



HENDERSON™

A Guide to Protecting Your Business

SEE • SAY • DO SOMETHING

For life-threatening emergencies, call/text 911.

For non-life-threatening emergencies, call 311.

For suicide prevention or mental health crisis, call/text 988.

HENDERSON™

cityofhenderson.com



TAKING A PROACTIVE APPROACH

How to Report Your Concerns

Utilize "Contact Henderson" on City of Henderson's webpage when situations involve:

- Abandoned or unclaimed personal belongings
- Excessive trash, drug paraphernalia, debris, or outdoor storage
- Homeless encampments

How To

- Click the "Contact Henderson" icon
- Select "Code Enforcement" under Explore Topics
- Select "Homeless Concern" as the subtopic
- Continue with "submit a request or question"
- Provide contact information as a new user, existing user, or remain anonymous
- Enter details and click "Submit Request"

The Office of Public Response, and other departments as needed, will work diligently to resolve the concern. Please allow 5-7 business days for a response.

When to use 311 to contact Henderson Police Department

- Trespassing
- Impeding access to businesses
- Panhandling

Business and property owners may be able to prevent nuisances or criminal activities on their property by taking a proactive approach. Tips to protecting your business may include:

DO

- Treat others with respect and compassion.
- Ensure adequate exterior lighting.
- Increase security presence and/or install security cameras.
- Post "No Trespassing" signage.
- Keep exterior areas clean and well-maintained, as this encourages others to be more respectful.
- Ensure landscape is well maintained and does not encourage hiding or camping.
- Lock or turn off exterior power outlets.
- Secure trash enclosures.
- Provide a "Homeless Resource Guide"

DON'T

- Allow anyone to camp on your property
- Allow anyone to store personal belongings on your property
- Offer food or money to non-customers Instead, consider responsible giving to charity

HENDERSON™