

2019-2023 STRATEGIC PLAN WRAP-UP REPORT



PATH to PREMIER

PURPOSE

The City of Henderson's Strategic Plan focuses on the outcomes, initiatives and issues identified by you: the members of our vibrant community. Strategy decisions and associated resource allocations are made based on community and council priorities. The 2019-2023 Strategic Plan was one of the key tools that enabled the City to successfully navigate the pandemic and adjust to the community's growing needs, while continuing to provide a premier quality of life. As one chapter is closed and another Strategic Plan begins, the City will continue to focus on the priorities that the community and the council tell us are important in order to build an intentional, more prosperous future for the City of Henderson.

COMMUNITY SAFETY

The City is committed to keeping every community member safe. Achieving community safety takes a village. From police, fire, emergency, environmental services, and traffic engineers to our residents—plays a role in community safety.



Structure Fire Containment

Contained to the location where fire started.

ACTUAL: 99%
(TARGET: 90%)



Cardiac Survivability

Cardiac arrest patients are more likely to leave the hospital in Henderson than the national average.

ACTUAL: 14%
(TARGET: 15%) (NATIONAL: 9.1%)

HEALTHY, LIVABLE, SUSTAINABLE CITY

Formerly titled "Livable Communities," this priority is a comprehensive approach focusing on the synergies between economic, social, public health, environmental sustainability, and the effects of climate change by creating and developing enduring, adaptable, thriving, healthy, and livable communities for today and tomorrow.

Bus Stops Within 1/4 Mile of Resident



ACTUAL: 43%
(TARGET: 41%)

Parks Within 10 Minute Walk of Resident



ACTUAL: 73%
(TARGET: 68%)

QUALITY EDUCATION

The City listens to residents who strongly value education and want to elevate the importance of the City being active in supporting our local schools. The City actively partners with advocates, community members, and nonprofit organizations to further educational outcomes. The City is committed to supporting high-quality educational opportunities for all families in its community.

Number of 3- and 4-Year-Olds Enrolled In Preschool



ACTUAL: 40%
(TARGET: 43%)

Preschools Participating in Quality Rating and Improvement Systems (QRIS)

QRIS provides framework for educating parents about importance of quality in early care and education.



ACTUAL: 37% (TARGET: 40%)

ECONOMIC VITALITY

The City remains a welcoming business environment committed to the continual growth of our established businesses and attracting new opportunities. Whether it is driving revitalization downtown with active projects or continued growth in West Henderson, we will continue emphasizing economic diversity, workforce readiness, business assistance, and data-driven strategies.

New Jobs Created



ACTUAL: 5,259
(TARGET: 625)

Financial Stabilization

The City's Reserve Percentage, equal to 8.3% of general Fund Revenue, protects against economic fluctuations.



ACTUAL: 8.3%
(TARGET: 8.3%)

Businesses Assisted



ACTUAL: 2,467
(TARGET: 450)

RESOURCES

The Strategic Roadmap (cityofhenderson.com/strategicplan) outlines the major opportunity areas, initiatives, action steps, current status, and collaborative teams for all priorities in the strategic plan. This document is updated bi-annually at a minimum.

Open Data Portal (<https://opendata.cityofhenderson.com/>) contains the current status of the strategic key performance indicators.

City of Henderson Financial Reports (<https://rb.gy/r6c0o>) includes the annual budget, Comprehensive Annual Budget Report (CABR), and other financial statements.

Surveys (<https://bit.ly/47Xfv2x>) use resident and business feedback gathered bi-annually to inform the Strategic Plan, City Policies and department service delivery approaches.

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HIGH-PERFORMING PUBLIC SERVICE

The City's vision is "To Be America's Premier Community." To realize this, this priority focuses on strategies and approaches that improve organizational performance and moves the City forward on its Path to Premier.

Electronic Plans Review

Percent of plan reviews and submissions to the Development Services Center performed electronically.



ACTUAL: 100%
(TARGET: 45%)