being investigated.
- In 2021, the Henderson Police Department received 82 inquiries which required no investigation, however the information was entered and tracked.

2021 EXTERNAL COMPLAINTS			
Type	Sustained	Not Sustained	Unfounded/Exonerated
Criminal Procedure Search/Seizure/Evidence	0	0	9
Conduct Violations Rude/Discourteous/Language/Attitude	6	0	23
Criminal Records Computers/Information/Reports	1	0	0
Neglect of Duty Punctuality/Malingering/Attendance/Attentiveness	4	0	14
Ethics Violations Truthfulness/Bias Based Profiling/Impartiality	2	0	6
Use of Force Excessive/Unnecessary/Techniques	2	4	13
Department Vehicles & Facilities Misuse/Accident/Driving	0	0	0
TOTAL ALLEGATIONS	15	4	65
TOTAL CASES	5	1	21

Year Total

Inquiries 66
External 27
Internal 53

2021 INTERNAL COMPLAINTS			
Type	Sustained	Not Sustained	Unfounded/Exonerated
Criminal Procedure Search/Seizure/Evidence	2	4	0
Conduct Violations Rude/Discourteous/Language/Attitude	39	6	7
Criminal Records Computers/Information/Reports	3	0	0
Neglect of Duty Punctuality/Malingering/Attendance/Attentiveness	35	1	10
Ethics Violations Truthfulness/Bias Based Profiling/Impartiality	3	1	0
Use of Force Excessive/Unnecessary/Techniques	0	0	0
Department Vehicles & Facilities Misuse/Accident/Driving	30	0	0
TOTAL ALLEGATIONS	112	12	17
TOTAL CASES	43	4	6

VICTIM SERVICES SUMMARY REPORT

New Victims	
Total Number of Contacts	2155
Total Number of Follow-up Contacts	2889
Total Number of Services Provided	6216
Total Number of Referrals Provided	4154
Court Accompaniment/Paperwork	132
Call-Out/Field/Hospital Responses	26
List of Meetings Attended	52
List of Trainings Attended	28
List of Trainings/Briefings Instructed	34
Substantial Bodily Harm	230
Age of Victims Served - Total #	2155
0 - 6	14
7 - 12	35
13 - 17	60
18 - 29	588
30 - 44	795
45 - 59	463
60+	173
Unknown	27
Gender of Victims Served - Total #	2155
Female	1512
Male	643
Ethnicity of Victims Served - Total #	2155

Caucasian	1159
African American	482
Hispanic	356
Amer. Indian/Alaskan Native	11
Pacific Islander	22
Asian	48
Mixed Race	0
Unknown	77
Primary Crime Category - Total #	2155
Homicide	21
Attempt Murder	58
Sexual Assault	44
Child Sexual Abuse	48
Domestic Violence	1656
Stalking/Harassment	110
Assault/Battery	132
Robbery	9
Burglary	10
Elder Abuse/Exploitation	38
Child Abuse (Physical)	19
HRR	0
Suicide Survivors	5
MDPP	5
Self-Initiated Calls for Service	
Advocate Self-Initiated Calls-for-Service	326



RECORDS

During 2021, the Records Section implemented several internal process improvements. These improvements include:

Reorganization of Staffing

Reorganize the staffing needs of the Records Section to move additional employees to the Records Seal and Fingerprint Unit areas, allowing for more efficient process of work related to these areas.

Cultural Changes in Records

Identified the need to improve the culture of the Records Section. We worked together to identify what is important as a team and developed the four pillars of the Records Section.

Records Training Program

The Records Section implemented a formalized training program that will be used for all new incoming employees. This program is documented in department policy.

Records Retention

Working with Volunteers, Modified Duty Officers, and Records employees, we began reviewing reports in date order to determine what has met retention and can be purged per retention. This is a long-term project that will benefit the Records Section, the Evidence Vault, and the department.

Sealed Search Warrant

We began scanning and quality control checking all hard copy sealed search warrants. These warrants are being made available electronically in the document management system and will follow the records retention schedule.

Use of Force Reporting

Collaborated with the Training Division to begin reporting Use of Force Reports to the FBI. The Henderson Police Department reported all applicable Use of Force Reports from January 1, 2021 to present. This report is now completed on a monthly basis.

Software

Continue to test and streamline Premier One Records functionality.

Terminal Agency Coordinator (TAC)

The Police Records Administrator is the Terminal Agency Coordinator (TAC) for the Henderson Police Department. The TAC is responsible to ensure compliancy for State and Federal guidelines relating to CJIS usage. During 2021, the FBI Technical, FBI Uniform Crime Reporting, NDEx, and State Technical Audits were successfully completed. Audit reviews consist of verification, proper system usage, certification of users, installation of programs locations, and documentation of policies and procedures. The Records Section provided training classes to Henderson Police Department's Police Academies for NCIC/ NCJIS and NIBRS Certification; these certifications are required by the State of Nevada and the FBI. The training courses require in class training and testing.

Statistics

The Records Section acts as the custodian of records for the Henderson Police Department. During 2021, the Records Section handled a variety of tasks including, but not limited to:

- Answering 15,237 telephone calls
- Redacting and disseminating 15,360 police reports and Calls for Service
- Conducting 3,243 background checks
- Completing 382 Convicted Person Registrations and 1,087 Sex Offender Registrations
- Receiving 995 Juvenile and Adult Record Seals and completed 855 Juvenile and Adult Records Seals from a backlog

COMMUNICATIONS CENTER



The City of Henderson Communications Center answers and assists with all emergency calls for the Henderson police Department and Henderson Fire Department.

- Communications held two new hire academies in 2021.
- A Communications Training Officer (CTO) recruitment and selection was accomplished in 2021.
- Successful completion of CALEA file review.
- Started technical agreement review for E9-1-1 upgrade project.
- Handled multiple structure fires, officer involved shootings, and murder/suicide calls.
- Created the plans for the new station and held informational meetings for the department to share the plans.
- Participated in Camp 911.
- Created a new critical incident stress management policy for dispatchers.
- Successfully completed Southern Nevada Health District (SNHD) communications center review.

CALLS RECEIVED	
Incoming emergency (9-1-1) calls	128,721
Incoming non-emergency calls	169,384
Outgoing calls	85,259
Text-to-911 calls	337
TOTAL CALLS	383,701 (including text to 9-1-1)

CALLS RESULTING IN DISPATCH	
Law enforcement	87,806
Fire	674
Medical	28,645
Abandonment rate	8.99%
Average processing time in minutes	All calls 1.50 9-1-1 calls 2.11

QUALITY ASSURANCE	
EMD QA reviews performed	25
Average compliance percentage	93%
Other QA reviews performed	519
Average compliance percentage	92%
Average in-service training hours	304 hours

**CITY OF HENDERSON
POLICE DEPARTMENT
CONTACT INFORMATION**

MAILING ADDRESS

P.O. Box 95050
Henderson, NV 89009-5050

PHONE NUMBERS

702-267-5000
Toll Free: 866-473-4911
TDD/TTY: 702-267-4918
Traffic Hotline: 702-267-5099
Detention Center: 702-267-JAIL (5245)

POLICE STATION LOCATIONS

Police Administration

East Patrol Command

Investigations

223 Lead St. Henderson, NV 89015

Central Patrol Command

300 S. Green Valley Pkwy.
Henderson, NV 89012

North Patrol Command

225 E. Sunset Rd.
Henderson, NV 89011

Detention Center Location

18 E. Basic Rd.
Henderson, NV 89015

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